

Important Contact Numbers

Need Help?

*211 is a helpful resource for seniors and will be able to provide information on all of the numbers listed below.

Emergency

Police/Fire/Ambulance	9-1-1
Poison Control	604-682-5050
.....	1-800-567-8911
Gas Leaks and Odour	1-800-663-9911

Non-Emergency Surrey

Police	604-599-0502
Fire	604-543-6700
Ambulance	604-872-5151
Crime Victim Assistance.....	1-866-660-3888
Victim Services – Surrey.....	604-599-7600
VictimLinkBC.....	1-800-563-0808
Deaf or Hard of Hearing Callers.....	TTY: 604-875-0885
BC Hydro	1-800-224-9376
Surrey Animal Resource Centre	604-574-6622

Health & Medical

Deaf and Hearing Impaired.....	7-1-1
HealthLinkBC (Including dietician)	8-1-1
Fraser Health Authority Home Health Service Line.....	1-855-412-2121
Medical Services Plan of BC (www.health.gov.bc.ca/msp)	604-683-7151
Family Caregivers of BC	1-877-520-3267
First Link Dementia Helpline... ..	1-800-936-6033
South Asian Dementia Helpline.....	1-833-674-5003
Cantonese and Mandarin Helpline.....	1-833-674-5007
Vancouver Chinese Alzheimer Resource Centre... ..	604-687-8299
Red Cross Medical Equipment/Advanced Health Equipment Loan Program	604-930-9049

Mental Health and Substance Use Services

Surrey Central.....	604-953-4900
South Surrey/White Rock	604-541-6844
Alcohol and Drug Info/Referral	604-660-9382
Problem Gambling Help Line.....	1-888-795-6111
Crises Intervention and Suicide Prevention.....	604-872-3311
.....	1-800-784-2433
Fraser Health Crisis Line.....	604-951-8855
Seniors' Distress Line.....	604-872-1234

Hospitals

Surrey Memorial Hospital.....	604-581-2211
Peace Arch Hospital.....	604-531-5512

Transportation

Translink (www.translink.bc.ca)	604-953-3333
HandyDART Services	604-575-6600
.....	or 1-844-475-6600
BC Bus Pass Program	1-866-866-0800
Discounted transit passes for low-income seniors, dial the toll-free number, press option 2, then option 2 again, then option 1	
Sources Volunteer Wheels.....	604-542-4357

City of Surrey

Main Switchboard.....	604-591-4011
Property Tax and Utilities	604-591-4181
Parks, Recreation and Culture	604-501-5050
Program Registration.....	604-501-5100
Reporting Hazards	604-591-4152
Surrey Emergency Program	604-543-6795
By-Laws/Animal Control	604-591-4370
Surrey Animal Resource Centre	604-574-6622
Waste Collection	604-590-7289
Surrey Libraries	
City Centre	604-598-7420
Readability Services.....	604-598-7399
Cloverdale.....	604-598-7320
Fleetwood	604-598-7340
Guildford.....	604-598-7360
Newton.....	604-598-7400
Ocean Park	604-502-6304
Port Kells	604-598-7440
Semiahmoo	604-592-6900
Strawberry Hill.....	604-501-5836

Legal Advocacy Service

Seniors First BC (info@seniorsfirstbc.ca seniorsfirstbc.ca).....	604-688-1927
BC Seniors Abuse and Information Line (SAIL)	
Toll-free	1-866-437-1940
Vancouver	604-437-1940
Information Referral to Community, Social and Government Services	2-1-1
Seniors Connectors Come Share Information and Support Line	604-531-9400
Sources Advocacy, Housing and Prevention Services	604-596-2311