

Present:

Chair – Councillor Steele
Councillor Rasode
M. Cross
S. Jahan-Chaudhary
Dr. B. Lalli
J. Li
S. McIntosh
K. Noonan
P. Petrala
J. Schmalz
A. Sharma
A. Rutherglen

Absent:

K. Bakshi
D. Darrell
L. Lange
S. Match
L. Smart
K. Weber

Staff Present:

L. White, Mgr, Comm. & Rec. Svc.
M. Drozda, RCMP Dist. 2, Crime Prevention
Programs Coordinator
S. Caley, RCMP Dist. 5, CSO
A. Gill, RCMP Dist. 3, CSO
C. Kerr, Crime Reduction Strategy manager
R. Cross, Surrey Fire Services
H. Dmytriw, Legislative Services

A. NEW BUSINESS**1. New "Committee" Status**

At the December 12, 2011 Council meeting the Focus on Seniors Task Force was named to be a "Select" Committee, a formal committee of Council: *Seniors Advisory & Accessibility Committee*.

- The Deputy City Clerk provided an overview of the difference between a focus group and a select committee, and provided information on appointments, terms of appointment and voting. The profile of the committee work has been elevated. Meeting minutes and committee recommendations will go directly before Council and become an official record of the Council minutes.
- Orientation packages were provided to the formal Committee members. Committee members will be required to follow the protocol and procedures as laid out in Roberts Rules of Order (excerpts provided in the manual).
 - Advisory committees meetings are open to the public; the meeting structure is formal and has a higher visibility. Quorum is necessary. Majority rules on a decision. Formal request for delegation is required. City employees are resource staff and not considered in the quorum count. Formal procedures are followed for recommendations to Council.
- Formal agenda packages will be sent out via email one week prior to a scheduled meeting.
- Councillor Rasode congratulated and commended Councillor Steele and the committee members for all the work they have so quietly done and the significant impact it has had in the community. The Committee is recognized by other levels of governments provincially and noted the strong advocacy by Councillor Steele says a lot about the team she has.

2. Terms of Reference

- Terms of Reference and mandate to be determined.

B. OUTSTANDING BUSINESS**1. Updates****a. Strategic Planning and Education Meeting Update**

- December 15, 2011
- Facilitators were Lisa White and Susan Papadionissiou

Comments –

- Lisa Wade and Jim Tyler are away. Lisa White thanked all for attending the workshop on December 15, 2011. Notes of the meeting will be organized and provided to the members with next agenda package. The notes will be helpful in determining the Terms of Reference.
- Focus was kept on the elder abuse and more focus on expertise for sharing through Forums or social media, and more access through the website, getting the word out and building the resources. To look at older adults and how we can be ready for handling the demographics, the isolation of seniors and ensuring walkable plans and plans for scooters.
- The number of people who will be without a car in the near future must be part of TransLink's calculations.
- Need to use social media wisely and only use pictures where we have the person's approval to do so.

It was Moved by K. Noonan
Seconded by P. Petrala
That the Seniors Advisory & Accessibility
Committee receive the verbal report as provided by Lisa White.
Carried

b. Upcoming FOS Forums

- **English Forum** – Saturday, February 18, 2012 at Fleetwood
 - Personal safety message to be provided.
 - Introduce Councillor Rasode and the Mayor (if available) at that time.
 - Susan McIntosh to speak.
 - “Ellen” video. Each community should have the resources for people like Ellen.
 - Anne Rutherglen – “Red Flag” video (6 mins)
 - BBB and BC Securities to speak (will need internet and access)
 - Mention BC Securities as a sponsor.

- Colleen to MC.
- **Korean Forum** – Saturday, March 10, 2011 at Guildford.
 - 10:00 am- 3:00 pm. Registration at 9:45 am
 - Korean students to meet, greet and direct.
 - Korean video.
 - Need prizes and goody bags and items.
 - Resource tables for brochures and information.
 - Radio, TV and newspapers advertising. Korean TV and radio to interview Councillor Steele.
 - Registration will be through the various partnering agencies and settlement workers.
 - Need to clarify - Who will MC?

It was Moved by P. Petrala
 Seconded by A. Sharma
 That the Seniors Advisory & Accessibility
 Committee approve the dates for the upcoming Forums.
Carried

Discussion:

- BC Securities Commission has donated \$4,000 to this committee for two forums to take place before the end of March, 2012.
- Forums in English can be arranged fairly quickly. We want to continue providing Forums and to go further into a City-wide Seniors Strategy (there is now a formalized process around *age-friendly community*).
- To work on our branding. The emphasis at Forums has expanded. More ideas to come to the table, such as:
 - Representatives from the Committee to attend other meetings and events.
 - Legal/wills – Invite a Lawyer--people may think their will is in order but the law may have changed.
 - Encourage Block Watch people and those over 55, as well as their adult children and grandchildren to attend.
 - Use different terminology such as "older" or "mature adults" as the Forums pertain more to pre-retirees, retirees and elders.
 - *Accessibility* not only means access to sidewalks, etc. but access to resources and medical attention--all things that *accessibility* would catch.
- Host a **separate forum for family and caregivers**. Dignity should be afforded to residents and seniors in care facilities. Councillor Steele has a meeting with Kinsmen Lodge in their new building. This is an issue for the Health Committee/ Fraser Health, Healthy Community Partnership.
 - Add to the February agenda (in a closed session). Bring in an actual scenario for fact finding and discuss if there is a role and where to take it. Provincial Government should be involved.

- Councillor Martin noted that Come Share and Hospice (the upstairs facility in Newton, Amanita Seniors--formerly the Regency Care) has a huge Korean population (Tina Love). Councillor Steele will visit the facility with Esther.
- Councillor Steele to invite Kathy Thompson to come to discuss mental health issues with seniors.
- Susan Match (gambling), formerly the Director of Surrey North Mental Health Unit, has a Masters in Social Work and has dealt in mental health and those deemed incompetent. Councillor Steele to call Susan Match since she has the skills and knowledge to talk about this and the expertise in knowing when or if to intervene.
- Ron Cross, Fire Safety – common sense prevails when he receives a complaint and he must abide by the rules of the fire zoning service. If he can't remove the hazard from people, he removes the people (he uses Options and Housing). We have a responsibility if people are not abiding by zoning and fire zones. There is a fine line for intervention and when not to.
- Kay Noonan – *Money Matters* – For the average Canadian their pension plan is their home. Elders want to hang onto their homes and are not going to let their home go until they absolutely have to. The younger generation will not be able to afford to buy.
- Preparation for Forums –
 - Panel should have a doctor, a lawyer, and the RCMP to discuss the legal aspects such as wills and estates, home care and facility care entrance and what we would do.
 - A script to be sent out to everyone once available.
 - *Lunch break*
 - BC Securities Commission and BBB to deal with scams.
 - Panel to discuss: what we can do to help, what is legally right or wrong and what is a criminal offence. Discuss the fact that abuse is often not reported and why. Susan Caley to request Victim Services to talk to this.
 - Councillor Steele to contact Chris Bolton to attend and to have him emphasize power of attorney and management of assets.
 - Ann Rutherglen - to outline Pension Plans.
 - Announce that the SAAC is now a committee, with *accessibility* and how to be more accessible.
- The poster is being worked on.
- Councillor Steele to contact Leanne Lange, Fraser Health.
- Email to be sent advising of the change in Forum dates.
- Korean community to seek gifts from restaurants, etc.
- Councillor Steele and Marlene Drozda to meet with Petra at Guildford Mall.
- Kay Noonan to contact Surrey Place Mall.

c. Member Updates

- The City of Surrey is looking into a Healthy Community partnership pilot project whereby HandiDart is complemented by a private citizen who owns an 8 seat van and takes seniors to where they need to go and picks them up again. The City will provide the vans and volunteers will run the vans (much like MOYO). Councillor Martin to put it through this committee.
- A presentation provided to the Surrey Seniors Planning Table regarding reverse mortgages has set off alarm bells. There are serious concerns.
- Ron Cross - *Home Safe* (around fire) to go to Vancouver Island to present information.
Ron is slowly moving towards retirement January 31, 2013. It all depends whether he gets an opportunity to mentor. Len Garis has expressed a desire to be part of this committee.
- Preview Joyce Schmalz's new video "Betty's Story" at the February meeting. The video is a tool for training judges and is going across Canada.
- Pat Petrala has joined Welcome Wagon - newcomers to lower mainland.
 - Semiahmoo are planning a meeting January 23, 2012 for a recruitment fare for the Peninsula area.
 - CBC radio interviewed Pat for Welcome Wagon to see how retirees and seniors are coping financially for a series on the financial aspect (seniors are currently supplementing their incomes).
- Amar Gill has been transferred to Newton District 3 from District 5.
- Sue McIntosh – Seniors Come Share Society -
 - **Caregivers** provides caregiver support, funded through United Way or Gaming. It is designed to elevate the well being of those who attend.
Program – Tuesdays and Thursdays at Seniors Come Share Society.
 - Caregivers Café is a social opportunity for family and caregivers to get engaged socially, emotionally and educationally.
 - Looking for **senior connectors for phone line** -
 - Training and 8 week mentorship. Request volunteers to commit one year.
 - Six community centres are providing support with volunteers on site to assist with completing forms, etc.
 - Contact the Library's Talking Library regarding presentations.
 - Marilyn Cross to post the position on Option's website.
- **411 Seniors Centre on Dunsmuir** in downtown Vancouver is looking at several sites (as they sold their building). They are revisiting the best way to reinvent the 411 Seniors Centre and are talking about a hub model. Are requesting ideas and suggestions.
 - Suggested having courses in Surrey where there is Skytrain and are accessible; to bring this through Council.
 - Sue McIntosh, Seniors Come Share Society can be a liaison for 411 Seniors Centre as they have quite a few interested.

- Kay Noonan has two social worker students and will get them involved to become aware of who the resources are and how it all ties together. She will bring them to next SAAC meeting.

C. CORRESPONDENCE

D. INFORMATION ITEMS

1. 2012 Schedule of Meetings provided on table.
2. Letter from Michael de Jong, Minister of Health, dated November 10, 2011, regarding Surrey becoming an Age-Friendly BC (AFBC) community.
 - **Age-Friendly Community** Corporate Report R226 was submitted to Council on December 12, 2011 requesting a \$20,000 grant from the UBCM's 2012 Age-Friendly Community Planning & Project Program for the implementation of two initiatives focused on enhancing the well-being of seniors in Surrey. \$1,000 grant to be applied for separately. Deadline for submittal is March 1, 2012.
3. Healthy Living – Dr. Art Hister – "*Keys to a Longer and Healthier Life*"
Tuesday, January 24, 2012 at Morgan Creek Golf Course – 11:30 am. \$75.00

It was Moved by A. Sharma
Seconded by S. McIntosh
That the Seniors Advisory & Accessibility
Committee receive the information items as information.
Carried

E. OTHER BUSINESS

1. Appointment of Alternate Chair

It was Moved by
Seconded by
That the Seniors Advisory & Accessibility
Committee appoint Shabina Jahan-Choudhary to be the Alternate Chair in the
event Councillor Steele is not available.
Carried

F. NEXT MEETING

Next meeting of the Seniors Advisory & Accessibility Committee is scheduled for
Thursday, February 16, 2012 at 9:00 am, at Pondsides.

G. ADJOURNMENT

It was

Moved by A. Sharma
Seconded by M. Cross
That the Seniors Advisory & Accessibility

Committee meeting do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:06 a.m.

Jane Sullivan, City Clerk

Chairperson, Councillor Steele
Seniors Advisory & Accessibility Committee