

CITY OF SURREY

BY-LAW NO. 13610

As amended by By-law No. 13709, 05/03/99; 14160, 07/09/01 (Repealed by B/L 14540); 14485, 07/23/01; 14531, 10/22/01; 14540, 02/18/02; 14638, 02/25/02; 14824, 03/10/03; 16533, 01/14/08; 17083, 12/14/09; 17328, 01/10/11; 17570, 02/06/12; 17576, 02/06/12; 17846, 12/17/12; 18139, 01/13/14; 18361, 01/12/15; 18410, 02/23/15; 18453, 05/25/15; 18593, 12/14/15; 18786, 07/25/16; 18985, 12/19/16; 19161, 04/03/17; 19313, 07/27/17; 19451, 12/04/17; 19431, 12/18/17; 19549, 04/23/18; 19571, 05/07/18; 19779, 02/25/19; 19790, 03/11/19

THIS IS A CONSOLIDATED BYLAW PREPARED BY THE CITY OF SURREY FOR CONVENIENCE ONLY. THE CITY DOES NOT WARRANT THAT THE INFORMATION CONTAINED IN THIS CONSOLIDATION IS CURRENT. IT IS THE RESPONSIBILITY OF THE PERSON USING THIS CONSOLIDATION TO ENSURE THAT IT ACCURATELY REFLECTS CURRENT BYLAW PROVISIONS.

WHEREAS under its statutory powers, including Sections 653, 679 and 681 of the Municipal Act, R.S.B.C. 1996, c. 323, as amended, the Council of the City of Surrey enacts the following provisions:

INTENT OF BY-LAW

CONTENTS

PART 1

INTRODUCTORY PROVISIONS

- | | |
|---|-------------------|
| 1 | Title |
| 2 | Definitions |
| 3 | Non-applicability |

PART 2

LICENSING

- | | |
|------|---|
| 4-5 | Issuance of Licenses |
| 6 | Number of Licenses |
| 7-12 | Conditions of Licenses |
| 13 | Persons Licensed in Another BC Municipality |
| 14 | Requirement to Hold a Chauffeur's Permit |
| 14 | Taxi Host Requirement |

PART 3

DUTIES OF CHIEF OF POLICE AND INSPECTOR

- 15-16 Supervision of Licensees
- 17 Powers of the Chief of Police or Inspector

PART 4

TARIFF TAXICABS

- 18-25 Tariff Requirements
- 18-25 Display of Tariffs and Permits

PART 5

TAXIMETERS

- 26-32 Taximeters

PART 6

DRIVER TRAINING

- 33-35 Driver Training School
- 36-38 Requirements of Driver Training Cab

PART 7

TOW TRUCKS

- 39-53 Tow Trucks
- 54-57 Private Impounds

PART 8

GENERAL PROVISIONS

- 58-94 General Provisions
- 58 Vehicle Age Requirement

PART 9

- 95-96 VIOLATION OF THE BY-LAW

PART 10

- 97-98 PENALTY CLAUSE

PART 1
INTRODUCTORY PROVISIONS

Title

1. This By-law may be cited as "City of Surrey Vehicle for Hire By-law, 1999, No. 13610".

Definitions

2. In this By-law:

"Act"

means the Municipal Act, R.S.B.C. 1996, c. 323, as amended.

"Applicant"

means any person who makes an application for any license, or transfer of any license, under the provisions of this By-law.

"Assistance Dog"

means a dog specifically trained to assist a blind, deaf or other physically disabled person in the performance of daily activities.

"Attached"

means attached by an approved lifting device and in a towaway position.

"By-law Enforcement Officer"

means the person appointed as such by the City of Surrey to enforce City By-laws.

"Cab"

means a vehicle for hire used for the transportation or conveyance of persons or property for hire, and without limiting the generality of the foregoing, shall for the purpose of this By-law, include the following classifications of different kinds or types of cabs:

"Class "A" Taxicab"

means a cab defined as a four door sedan motor vehicle, mini-van, mini-bus or vehicle altered or constructed for use as a handicap van having a seating capacity of not less than four and not more than seven passengers.

"Class "B" Limousine"

means a four door limousine sedan type motor vehicle having a rated seating capacity for not less than six passengers but not more than ten passengers and used for the carrying of one or more passengers by charter.

"Class "C" Sight Seeing Cab"

means a cab used for sight seeing trips, and having a seating capacity of ten or more persons.

"Class "D" Airport Cab"

means a taxicab with a license issued by another municipality which license is equivalent to a Class "A" license issued hereunder and used exclusively in the City of Surrey for transporting passengers from the Vancouver International Airport to any point within the Province of British Columbia and is licensed accordingly under the Motor Carrier Act and the Vancouver Airport Taxi Authority.

"Class "E" Motor Stage"

means a cab having a rated seating capacity of not less than twelve persons, used exclusively for the carrying of passengers (and such baggage and chattels as are incidental to the operation of a motor stage) to or from the City and operated at any time or from time to time over a stated route or between fixed termini or on a regular time or toll schedule.

"Class "F" Ambulance"

means a cab other than one owned or operated by the Province of British Columbia used exclusively for the conveyance of sick or injured persons from place to place providing non-emergency ambulatory services or hospital patient transports for a fee or remuneration.

"Class "G" Funeral Cab"

means a cab used exclusively for the transportation of persons incidental to a funeral.

"Class "H" School Cab"

means a cab used for the conveyance of children to or from (or both to and from) school and operated by or under contract with the owner (or other authority in charge) of such school, but does not mean a "School Bus" owned or leased and operated by any School District of the Province of British Columbia.

"Class "I" Charter Cab"

means a cab having a rated seating capacity of eight or more passengers and operated for the carrying of parties by charter.

"Class "K" Driving Training Cab"

means a motor vehicle equipped and used for the purpose of teaching others to drive motor vehicles including commercial vehicle Training Units.

"Class "L" Driving Test Cab"

means a motor vehicle which may be hired by a person to take a driving test in order to obtain a driver's license under the Motor Vehicle Act, R.S.B.C. 1996, c. 318 (the "Motor Vehicle Act"), as amended.

"Class "M" Tow Truck"

means a vehicle which has been designed or altered and equipped to transport upon a highway undamaged, damaged, disabled or abandoned vehicles together with personal effects and/or cargo by towing or hoisting with a certified capacity crane, hoist, tow bar, tow dolly or other wrecker equipment certified for the purpose intended by a Professional Engineer licensed by the Province of British Columbia.

"Class "N" Disabled Cab"

means a cab of a type and design which is used primarily for transporting a person who is defined in this By-law as a disabled person.

"Cab Office"

means any building or place other than a public stand from which cabs may be hired, or are dispatched, and in which are kept the owner's records, and shall include any place where drive-self cabs or trucks may be ordered, hired or rented.

"Chauffeur"

means a person who drives or operates a motor vehicle which is driven or operated for hire, or who, as an employee hired or engaged solely or in part for the purpose of driving or operating a motor vehicle of another person, drives or operates that motor vehicle.

"Chauffeur's Permit"

means a permit issued by the City of Surrey and Surrey RCMP required to be held by a chauffeur, pursuant to the provisions of this By-law and Section 36 of the B.C. Motor Vehicle Act (R.S. Chapter 318) and any other Provincial Enactments or regulations.

"Chief By-law Enforcement Officer"

means the Manager of the By-law Enforcement and Licensing Section for the City, or designate.

"Chief Of Police"

means the Officer in Charge, Surrey Detachment, Royal Canadian Mounted Police, and includes any member of the R.C.M.P. appointed or designated by the Chief of Police.

"City"

means the City of Surrey.

"Council"

means the Council of the City of Surrey.

"Disabled Person"

means, for the purposes of this By-law only, a person whose mobility is demonstrably limited as the result of a permanent or temporary disability which makes it difficult or impossible to utilize conventional taxicab transportation.

"Driver"

includes every person who drives a cab, chauffeurs as herein defined, and any other person driving or in charge of any vehicle for hire.

"Driver Training School"

means a person, association, partnership, or corporation engaged in the business of providing theoretical or practical training, or both, and education in driving or operating motor vehicle.

"Dual Taxicab"

means a 4 door motor vehicle having a seating capacity of not less than 4 and not more than 7 passengers including passenger confined to a wheelchair.

"Funeral Cab"

means a motor vehicle used exclusively for the transportation of persons incidental to a funeral.

"Hire"

means the fare, toll, fee or rate charged or collected from any person for the transportation of a person or persons or chattels of persons.

"Inspector"

means the person appointed from time to time by By-law or resolution of Council as a License Inspector or By-law Enforcement Officer for the City of Surrey.

"Motor Stage"

means a motor vehicle having a seating capacity of 12 or more passengers used for the carrying of persons within the City and operated at any time or from time to time over a route or between fixed termini or on a regular time or toll schedule.

"Motor Vehicle"

includes automobiles, motorcycles and all other vehicles propelled otherwise than by muscular power, excepting trailers.

"Operator"

includes the proprietor or other person having the conduct or operation of any vehicle for hire.

"Parking Lot"

means an area of land, or land and building, which is used for the purpose of providing parking facilities for motor vehicles but does not include an area where such parking is an ancillary use to a single family dwelling on the same area of land.

"Peace Officer"

means a constable or a person having a constable's powers.

"Permit"

means the permit required to be held by a Chauffeur pursuant to the Motor Vehicle Act.

"Safety Chains"

means the device which couples a vehicle in tow to the tow-car and which is firmly attached to a structurally adequate integral part of the frame of each vehicle.

"Seating Capacity"

means the rate passenger load assigned to a motor vehicle by its manufacturer but when used in combination with "passengers" does not include the driver.

"Shared Ride Van"

means a motor vehicle used for carrying passengers on a trip originating or terminating within the City where arrangements respecting the hire of the vehicle have been made prior to its arrival to pick up passengers and includes a U-Drive used for this purpose but does not include any other vehicle for hire classified in *Surrey Fee-Setting By-law, 2001, No. 14577*.

"String Lights"

means accessory lights hooked up from a tow truck to a vehicle in tow to ensure the operation of tail lights, brake lights and turn signals on the vehicle being towed.

"Taximeter"

means any mechanical or electronic instrument or device by which the charge for transportation in any taxicab is mechanically or electronically calculated, either for distance travelled or for waiting time, or both, and upon which the charge is indicated by means of figures.

"Taxi Owner/Industry"

That person who owns or leases a taxicab that is currently licensed by the Motor Carrier Commission.

"Tow Truck"

means a vehicle which has been designed or altered and equipped to transport upon a highway undamaged, damaged, disabled or abandoned vehicles together with personal effects and/or cargo by towing or hoisting with a certified capacity crane, hoist, tow bar, tow dolly or other wrecker equipment certified for the purpose intended by a Professional Engineer licensed by the Province of British Columbia.

"Used"

where it appears in this By-law, means used or intended, designed, or kept for use.

"Vehicle for Hire"

means a vehicle used for the carrying, transportation or conveyance of persons or property for hire and, without limiting the generality of the foregoing, shall for the purpose of this By-law include the following classifications:

"Airport Shuttle Bus"

means a motor vehicle used exclusively to transport persons from an Airport Transporter to any point in the City or from any point in the City to an Airport Transporter at no cost to the passenger.

"Airport Transporter"

means a motor vehicle of a type and design of a bus or van with a seating capacity of 7 or more passengers and that is used exclusively to transport passengers to an airport.

"Antique Charter Limousine"

means a 4 door sedan motor vehicle which is at least 50 years of age and is used for carrying persons by charter.

"Charter Bus"

means a motor vehicle having a seating capacity of 10 or more passengers and operated as a sightseeing venture over a fixed or predetermined route of travel and charging a certain sum per person for each trip or by charter to transport persons on a prearranged basis to a specified location.

"Charter Limousine"

means a 4 door sedan motor vehicle having a seating capacity of 6 or more passengers and used for carrying persons by charter where arrangements respecting the hire of the vehicle have been made prior to its arrival to pick up passengers.

"Charter Van"

means a motor vehicle having a seating capacity of not less than 6 and not more than 9 passengers and used for carrying persons and their equipment by charter to destinations outside the City where arrangements respecting the vehicle have been made prior to its arrival to pick up passengers.

"Driver Instruction Vehicle"

means a motor vehicle equipped and used for the purpose of teaching others to drive motor vehicles.

"Dual Taxicab"

means a 4 door motor vehicle having a seating capacity of not less than 4 and not more than 7 passengers including one passenger confined to a wheelchair.

"Funeral Cab"

means a motor vehicle used exclusively for the transportation of persons incidental to a funeral.

"Handicapped Cab"

means a motor vehicle of a type and design of a bus or a van that is used primarily for transporting handicapped persons including passengers who are confined to wheelchairs.

"Motor Stage"

means a motor vehicle having a seating capacity of 12 or more passengers used for the carrying of persons from the City and operated at any time or from time to time over a route or between fixed termini or on a regular time or toll schedule.

"Public Bus"

means a motor vehicle having a seating capacity of more than 7 passengers, which is operated for the purpose of providing transportation to persons who have not

prearranged to be transported on a specific trip. It does not include a vehicle coming within any of the classes more specifically defined in this section, but does include a vehicle operated by the Metro Transit Operating Company or as part of a service established under the British Columbia Transit Act.

"School Cab"

means a motor vehicle used for the conveyance of children to or from school and operated by or under contract with the owner or person in charge of the school.

"Shared Ride Van"

means a motor vehicle used for carrying passenger on a trip originating or terminating within the City where arrangements respecting the hire of the vehicle have been made prior to its arrival to pick up passengers and includes a U-Drive used for this purpose but does not include any other vehicle for hire classified in Schedule A of this By-law.

"Taxicab"

means a 4 door sedan motor vehicle having a seating capacity of not less than 4 and not more than 7 passengers.

"Tow Truck"

means a vehicle which has been designed or altered and equipped to transport upon a highway undamaged, damaged, disabled or abandoned vehicles together with personal effects and/or cargo by towing or hoisting with a certified capacity crane, hoist, tow bar, tow dolly or other wrecker equipment certified for the purpose intended by a Professional Engineer licensed by the Province of British Columbia.

Non-applicability

3. The provisions of this By-law shall not apply to any vehicle for hire owned by B.C. Transit and operated in conjunction with its transportation system or the B.C. Ambulance Service.

PART 2

LICENSING

Issuance of Licenses

4. Licenses issued under the provisions of this By-law, unless the same become sooner forfeited, shall be for the calendar year current at the time of issuing thereof, and shall expire on the 30th day of April next succeeding the date of issue of same and no proportionate reduction of the license fee as set out in *Surrey Fee-Setting By-law, 2001, No. 14577*, which license fee shall be described as an Annual License Fee, shall be made on account of any person commencing or ceasing to do business after the beginning of the calendar year.

5. It shall be unlawful for any person to carry on, engage in, own or operate any of the several trades, occupations, callings or business undertakings or things classified, described or named in this By-law without first having obtained from the City a license, and without having paid the respective license fee applicable thereto as set out in the *Surrey Fee-Setting By-law, 2001, No. 14577*.

Number of Licenses

6. The number of vehicles which may be licensed by the City of Surrey for use as a Class "A" Taxi Cab is limited to 487 and may only be increased by an application to Council from the taxi industry and within the guidelines of the Motor Carrier Commission and any such increase in license plates shall be offered to public bids from the taxi industry, provided that a Motor Carrier License is held by the bidder.

Conditions of License

7. The granting of any license as herein provided for shall be conditional upon the strict observance of this and all other By-laws applicable to the granting of licenses in the City; and it is hereby made an express condition of the granting of any license that the licensee shall observe all By-law of the City and non-compliance with any of the provisions of said By-laws shall be deemed to be a breach of the conditions under which such license was granted, and shall render such license subject to revocation by the Council.

8. All applications for licenses or transfers of licenses, except as is otherwise provided for, shall be made to the Inspector on an application form to be provided for that purpose.

9. Upon receipt of any application for a license, or transfer of a license, for the operation of a taxicab or of an ambulance, and before issuing any such license or transfer in respect thereof, the Inspector shall make full inquiry as to whether the applicant or transferee is a suitable person to hold such a license; provided, however, that this will no be required in the case of an applicant for a renewal without alteration, of a license held during the previous license period. The Inspector will submit such an application, together with the

full report on the results of his inquiry to the Council to issue or refuse such license or transfer thereof pursuant to the relevant sections of the Municipal Act and of this By-law.

10. Every person to whom a license has been granted shall keep an established place of business in the City, and shall notify the Inspector, in writing, of the address of the premises where such person keeps his records of operation of his business, and such license shall be kept conspicuously posted in such premises. The person to whom a license has been granted shall immediately notify the Inspector, in writing, of any change of such address. No license shall be issued for the operation of taxicab business unless the applicant shall have a business telephone and be listed in the Telephone Directory under the trade name by which he operates, or if no such name, then under his own name. The place of business herein referred to may be the taxicab office of another licensee under this By-law, provided that a Class "D" Airport Cab may satisfy all requirements relating to place of business contained in this By-law by designating their place of business as that place of business for which it is licensed in another municipality.
11. Every person to whom a license has been granted shall, at all reasonable times, permit the Chief of Police and the Inspector, to inspect any place, premises or thing in respect of which such license has been granted and these shall include trip records and or log books and safety records.
12. No license with respect to the operation of a taxicab business pursuant to the provisions of this By-law shall be granted or held unless:
 - (a) the applicant shows that he has reached the age of 19 years, and that all drivers employed by him are of good character, can speak, write and read the English language, possess an intimate knowledge of the geography of the City and its traffic regulations, and of the contents of this By-law, and that he is willing and able to maintain a continuous and satisfactory service to the public during the occurrence of such license, and is in all respects a fit and proper person to hold such license and has passed the Justice Institute of B.C. Taxi Host Programs;
 - (b) the applicant is the registered owner of the cab with respect to the operation of which a license has been applied for;
 - (c) such cab is, in the opinion of the Chief of Police and the Inspector, in a proper condition for the use intended, and is of the standard and is equipped as required by this By-law, and complies in all respects, with the "Motor Vehicle Act" and any other applicable Act of the Province of British Columbia, and the regulations passed pursuant to such Act, as far as the same may be applicable.
 - (d) the appropriate license has been issued by the Motor Carrier Commission prior to the application to the City of Surrey.

Persons Licensed in Another B.C. Municipality

13. Notwithstanding Section 5 of this By-law, a person not licensed pursuant to this By-law but holding a current taxicab license from another British Columbia municipality may pick up passengers within the City provided that the passengers have made prior arrangements for the pick up, and the destination of the passengers is within the municipality where the owner or operator of the taxicab is originally licensed under the Motor Carrier Act.

- (a) The Inspector shall furnish, at the cost determined by the City, to each person taking out a license with respect to the operation of a vehicle for hire (except a cab or truck, driving instruction cab, driving test cab or Ambulance) a plate for each vehicle for hire kept or used by such person; such plate to be the property of the City; and on cancellation or suspension of the license corresponding thereto, or represented thereby, such person shall forthwith return such license plate to the Inspector.
- (b) Every person licensed shall keep such plate on each vehicle for hire in a place designated by the Inspector and must be securely attached to the designated vehicle at all times.
- (c) No person shall exhibit any plate issued pursuant to this Section on any vehicle for hire which use has not been approved by the Inspector.
- (d) In case of loss, mutilation or destruction of any plate furnished pursuant to this Section, upon receipt of a written application accompanied by proof satisfactory to the Inspector of such loss, mutilation or destruction, the Inspector may issue a duplicate plate, the fee in accordance to *Surrey Fee-Setting By-law, 2001, No. 14577*.
- (e) Every vehicle for hire shall be inspected by the City of Surrey's designated Inspector, prior to issuance of a vehicle license, or renewal of a vehicle license, and each vehicle shall be in compliance with this By-law and all applicable provincial enactments.

Requirement to Hold a Chauffeur's Permit

14. No person shall drive a licensed vehicle for hire other than a drive-self cab, drive-self truck, or driving test cab, who is not the holder of a valid and subsisting Chauffeur's Permit. This permit to be obtained from the Surrey RCMP and the City of Surrey.
- (a) Every person applying for a Chauffeur's Permit shall make application to the Chief Constable, or his designate, who may grant or refuse to grant a permit.
 - (b) Notwithstanding the generality of Subsection (a), the Chief Constable shall refuse to issue a permit until the Chief Constable is satisfied that the applicant has successfully completed a training course for drivers that has been approved the Inspector and that includes at least 27 hours of training designed to develop and enhance the driver's knowledge, skills and attitudes.
 - (c) In the event of a refusal to issue a Chauffeur's Permit, Section 36 of the Motor Vehicle Act applies.
 - (d) No application pursuant to Subsection (a) shall be considered by the Chief Constable unless it is accompanied by a letter from the owner of taxicab or limousine licensed in the City of Surrey indicating an intent to hire the applicant once the Chauffeur's Permit has been granted.
 - (e) Every person who drives, operates or is in charge of a taxicab, limousine or any other vehicle for hire shall, when requested by a police officer or the Inspector, produce a Chauffeur's Permit for inspection.

- (f) Application for a Chauffeur's Permit shall be made in person by the applicant to the Chief Constable on the form provided as Schedule "F" hereto, and every applicant for a Chauffeur's Permit shall indicate on his application his name, home address, phone number, birth date, birth place, height, weight, complexion, colour of hair and yes, driver's license number, identifying marks such as scars, tattoos, next of kin and their address and record of criminal conviction and driving record, if any, within the preceding five year period.
- (g) No Chauffeur's Permit shall be issued, under this By-law, until the applicant shall have satisfied the Chief constable, upon his full enquiry, that the applicant is in all respects a fit and proper person to hold such Chauffeur's Permit.
- (h) Every person holding a Chauffeur's Permit, under this By-law, shall, upon changing his resident address, notify the Chief Constable thereof, in writing, within two (2) days, giving his new resident address.
- (i) Every person holding Chauffeur's Permit shall comply with all applicable provisions of this and any other By-law of the City.
- (j) Where the person holding a Chauffeur's Permit under this By-law, for any reason, in the opinion of the Chief Constable is unfit to act as a chauffeur, the Chief Constable, upon proof to his satisfaction of such unfitness, may suspend or cancel the said Chauffeur's Permit.
- (k) Where an applicant for a Chauffeur's Permit is refused, or a Chauffeur's Permit is suspended or cancelled by the Chief Constable, the Chief Constable shall within twenty four (24) hours after such refusal, suspension, or cancellation notify the applicant or holder in writing of the said refusal, suspension or cancellation, stating the grounds, and an appeal shall lie to Council from the said refusal, suspension or cancellation.
- (l) Chauffeur Permits issued under the provisions of this By-law shall be issued every three (3) years so as to terminate on the 30th day of April next succeeding the date of issue, except those for operators of a Cab, Class A taxicabs, Class B Limousines, Class C sightseeing cab, Class D airport cab, Class H school cab, shall be renewed yearly.
- (m) All cab operators, operating in the City of Surrey will be required to have completed and passed the B.C. Justice Institutes Level 1 Taxi Host Training Program by December 31, 1999 and will be required to have completed and passed the Justice Institutes Level 2 Taxi Host Training Program by December 31, 2000.
- (n) Despite Subsection (l), operators of a cab, Class A taxi cabs, Class B Limousines, Class C sightseeing cab, Class D airport cab, Class H school cab who have held a Chauffeur Permit for a minimum period of five (5) years and who have had:
 - (1) no more than two (2) traffic violation tickets;
 - (2) no administrative driving prohibitions or penalties;
 - (3) no criminal record; and
 - (4) no convictions for traffic-related offences,

during the most recent five-year period and who are not subject to a charge for an offence, may renew their Chauffeur Permits for two (2) years and every two (2) years thereafter provided they have had no more than two (2) traffic violation tickets, no administrative driving prohibitions or penalties, no criminal record, and no convictions for traffic-related offences within the two (2) year permit period and provided they are not subject to a charge for an offence.

PART 3

DUTIES OF CHIEF OF POLICE AND INSPECTOR

Supervision of Licensees

15. The Chief of Police and the Inspector shall have supervision over all persons licensed or required to be licensed and vehicles regulated under the provisions of this By-law, and over any premises used in connection with the operation of any vehicle for hire or any business or occupation carried on or conducted or incidental thereto.
16. The Inspector may in connection with the provisions of this By-law;
 - (a) examine and inspect the cab of every applicant for a license which is intended to be used by him for the purpose of his business and to determine the fitness of such cab for the purpose for which it is intended to be used prior to a license being issued or renewed.
 - (b) examine every applicant for a license to operate a cab;
 - (c) enforce the provisions of this By-law.

Powers of the Chief of Police or Inspector

17. The Chief of Police or Inspector
 - (a) once every six months cause to be examined and inspected all taxicabs required to be licensed as to the construction, type and fitness of any such cab and any mechanical or electronic device or equipment used thereon or therewith and every taxi meter shall be tested for accuracy, with authority for such purpose to impose and apply any reasonable test as to construction, type and fitness which he may designate; subject, however, to the provisions of any statutes applicable thereto;
 - (b) keep a record of all taximeters in use, the number of same, and the Provincial License number of the vehicle to which same is attached;
 - (c) supervise the issuance of Chauffeur's Permits and satisfy himself that the requirements of this schedule have been met by an applicant for a Chauffeur's Permit.

The taxicab license is deemed to be suspended if the vehicle does not pass a safety inspection by the Motor Vehicle Branch or other duly authorized agent, and such vehicle for hire plate to be surrendered upon request of the Inspector and held till proof of required repairs has been provided to, and meets the Inspector's satisfaction.

PART 4
TARIFF TAXICABS

Tariff Requirements

18. No owner or driver of the taxicab shall charge, demand, collect or receive any fare or charge except as set out in the Tariff Fares approved by the Motor Carriers Commission.
19. The owner and driver of every cab shall display thereon a tariff card containing the approved rates of hire authorized by the Motor Carrier Commission.
20. Such tariff card shall be kept and displayed in a place designated by the Chief of Police or Inspector and must be visible at all times to the passenger.
21. No person shall remove, mutilate, deface or dispose of such tariff card.
22. Each taxicab shall have prominently posted inside the taxicab the fleet number of the vehicle and company name and telephone number.
23. Every driver and operator of a taxicab shall properly display their Chauffeur's Permit along with a picture of the operator of the taxicab in a visible location for the fare to be able to observe.
24. Every taxicab shall have prominently displayed inside the vehicle of a telephone number which can be used to register a complaint regarding the taxicab or driver.
25. Each taxicab shall have a "top light" with the word "TAXI" or "CAB". This top light shall be illuminated when the taxicab is available for hire.
 - (a) No person operating a taxicab shall make a charge for additional passengers.
 - (b) No person operating a taxicab shall make a charge for hand baggage such as luggage and parcels carried with passengers engaging the licensee.
 - (c) A person operating a taxicab, may, for each trunk carried with passengers engaging a licensee, charge a fee in accordance to *Surrey Fee-Setting By-law, 2001, No. 14577*.
 - (d) The passenger or passengers shall pay all ferry, bridge or tunnel tolls, both going and coming, applicable to the cab and its occupants.
 - (e) No person operating a taxicab shall refuse to carry a passenger who is accompanied by a certified assistance dog.
 - (f) No person operating a taxicab shall refuse service to a handicapped fare or charge a surcharge for the loading of said handicapped person unless such surcharge has been approved by the Motor Carrier Commission and the fare has been pre advised of such surcharge.

PART 5
TAXIMETERS

26. All taximeters shall mechanically or electronically register the distance and corresponding rate or charge thereof while under hire, and shall be kept in a condition ensuring accuracy and continuous registration during hire, and shall be so installed as to be automatically operated when the taxi is in motion as well as when such vehicle is standing under hire.
27. No person shall drive or operate any taxicab unless such taxicab is equipped with a taximeter which is in compliance with the requirements of this By-law and any other provincial enactment.
28. The taximeter requirements set out in this By-law shall not apply in any case where a taxi is equipped with a taximeter which has been approved under the By-law of any other City, town, district, Township, village or local district in which such taxicab is licensed.
29. No person shall use or permit to be used in any taxicab a taximeter which registers more than two per centum (2%) incorrectly.
30. Every taximeter not approved subject to Section 28 shall be:
 - (a) submitted to the Chief of Police or the Inspector when required for testing, inspecting and sealing; and no taximeter shall be used on any taxi until the same has been inspected, tested, and sealed by the Chief of Police or the Inspector in such manner as he may deem advisable, and until the same has been certified as accurate;
 - (b) adequately illuminated at all times when in use between dusk and dawn;
 - (c) used only when the seal thereon is intact;
 - (d) installed and placed at the right side of the driver and in such position that the fare to be paid by the passenger may be easily read from the rear seat, and shall be so placed in the taxicab that the signal lever indicating whether or not the meter is registering, be in plain view both from within and without the taxicab;
 - (e) adjusted in accordance with the mileage rate or fares enumerated and specified by the Motor Carriers Commission;
 - (f) tested from time to time by running the vehicle to which it is attached over a measured track or distance before being sealed or upon receipt of accuracy from a certified technician;
 - (g) used for a period not longer than six months without testing and resealing;
 - (h) kept in good working condition at all times, and not used when defective in any way.
31. No driver of any taxicab shall, while carrying passengers or under engagement, display a signal lever or any sign at such position as to denote that such taxicab is not engaged.
32. The driver of every taxicab shall place the signal lever of the taximeter in a recording position immediately on the commencement of a trip with a passenger, and at the termination of such trip shall place the signal lever in the non-recording position and shall

call the attention of the passenger to the amount of the fare registered on the meter.

PART 6 DRIVER TRAINING

Driver Training School

33. No license shall be issued for the operation of a Driver Training School until the applicant has complied in every respect, with the provisions of the Motor Vehicle Act and Regulations of the Province of British Columbia, and it is hereby made a condition that, in addition to the provisions of this By-law, that the provisions of the Motor Vehicle Act and Regulations of the Province of British Columbia shall apply mutatis mutandis to this By-law; and non-compliance with any of the provisions of the said Regulations shall be deemed to be a breach of the conditions of this By-law.
34. Every person to whom a license has been granted under the provisions of this By-law for the operation of a Driver Training School, whose license issued under the provisions of the Motor Vehicle Act and Regulations of the Province of British Columbia has been suspended or revoked, shall render his license granted under the provisions of this by-law subject to suspension by the Inspector or revoked at the pleasure of Council.
35. No person shall carry on the business of teaching or instructing, nor shall he be employed in such capacity by the operator of a Driver Training School, who is not the holder of a valid and subsisting Driver Training Instructor's license issued in accordance with the provisions of the Motor Vehicle Act and Regulations of the Province of British Columbia.

Requirements of Driver Training Cab

36. Every driver training cab:
 - (a) shall be equipped in accordance with the provisions of Section 27 of the Motor Vehicle Act and Regulations of the Province of British Columbia; or any other provincial enactments or regulations
 - (b) shall, while in use, be under the control of a driving instructor in accordance with the Motor Vehicle Act and Regulations of the Province of British Columbia;
 - (c) shall, while in use, be occupied only by an instructor and the pupil, except that in the case of a student from any Senior Secondary School or other group or organization receiving instruction, three additional students from that school, group or organization may be passengers in the cab;
 - (d) shall conform to the requirements, as to mechanical fitness in all respects imposed by this By-law, and shall at all times while in use, display a valid and subsisting testing sticker issued in accordance with the provisions of the Motor Vehicle Act of the Province of British Columbia.
37. No person shall carry on the business of teaching or instructing in the driving of a motor vehicle unless he uses for that purpose a driving instruction cab conforming to the requirements set out in Subsection (a) of Section 36.

38. Every motor vehicle used as a driving test cab, while under hire, shall not be occupied by any person except the driver being tested and the testing officer.

PART 7
TOW TRUCKS

39. (1) Every person to whom a tow truck license has been granted shall keep an established place of business within the City pursuant to the provisions of the Zoning By-law No. 12000 of the City of Surrey and shall notify the Chief of Police and Inspector, in writing, of the address, or any change thereof, of the premises where such person keeps his books and records of the operation of his business and make application to the Business License Section for a change of address, as per the requirements set out in Section 26 of Business License By-law, 1999, No. 13680.
- (2) Every driver of a tow truck shall keep a daily record of all trips made by him, and such record shall contain the reason for the tow, the date, time, origin and destination of each towing contract, as well as the name and address of the owner of the vehicle being towed, and the towing fee charged and the towed vehicles license number V.I.N., body type, colour and the towing fee charged and produce this report to the Chief of Police or the Inspector upon demand.
- (3) Every driver of a tow truck shall, before he tows any motor vehicle from the scene of an accident, supply the owner or driver of the vehicle being towed, a card which identifies the driver and the towing company by whom such driver is employed. Each such card shall be signed by the driver of the tow truck and shall state clearly the destination to which the motor vehicle will be towed, provided:
- (a) that such yard area, compound or place shall be located within the City in an area where such use is permitted under the provisions of the City of Surrey Zoning and Development By-law No. 12000.
 - (b) that such destination shall not be a yard area, compound or place owned, operated, managed or controlled by an auto body repair business;
 - (c) that where an owner or driver is injured or has been removed from the scene of the accident, such card shall be given to an attending Police Officer.
40. No driver of a tow truck shall deliver a vehicle to any destination other than the one stated on the card referred to in Subsection (c) of this Section unless specifically requested to do so by the owner or operator of the damaged vehicle, or the Chief of Police.
41. Every driver of a tow truck which has been engaged to tow a motor vehicle from the scene of an accident shall clear the streets and public walks of all broken glass and other debris resulting from such accident so that the said broken glass and other debris shall not cause injury or damage to any person or property of any person using said streets and public walks. No driver of a tow truck shall attend the scene of a vehicle accident whether by coincidence or otherwise, unless he has been requested to do so by the owner or driver, of any motor vehicle involved in that accident or by an attending Peace Officer

- should he not be able to utilize the services of the contracted City of Surrey Towing Company as per the City contract.
42. The maximum rate for towing a motor vehicle from the site of an accident in the City to any destination within the City shall be as per the ICBC approved tow rate structure.
 - (d) No person who operates a tow car or cab shall, because of race, colour or creed, discriminate against any member of the public while carrying on the business operation.
 43. No driver of any tow truck who has been requested to tow a vehicle from the scene of an accident shall solicit or suggest a specific destination for the motor vehicle being towed.
 44. No driver of a tow truck shall offer his services at the scene of a motor vehicle accident, whether his presence there is by coincidence or otherwise, unless he has been requested to do so by the owner or driver of the motor vehicle involved in that accident or by an attending Police Officer.
 45. Every owner of a tow truck shall have painted or permanently affixed to the door or body on each side of the cab a business name, or if no such name the name of the owner of the tow truck, and such names shall be printed in lettering not less than two inches high and shall be kept clear, clean and distinguishable at all times including phone number, unit number and licensed G.V.W.
 46. No person shall cause a vehicle to be towed from a private parking lot unless, at the time such vehicle is towed, the required tow away signs are being clearly displayed on the said parking lot. Tow away signs shall meet the following requirements:
 - (a) signs shall be of a minimum size of 35.5 centimeters (14 inches) by 50.0 centimeters (20 inches), with letters and numbers of not less than 5 centimeters (2 inches) in height;
 - (b) signs shall be clearly visible at all times and made of a reflective material in order that they can be clearly visible at all times.
 - (c) signs shall be conspicuously posted at all entrances and exits to the property;
 - (d) a sign shall be displayed no further than 30 meters (98.4 feet) from any area of the private parking lot being controlled;
 - (e) signs shall clearly state the conditions under which the parking of a vehicle will be considered unauthorized;
 - (f) signs shall display the name and telephone number of the towing company which will be removing unauthorized vehicles from the property, as well as the address of the impoundment lot to which they will be towed;
 - (g) site plan of installed signs has been submitted and has been inspected and approved by the inspector or his designate.
 47. Parking spaces which are to be reserved exclusively for vehicles displaying an approved disabled persons parking placard shall be clearly marked by signs which denote such restriction, and which contain the international symbol for the disabled.
 48. Every Towaway Notice shall be issued in triplicate. The original and the duplicate copy

shall be placed by the issuer on the windshield of the vehicle described in the Notice. The triplicate copy shall be kept by the issuer for a period of thirty (30) days and shall be subject to inspection upon demand by the Inspector.

49. Where a vehicle is parked in an unauthorized space by reason only of its location in an area specifically reserved for attendant other than the tenant on the same multi-tenant commercial property with whom the vehicle driver is conducting business, the vehicle shall not be obstructed nor attached to a tow truck by a tow truck driver until after ten (10) minutes have elapsed from the time indicated in the Towaway Notice.
 - (a) All vehicles being towed in the City of Surrey shall be secured with safety chains.
50. On a metered private parking lot, a tow truck driver shall not obstruct nor attach the tow truck to a vehicle until thirty (30) minutes have elapsed from the expiration of the regulation time limit.
51. A vehicle shall not be towed, without the vehicle owner's consent, from a private parking lot unless it has taken to a licensed impoundment lot located within the City of Surrey, which lot is protected by a locked fence and has an attendant on duty at all times when there is a vehicle impoundment in such impoundment lot.
52. All tow trucks which operate in the City of Surrey shall be equipped with string lights. When towing a vehicle, the tow truck driver shall hook up the string lights to the rear of the vehicle in tow, and display them at a height of not less than 38 centimeters (14.5 inches) nor greater than 1.85 meters (6 feet).
 - (a) All vehicles being towed in the City of Surrey shall be secured with safety chains.
53. A vehicle which is occupied may not be obstructed by nor attached to a tow truck.
54. If a vehicle becomes occupied after it has been attached to a tow truck but before it has been removed from a private parking lot, the tow truck driver shall release the vehicle forthwith. In such an instance, a release fee claimed by the towing company under the authority of this By-law but not actually paid to the tow truck driver on site may be subject to recovery by civil means.
55. Where a towing company impounds a vehicle, the towing company shall:
 - (a) within one (1) hours of the arrival of the vehicle at the impoundment lot give notification to the Chief of Police of the fact of impoundment together with a description of the vehicle and its license and identification numbers and the location where the vehicle has been impounded;
 - (b) if a vehicle remains unclaimed or uncollected for more than forty-eight (48) hours after impoundment send written notification to the registered owner thereof within fourteen (14) days or as expeditiously as possible if the vehicle is registered outside of British Columbia;
 - (c) maintain a record of all impounded vehicles which remain unclaimed claimed or uncollected for more than fourteen (14) days after the impoundment, including a full description of the vehicle and it's license and vehicle identification numbers; and shall deliver a copy of the said record to the Chief of Police within three (3) working days of the end of each calendar month.

56. The maximum rates for towing and storage of impounded vehicles, from private parking lots shall not exceed the Insurance Corporation of British Columbia's posted tow rate structure.
57. Subject to any hold order issued by the Chief of Police, the towing company shall release an impounded vehicle to the driver within twenty (20) minutes of receiving full payment due under Schedule "c" of this By-law.

PART 8
GENERAL PROVISIONS

58. No taxicab shall be eligible for licensing in the City of Surrey after December 31, 2002 if the vehicle exceeds seven (7) model years of age, except that the Inspector may approve a license in respect of an older vehicle for a limited period of time specified in the license where the exterior appearance of the vehicle and the condition of its interior furnishings are of a standard commensurate with its original condition and where the vehicle is otherwise in compliance with the requirements of this By-law.
59. No taxicab shall be equipped with blinds, window decals or other devices so as to prevent unrestricted vision through all windows and all tinted windows to be in compliance with the Province of British Columbia Motor Vehicle Act and Regulations.
60. Every taxicab shall be equipped with an interior light sufficient to illuminate the entire passenger compartment; and such light, shall, at all time, be maintained in proper working order.
61. All taxicabs must be in compliance with the B.C. AirCare Program and have a valid Commercial Vehicle Inspection Program decal displayed.
62. Taxicab trunk area to be kept clean, dry and securable at all times.
63. No vehicle is to be used as a taxicab, that has been rebuilt from a salvaged vehicle unless the vehicle has inspected by a Professional Engineer licensed by the Province of British Columbia.
64. No person shall carry in any cab a greater number of passengers than the number of passengers such vehicle is designed to seat and has approved and operable seat belts.
65. All alternative fuel vehicles must be properly certified, "maintained" and decaled.
66. No person operating any cab shall load, carry or transport any baggage on the outside of any cab, except in properly constructed and installed racks for that purpose.
67. Every owner of a "Taxicab" shall have painted or permanently affixed on either the rear or front door of each side of such taxicab a business name which shall include the word "Taxi" or "Cab", and such names shall be printed in lettering not less than two inches high (5 cm) and shall be kept clear, clean and distinguishable at all times. In addition, an illuminated sign, complying in all respects with the Regulations made pursuant to the Motor Vehicle Act, bearing the word "Taxi" or "Cab", shall be placed in the front of the taxicab, either on the outside above the windshield, or inside behind the windshield in a position satisfactory to the Inspector. Such sign shall be illuminated when the taxicab is

available for hire.

68. No trade name shall be used on any taxicab unless such trade name shall first have been approved by and recorded with the Inspector, and no licensed owner or driver shall use or publish, or permit to be used or published, in connection with this business or premises, any advertising matter or sign indicating, implying or suggesting fares or charges lower than the tariff or fares and charges which owners or drivers of taxicabs are entitled to receive or charge under the provisions of this By-law and the Motor Carrier Commission.
69. The owner of any vehicle for hire in respect of which a license has been granted shall, when required, forthwith submit his vehicle for examination to the Inspector and no owner or driver shall, at any time, prevent or hinder the said Inspector from entering the same, or at any time prevent or hinder him from entering the owner's garage or other building for the purpose of inspecting such vehicle.
70. Where any owner disposes of his cab and acquires another cab, he shall submit the latter vehicle to the Inspector for approval in conformity with the provisions of this By-law and the transfer of the license before using such vehicle for the purpose of his business.
71. Every owner of any cab shall immediately provide for the proper disinfection of such cab after it has, to his knowledge, conveyed any person suffering from any contagious or infectious disease; and no such owner shall be required to convey any person suffering from any infectious or contagious disease until he has been paid a sum sufficient to cover any loss or expense that may be incurred by him in carrying into effect the provisions hereof.
72. No owner of any vehicle for hire shall employ, engage or permit any person other than a licensed chauffeur to operate or drive any such vehicle, save and except "Drive-self" Cabs, "Drive-self" Trucks, and "Driving Test Cabs".
73. Owners of cabs who employ both male and female drivers shall arrange for suitable and separate washroom accommodation for such male and female drivers.
74. Every owner granted a license under this By-law shall, during the term of the employment or engagement of any driver, keep a record of the number and date of his Chauffeur's Permit, such number to be ascertained by actual inspection of such permit.
75. Every owner and driver of any vehicle for hire shall at all times obey the lawful orders and directions of the Inspector.
 - (1) No owner of a vehicle for hire shall personally operate such a vehicle for profit for more hours in any day than the maximum number of hours which an employee in that occupation may lawfully work pursuant to enactments of the Legislature of the Province of British and the Lieutenant-Governor-in-Council of the Province of British Columbia.
 - (2) Each owner referred to in Subsection (1) of this Section shall keep a true and correct record in ink in the English Language of the hours worked each day by himself in operating his own vehicle and also for any hired drivers or co-owners. Such record shall be produced for inspection of the Chief of Police or Inspector at all reasonable times on demand of the Chief of Police or Inspector.
 - (3) "Day", where used in this Section, shall mean the period of time from midnight of

any day to the following midnight.

76. Every holder of a license for operating a taxicab shall provide taxicab service for not less than ten hours in each twenty-four hour period, and for not less than six days in each calendar week, except in the event of a vehicle breakdown, scheduled servicing, or driver illness where no qualified relief driver is available.

"Taxis"

77. Every person in charge of any taxicab shall:
- (a) be neatly and properly dressed, neat and clean in his position, and be civil and well-behaved.
 - (b) remain within 7.62 meters (twenty-five feet) of his taxicab when the same is parked awaiting a fare;
 - (c) not stand in such a manner so as to obstruct the free use of the sidewalk or make any loud noise or disturbance nor use obscene, impudent or abusive language, nor molest, annoy or insult the owners, occupiers, inmates or inhabitants of any building, house or residence, or any passenger, pedestrian or other person whatsoever.
78. The owner and operator of every taxicab shall:
- (a) keep the interior and exterior of such taxicab clean and in good repair and ensure all interior panels are in place and not damaged and that seats not be worn, torn, soiled and ensure that all door and window controls are in place and fully operational;
 - (b) disinfect the interior of such cab weekly, or more frequently as provided in this By-law or as directed by the Chief of Police or the Inspector.
 - (c) comply, within the time indicated, with all instructions and notices given in writing by the Chief of Police or the Inspector regarding the condition and appearance of the cab in so far as it fails to comply with this By-law;
 - (d) refrain from driving or operating such cab until any instructions or notices given pursuant to Part (c) of this Section have been obeyed and approved by the Inspector;
 - (e) every taxicab shall be equipped with climate control (air conditioning) and this system to be maintained in an operational status at all times;
 - (f) every taxicab shall be equipped with a two-way radio which shall be maintained in good working order and capable of receiving and acknowledging calls for customer service.
79. No driver of any taxicab shall permit such cab to stand, whether occupied or not, on any public highway in the City, except when standing temporarily for the purpose of and while actually engaged in loading or unloading, without disrupting the free flow of traffic.
80. No driver of any taxicab licensed under this By-law shall seek employment by driving his taxicab to and from upon any street, or by interfering with the proper and orderly access

to or egress from, or by cruising or hovering in front of any theater, hall, hotel, public resort, transportation terminal or other place of public gathering; provided, however, that the driver of a taxicab may accept passengers at any place of public gathering so long as his cab is lawfully parked in the vicinity of the place or building where such public gathering is taking place.

81. Every owner and driver of any vehicle for hire shall take due care of all property delivered or entrusted to him for conveyance or safe keeping, and immediately upon the termination of any hiring or engagement, shall carefully search his vehicle for any property lost or left therein; and all property and money left in his vehicle for hire shall be forthwith delivered over to the person owning the same or, if unclaimed, or if the owner cannot at once be found, the same shall be delivered to the Chief Constable, with all information in his possession regarding such property.
82. No person shall operate or drive a taxicab unless a current photograph of the driver identified by name is placed on the inside of the vehicle in a prominent location that is visible to passengers in the back seat.
83. Every driver of a taxicab shall proceed by the most direct travelled route to the point of destination, unless otherwise directed by the passenger.
84. Every driver of a taxicab shall keep a daily record of all trips made by him, such record to contain the following information:
 - (a) date, time, origin and destination of each trip and how many passengers;
 - (b) driver's name and address;
 - (c) provincial license number of each cab and unit number;
 - (d) the speedometer reading at the start and finish of the drive's shift;
 - (e) start time and finish time of each shift.
85. The driver shall deposit the record with the owner of the taxicab at the end of his shift or as soon as possible thereafter.
86. The owner of the taxicab shall check the driver's daily trip record, and shall require that each trip be properly recorded and in legible writing before accepting it.
87. The records referred to in Subsection (a) and (b) shall be kept by the owner of the taxicab for a period of at least six months, and during that time, shall be produced for inspection at any time on demand by the Chief of Police or the Inspector.
88. The premises of a person licensed under this By-law shall at all times be subject to inspection by the Chief of Police and the Inspector. They shall be maintained at all times in a clean, neat state, and in good repair. Notice of any change of location of such premises, or location of additional premises during the currency of a license, shall forthwith be given in writing to the Inspector within seven (7) days.
89. No person licensed under the provisions of this By-law, shall operate his business from more than one premises at the same time under one license.
90. The premises of a person licensed under this By-law shall be, at all times, located and maintained within the City in conformity with all By-laws of the City with respect to

building, zoning and health, and any pertinent provincial enactments.

91. Every owner and driver of a taxicab shall accommodate the persons who desire his service in order of their application, and if a taxicab is not available to give the desired service within a reasonable time, then the applicant shall be so informed.
92. No owner or driver of a taxicab on which the taximeter signal lever or light indicates the vehicle is for hire, shall refuse or neglect to convey any orderly person upon request in the City unless he is unable or prohibited by the provisions of this By-law.
93. No driver of a taxicab shall convey any person or persons other than the person or persons first engaging the taxicab. The carrying of passengers for separate fares is prohibited.
94. No license shall be granted for a Shared Ride Van to operate within the City of Surrey.

PART 9

VIOLATION OF THE BY-LAW

95. Non-compliance with any of the provisions of this, or any other By-law or Statute applicable to a license, or failure to maintain the standard of qualification for the issue of a license as herein provided for shall be deemed to be an infraction of this By-law and shall render a licensee liable to the penalties hereby imposed, or to suspension or cancellation of license.
96. Every person who makes any false or misleading statement in any application for a license under the provisions of this By-law shall be guilty of an offence against this By-law.

PART 10

PENALTY CLAUSE

97. Every person who violates or who causes or allows to be violated any of the provisions of this By-law shall be guilty of an offence against the By-law; and each day that such violation is caused or allowed to continue shall constitute a separate offence.
98. Every person who violates any provision of this By-law shall be liable on summary conviction to the penalties provided for in the Offence Act and Schedule "E".
99. The following By-laws are hereby repealed:
 - "Surrey Vehicles for Hire By-law, 1976, No. 4996".
 - "Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1986, No. 8698".
 - "Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1986, No. 8821".
 - "Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1990, No. 10568".

"Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1990, No. 10748".

"Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1991, No. 11022".

"Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1992, No. 11213".

"Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1992, No. 11329"

"Surrey Vehicles for Hire By-law, 1976, No. 4996, Amendment By-law, 1992, No. 11451".

100. This By-law comes into full force and effect on the date of final adoption.

PASSED THREE READINGS on the 11th day of January, 1999.

RECONSIDERED AND FINALLY ADOPTED, signed by the Mayor and Clerk, and sealed with the Corporate Seal on the 25th day of January, 1999.

D.W. McCALLUM _____ MAYOR

D.B. KENNY _____ CLERK

SCHEDULE "B" to BY-LAW NO. 13610

TOWING RATE PAYMENT SCHEDULE

1. Attending to pick up and tow a damaged vehicle from accident scene at time of accident or a damaged vehicle other than at an accident.

The maximum rate for towing a motor vehicle from the site of an accident or a damaged vehicle other than at an accident in the City of Surrey shall be the then current rate for towing "and storage" published and used by the Insurance Corporation of British Columbia, as amended from time to time.

SCHEDULE "C" to BY-LAW NO. 13610

O. PRIVATE IMPOUND FEES

The maximum rates for towing and storage of impounded vehicles, from private parking lots shall not exceed the Insurance Corporation of British Columbia's posted tow rate structure as amended from time to time.

SCHEDULE "D" to BY-LAW NO. 13610

REQUIREMENTS FOR PRIVATE IMPOUND/TOW SLIPS

Prior to removal of any vehicle from a properly signed and inspected parking lot, the tow truck operator shall complete a tow slip that shall contain the minimum following information:

- Tow Company's name, address and phone number (address to be the same as where vehicle towed to) or otherwise indicated
- Tow Truck Operators unit number and name
- Date and time of tow
- Name and signature of person requesting tow
- Full address of lot from where vehicle was towed
- Type of lot (metered, unmetered)
- Meter number, if applicable
- Vehicle description to include
 - make
 - model
 - plate (& Prov)
 - V.I.N.
 - Colour
- If convenient, one copy of this slip will be left with the parking lot operator or agent

SCHEDULE "E" to BY-LAW NO. 13610
City of Surrey Vehicle for Hire, Licensing By-law #
Voluntary Penalties

	Sec	Amount \$	Within 3 Days	3-7 Days
1. No Chauffeurs Permit	14	100	40	60
2. No Vehicle For Hire Plate	5	100	40	60
3. No String Lights	52	50	20	30
4. No Safety Chains	52(a)	50	20	30
5. Fail to Display Vehicle For Hire	13(b)	50	20	30
6. Unauthorized Attendance at Accident	44	100	40	60
7. Fail to Provide Daily Record (Tow)	39(2)	50	20	30
8. Fail to Clear Highway	41	100	40	60
9. No Business Name on Vehicle	45	50	20	30
10. No Tow Signs (Private Impound)	46	100	40	60
11. No Approved Site Plan (Private Impound)	46(g)	100	40	60
12. Operation of a Taxicab Without Justice Institute certification (Taxihost)	14(m)	100	40	60
13. Operate a Taxi With Expired C.V.I.P. Decal	61	100	40	60
14. Operate a Taxi With Defective Meter	27	100	40	60
15. Operate a Taxicab With Obscured Windows	59	50	20	30
16. Misuse of Vehicle For Hire Plate	13(c)	100	40	60
17. Taxicab Missing Interior Panels/Worn/Torn Seats	78(a)	100	40	60
18. Operate Taxi With Inoperable Windows	78(a)	100	40	60
19. Operate Taxi With Inoperable Air Conditioning	78(e)	100	40	60
20. Fail to Provide Daily Record (Taxi)	87	100	40	60



APPLICATION FOR CHAUFFEUR'S PERMIT

Surrey RCMP Detachment
14355 57th Avenue, Surrey
British Columbia, V3X 1A9

INSTRUCTIONS:

Revised January 2018

ENSURE YOUR FULLY COMPLETED APPLICATION INCLUDES ALL OF THE FOLLOWING ATTACHMENTS:

- **LETTER FROM YOUR CURRENT EMPLOYER VERIFYING EMPLOYMENT / EMPLOYMENT OFFER.**
- **CURRENT COPY OF YOUR DRIVERS ABSTRACT & CLAIMS HISTORY (dated within last 30 days old)**
 - Applicants may be required to provide a drivers abstract from any other province the applicant has resided in within the last 5 years.
- **VULNERABLE SECTOR FORM: Consent for check for a sexual offence for which a pardon has been granted or issued**
 - This form is available at the front counter
- **TAXI HOST LEVEL 1, LEVEL 2, OR TAXI HOST PRO CERTIFICATE.**
 - Original certificates are required for new applicants and or at the discretion of the Information Officer. Photocopies of taxi host certificate.
- **PHOTOCOPY OF FRONT AND BACK OF YOUR BRITISH COLUMBIA DRIVER'S LICENCE.**

NOTE: (1) Applicants are required to return their expired Chauffeur Permits to the Surrey RCMP Detachment prior to receiving their new permit.

(2) The applicant must attend in person to the reception counter at the main office of the Surrey RCMP Detachment (14355 57th Avenue, Surrey) for the processing of this application.

APPLICATION PROCESSING TIMES MAY VARY

PART 1: TYPE OF APPLICATION

DATE OF APPLICATION: _____ (CIRCLE ONE) RENEWAL NEW APPLICATION

I INTEND TO OPERATE (CIRCLE ONE): TAXI LIMO TOW TRUCK

I INTEND TO WORK FOR: (Name of Cab / Limo / Tow Company): _____

PART 2: APPLICANT INFORMATION (PLEASE PRINT):

Last Name: _____ First Name: _____ Middle Name: _____

Current Address: _____

Previous Names (include Alias or nickname): _____

Daytime Phone Number: (_ _ _) _ _ _ _ _ Cell Phone Number: (_ _ _) _ _ _ _ _

BC Drivers Licence Number: _____ Class Number: _____

Other Driver's Licence held in last five years (Province / State / Country): _____

Date of Birth: YYYY-MM-DD _____ Place of Birth: _____

Date of arrival in Canada (if not born in Canada): _____

What languages do you speak? _____

Height: _____ Weight: _____ Hair Colour: _____ Eye Colour: _____

Marks, Scars, Tattoos: _____

Next of Kin (close family member): _____ Phone Number: (_ _ _) _ _ _ _ _

Relationship to Applicant: _____

Address of Next of Kin: _____

NOTE: AN APPLICATION WHICH IS INCOMPLETE OR CONTAINS FALSE INFORMATION WILL BE DECLINED

APPLICANT'S SIGNATURE: _____

POLICE USE ONLY:

File Number: _____ Expiry Date _____ Approved By: _____

City of Surrey Vehicle for Hire By-law No. 13610

12. No license with respect to the operation of a taxicab business pursuant to the provisions of this By-law shall be granted or held unless:
- (a) the applicant shows that he has reached the age of 19 years, and that all drivers employed by him are of good character, can speak, write and read the English language, possess an intimate knowledge of the geography of the City and its traffic regulations, and of the contents of this By-law, and that he is willing and able to maintain a continuous and satisfactory service to the public during the occurrence of such license, and is in all respects a fit and proper person to hold such license and has passed the Justice Institute of B.C. Taxi Host Programs;
14. No person shall drive a licensed vehicle for hire other than a drive-self cab, drive-self truck, or driving test cab, who is not the holder of a valid and subsisting Chauffeur's Permit. This permit to be obtained from the Surrey RCMP and the City of Surrey.
- (a) Every person applying for a Chauffeur's Permit shall make application to the Chief Constable, or his designate, who may grant or refuse to grant a permit.
- (b) Notwithstanding the generality of Subsection (a), the Chief Constable shall refuse to issue a permit until the Chief Constable is satisfied that the applicant has successfully completed a training course for drivers that has been approved the Inspector and that includes at least 27 hours of training

CHAUFFEUR PERMIT MINIMUM REQUIREMENTS:

- Minimum 19 years of age (as per Sec 36 (2) Motor Vehicle Act)
- Valid Class 1, 2 or 4 B.C. Operator's License. (Tow Truck Permit – Class 5 acceptable)
- Applicant must be Canadian citizen or landed immigrant or legally entitled to work in Canada.
- All applicants must have successfully completed 27 hours of industry-related training in the areas of professional driving, taxi industry and local knowledge, and Taxi Host Pro.
- Applications may not be approved while outstanding criminal matters are before the courts. Any other charges or convictions will be reviewed on a case-by-case basis.

GROUND FOR REFUSAL, CANCELLATION, SUSPENSION OR ISSUANCE OF PROBATIONARY CHAUFFEUR PERMIT:

Applications may be declined if you have:

- any criminal convictions;
- been charged or are being investigated for any violent, property, sexual, drug or alcohol related offences;
- 4 or more moving motor vehicle violations in the past 5 years, including Motor Vehicle violation tickets currently under dispute;
- received more than one Sec. 215 Motor Vehicle Act Driver's License Suspension in the last 5 years;
- charged or investigated for operating a vehicle while under the influence of drug or alcohol, including IRP's;
- charged or investigated for operating a vehicle while your driver's license is suspended or prohibited;
- an excessive number of negative police contacts in the past 5 years;
- 3 or more at fault motor vehicle collisions as identified in the ICBC Claims History letter, covering the period of the last six years; or
- outstanding warrants in another jurisdiction.

Applicants must disclose if they have been denied or refused a chauffeur's permit in any other Lower Mainland jurisdiction.

- ✓ Applicants have 30 days from date of refusal to appeal through City Council.
- ✓ All applicants who have had their permits declined must wait 12 months from their date of refusal before being eligible to re-apply.

A **TWO YEAR PERMIT** will only be processed and issued if you have maintained a valid City of Surrey Chauffeur Permit for a minimum of 5 consecutive years with a clear driving record. All subsequent renewals for 2 year permit will be dependent on not having more than 2 traffic violation tickets, no administrative driving prohibitions or penalties, no criminal record and no convictions for traffic related offences.

**I HAVE READ ALL
THE ABOVE CONTENTS**

APPLICANT'S SIGNATURE

DATE