



PURCHASING SECTION
13450 – 104th Avenue, Surrey, B.C. V3T 1V8
Tel: 604-590-7274 Fax: 604-599-0956
E-mail: purchasing@surrey.ca

ADDENDUM NO. 1

REQUEST FOR PROPOSALS (RFP) NO.:	1220-030-2018-031
TITLE:	INFORMATION TECHNOLOGY PROFESSIONAL SERVICES
ADDENDUM ISSUE DATE:	MAY 11, 2018
CLOSING DATE:	3:00 P.M. ON MAY 31, 2018 (REVISED)

INFORMATION FOR PROPONENTS

This Addendum is issued to provide additional information and clarifications to the RFP for the above named project, to the extent referenced and shall become a part thereof. No consideration will be allowed for extras due to the Proponent not being familiar with this addendum. This Addendum No. 1 contains three (3) pages in total.

The “Closing Time” as noted in Section 2.1 on page 4 of the RFP has been changed to:

Time: 3:00 p.m., local time
Date: May 31, 2018

For clarification, Proponents can provide Proposals for one (1) or more Technical Areas within the Schedule of Rates. It is not a requirement that Proponents be able to provide Proposals for all Technical Areas.

Q.1. As part of Schedule A, Subsection 4.0 (Services) outlines five questions, including a table. Are Proponents to respond to these questions and include them as part of their proposal?

A.1. Delete in its entirety paragraph 1 of Section 4.0, Services on page 13 and substitute the table on page 14 with the following:

[END OF PAGE]

<u>TECHNICAL AREA</u>
Architecture
Application Architecture
Network Architecture
Infrastructure Architecture
Security Architecture
Cloud Architecture
Network
Cisco
Cisco ACI
Security
Palo Alto Firewall
F5 Big IP
Qradar/SIEM
Cisco ISE
Trend Micro
Azure EMS
Identity Management
Threat & Risk Assessment
Incident Response
Cloud & Virtualization
Azure
AWS
VMWare
Office 365

- Q.2.** Schedule C-3 (Proponent's Technical Proposal - Services) requires detailed responses based upon a Proponents understanding of the City's requirements. However, certain Appendices to the Professional Services Agreement have not been provided as part of the RFP. Appendix 1 (Specification of Goods and Scope of Services) is of particular value in providing the City with detailed responses to their questions outlined in Schedule C-3. Will the City provide Appendix 1 (Specification of Goods and Scope of Services) to proponents as part of the RFP bid documents?
- A.2.** As per Section 1.2, Nature of A Standing Offer Agreement on page 3; Schedule A – Section 1.0 on page 13, Background and Overview; and, Schedule B, Section 2.1 on page 21, the City is seeking Services to augment its existing capabilities on an “as and when needed basis”. Therefore, the City is looking for the Proponent's general responses to the statements provided for this type of Service delivery.
- Q.3.** The completion of Schedule C-4 (Proponent's Technical Proposal – Time Schedule) requires a deeper understanding of the needs of the City. Will the City provide Appendix 1 (Specification of Goods and Scope of Services) to proponents as part of the RFP bid documents?
- A.3.** As per Section 1.2, Nature of A Standing Offer Agreement on page 3; Schedule A – Section 1.0 on page 13, Background and Overview; and, Schedule B, Section 2.1 on page 21, the City is seeking Services to augment its existing capabilities on an “as and when needed

basis". Therefore, the City is looking for the Proponent's general responses to the statements provided for this type of Service delivery.

Q.4. The completion of Schedule C-5 (Proponent's Financial Proposal), in particular, the certification/training, lead time and hourly rate of each area/discipline, requires a deeper understanding of the needs of the City. Will the City provide Appendix 1 (Specification of Goods and Scope of Services) to proponents as part of the RFP bid documents?

A.4. As per Section 1.2, Nature of A Standing Offer Agreement on page 3; Schedule A – Section 1.0 on page 13, Background and Overview; and, Schedule B, Section 2.1 on page 21, the City is seeking Services to augment its existing capabilities on an "as and when needed basis". Therefore, the City is looking for the Proponent's hourly rates for this type of Service delivery.

END OF ADDENDUM

All Addenda will become part of the RFP Documents.
