

NO: R108

COUNCIL DATE: May 30, 2022

REGULAR COUNCIL

TO: **Mayor & Council**

DATE: **May 26, 2022**

FROM: **General Manager, Corporate Services,
Chief Constable, Surrey Police Service**

FILE: **1355-60**

SUBJECT: **Consulting Services for Surrey Police Service (SPS) Support for Datacenter &
Network Operations**

RECOMMENDATION

The Corporate Services Department and Surrey Police Service recommend that Council:

1. Approve the single source purchase of Consulting Services for Datacenter and Network Operations support from Long View Systems Corporation, in the amount of \$344,347.50 (including GST);
2. Set the expenditure authorization limit for 2022 at \$354,847.50 (including GST and contingency); and
3. Authorize the General Manager, Corporate Services Department to execute all related agreements and approve payments up to the expenditure authorization limit.

INTENT

The purpose of this report is to obtain Council's approval to award the purchase of Consulting Services from Long View Systems Corporation ("LVS") to support the newly implemented Surrey Police Service ("SPS") data centre.

DISCUSSION

The SPS data centre houses the foundational technology infrastructure required to deliver the computer, storage, network, telephony and security components necessary to securely deliver services to SPS.

The SPS data centre was designed and built by the City of Surrey, with assistance from qualified third-party consultants, in adherence to the principles outlined in the Government of Canada's Information Technology Security Guidance publication ("ITSG-33") which essentially provides IT security guidelines for policing in Canada.

The SPS data centre is comprised of several components including, but not limited to the following:

- Telephony
- Data Storage
- Compute
- Network
- Security

For the purpose of implementing the above components, the City initiated a market competition in 2021 which resulted in the award of Contract No. 1220-031-2021-001 for “Network and Data Centre -Implementation Engineering Consulting Services to LVS. LVS successfully completed the implementation of the noted SPS data centre components in 2022.

The commencement date for the SPS data centre had been scheduled for early May 2022. However, the SPS and project team do not yet have the adequate number of qualified resources hired and in place to manage the services required to support the technical requirements of the data center components reflected above. While the City of Surrey IT staff will be involved in ongoing support, there are practical time constraints in addition to lack of experience with some of the new complex technologies that have been deployed for SPS.

Conversely, LVS possess appropriate clearances and is best positioned to offer additional augmentation to the SPS and project team’s operational staffing levels in network and data center operations on an interim basis until the appropriate level of expertise is hired by the SPS. LVS has proven to be a valuable and trusted partner during the implementation of the data centre project due to their expertise for support of complex technical and security business needs.

SINGLE SOURCE RECOMMENDATION

Pricing was requested singly from LVS as they were recently engaged in the SPS data centre project and have an intimate knowledge of the SPS IT design and architecture. Most importantly, LVS has the requisite knowledge, security clearance and experience to support this implementation. Continuity with LVS is a key requirement to ensuring efficiencies in successfully completing this project. Accordingly, staff recommend awarding a single source contract to LVS.

FUNDING

Funding for the SPS data centre technology is available in the One-Time Policing Transition Project budget.

Legal Services Review

Legal Services has reviewed this report and has no concerns.

SUSTAINABILITY CONSIDERATIONS

The Consulting Services for Datacenter and Network Operations of the SPS Data Centre supports the City's Sustainability Charter 2.0. In particular, the purchase relates to the Sustainability Charter 2.0 theme of Infrastructure. Specifically, the Consulting Services support the following Desired Outcomes("DO's"):

- All Infrastructure DO1: City facilities and infrastructure systems are well managed, adaptable and long lasting, and are effectively integrated into regional systems.
- All Infrastructure DO2: Infrastructure systems provide safe, reliable and affordable services.

CONCLUSION

It is recommended that Council approve the purchase of Consulting Services in the amount of \$354,847.50 (including GST and contingency) for Datacenter and Network Operations support from Long View Systems Corporation (LVS), and to authorize the General Manager, Corporate Services Department to execute all related agreements and approve payment up to the expenditure authorization limit.

Rob Costanzo
General Manager,
Corporate Services

Norm Lipinski
Chief Constable,
Surrey Police Service