



Seniors Advisory & Accessibility Committee – Minutes

Pondside
City Hall
14245 - 56 Avenue
Surrey, B.C.
THURSDAY, FEBRUARY 16, 2012
Time: 9:10 am

Present:

Chair – Councillor Steele
Councillor Rasode
K. Bakshi
D. Darrell
S. Jahan-Chaudhary
L. Lange
J. Li
S. McIntosh
K. Noonan
P. Petrala
J. Schmalz
A. Sharma
L. Smart
A. Rutherglen
K. Weber

Absent:

M. Cross
Dr. B. Lalli
S. Match

Guests:

Barbara Coates, Kinsmen Lodge
Tara Sudbury, Kinsmen Lodge
Kirsten Mueller, Seniors Come Share

Staff Present:

J. Tyler, Senior Services Rep, Community & Recreation Services Manager
L. Wade, PRC Community Services Coordinator
M. Drozda, RCMP Dist. 2, Crime Prevention Programs Coordinator
P. Leblanc, RCMP Dist. 5, Crime Prevention Programs Coordinator
S. Caley, RCMP Dist. 5, CSO
C. Kerr, Crime Reduction Strategy Manager
Peter Choy, Captain Fire Prevention
H. Dmytriw, Legislative Services

A. ADOPTION OF MINUTES

1. Appointment of Alternate Chair

Brought forward from January 12, 2012 meeting.
Alternate chair needs to be committee member.

It was Moved by L. Lange
Seconded K. Noonan
That the Seniors Advisory & Accessibility
Committee name the Alternate Chair to be Shabina Jahan-Chaudhary.
Carried

It was Moved by
Seconded by
That minutes of the Seniors Advisory &
Accessibility Committee meeting of January 12, 2012 to be adopted, as amended.
Carried

Round table introductions were provided.

The agenda order was varied.

D. NEW BUSINESS

3. "Betty's Story" Video was viewed. The video features Joyce Schmalz and was created as a teaching tool for lawyers and judges.
4. BC Securities Commission Internal Fraud Video was viewed.

Agenda order was resumed.

B. DELEGATION**C. OUTSTANDING BUSINESS****1. Updates****a. Upcoming FOS Forums**

- English Focus on Seniors Forum – February 18, 2012
 - 9:00 am start time
 - Fleetwood Recreation Centre
 - Mayor Watts confirmed
 - Joanne Li (BBB) to be on panel
 - Refreshments
 - Jim Tyler to emcee
 - At capacity with 150 on wait listAll Councillors will be invited to attend the English speaking Forum.
- Korean Focus on Seniors Forum – March 10, 2012
 - Guildford Recreation Centre in the multipurpose room.
 - 10:00 am start time
 - 150 capacity
 - Confirmed: Mayor Watts, translators and speakers (a lawyer, a doctor, and RCMP)
 - Two shuttle busses to bring attendees from Amenida Surrey home care living centre
 - Healthy food options (Korean sushi) to be provided.

Councillor Steele thanked the subcommittee, Lisa Wade, Sue McIntosh and Ann Rutherglen for their preparation work.

- Forum for family and caregivers –
 - A scenario for fact finding and available resources was discussed. To explore the option of doing a virtual forum at one of the recreation centre. People could join in on line. Tape it and put on website. Councillor Rasode will follow up.
 - Forums are very popular and should be continued.

- The focus of a family forum would be on how seniors and their families can avoid pitfalls such as *power of attorney*.
- A caregivers forum would be another aspect and could be held at the Kinsmen Lodge and crafted as a pilot project. Caregivers need assistance to determine how to navigate various support systems. It was suggested another forum be focused for people who are blind and deaf.

2. 411 Seniors Centre

411 Seniors Centre on Dunsmuir permanently closed November 30, 2011. The idea of bringing a hub or information centre in Surrey is currently being researched.

- Ombudsmen Report - Seniors are uninformed. Guaranteed income supplement information is not available.
<http://www.seniorsbc.ca/agefriendly/communities/>
- Dr. Joe Clare is doing research for the Fire Department with Len Garis.
- The population of over 65 year olds in Surrey is quickly increasing. Information on what they will need to know and look for as they age will be needed. Everything we are doing is going into the Surrey Strategy for Seniors: seniors advocacy, what that will look like, and who they are. Ideas and things that will need to be addressed will keep pouring in. The Mayor envisions a Surrey Strategy for Seniors much like the Crime Reductions Strategy. Every pilot project that may be available will be pursued.
- The United Way received \$15 Million on February 15, 2012. The funds will go Intergovernmental. Mentoring is supported through a network. Crime Reduction doesn't do all but recognizes what the community does.
- Concern was voiced regarding the need for more facilities that offer graduated care living. The availability of options for seniors is important.

3. 2012 Orientation Package

Received signed copies of the Volunteer Code of Ethics and Confidentiality Agreement from those committee members in attendance.

D. NEW BUSINESS

1. Procedure for Committee recommendations.
(Appendix A; pg.12 of 2012 Committee Orientation Package)
2. Procedure for going into Closed meeting (in camera).

E. ITEMS REFERRED BY COUNCIL

F. CORRESPONDENCE

G. INFORMATION ITEM**H. OTHER BUSINESS**

Committee Member Updates -

- Pat Petrala –
 - Semiahmoo Peninsula Seniors Planning Table
 - 1st Annual Volunteer Appreciation Fair, March 29, 2012, 10:30 – 2:00 pm South Surrey Recreation Centre (14601 – 20 Avenue, Surrey)
 - Alexander neighbourhood House is continuing its Community Engagement program.
- Lori Smart –
 - BC 211 phone service for Seniors –
 - By Rotary Club in South Surrey/White Rock.
 - Magnets are ordered and will distribute throughout community and physicians in community.
- Denise Darrell -
 - **Seniors Transit Access to Services (STAR)**
 - STAR approached Sources to do an assessment on accessibility and transportation for seniors in Surrey.
 - Assessment to be done by March 31, 2012.
 - Information will be provided to City once available.
- Anne Rutherglen – BC Securities Commission
 - **Fraud Launch** – March 1, 2012 – 12:00 noon - 1:30 pm
 - Pacific Centre rotunda (at entrance off Georgia Street / Pacific Centre).
 - BCAC Chair, Brenda Leong, will announce an important national research results for the beginning of Fraud Awareness Month. She will also showcase is components of the second phase of the "Be Fraud Aware" campaign.
- Sue McIntosh –
 - **Fall Prevention** – March 1, 2012
 - March 7, 2012 - Training sessions start for phone volunteers
 - Seeking volunteers from North Surrey.
 - Volunteers are requested to commit one year.
is scheduled to start March 7, 2012.
- Leane Lange –
 - Two permanent Health Care staff have been hired.
 - **Elder Abuse Stakeholders meeting** - February 29, 2012 - 1:30 pm
 - North Surrey
 - Government of BC - By invite only for input on Elder Abuse Prevention Strategy.
 - Seniors Secretariat (Seniors Healthy Living).
 - Councillor Steele will attend as a representation from local government.

- Joanne Li -
 - Better Business Bureau is turning 100 years - Saturday, March 17, 2012.
 - March is Fraud Prevention Month.
 - Theme is: *What holds true yesterday is true today.*

- Jim Tyler -
 - **Grant Application** -
 - Received grant from UBCM of \$20,000 for the second year.
 - Working with Come Share. Appreciate the work.
 - This year's grant will go to hosting a Seniors Conference during Seniors Week, June 1, 2012. Will tap into member of this committee as this is a collaborative event.
 - Outreach will happen this year and discussed linking with Elder Abuse and Forums. Kinsmen Lodge was suggested as a venue.

- Sue Caley – **Seniors Safety team** in South Surrey
 - Volunteers will visit care facilities.
 - The South Surrey team have developed a presentation focussed on seniors who are in semi independent care. Street Safety and how to keep their own rooms safe, and Senior Respect (how they should be respected and the resources available if not). Two more presentations to be done at Pacifica on Friday, February 17, 2012. Pat Leblanc has been requested to come up with training for this in District 5
 - Identified scams and thefts have been PROBUS. Mature drivers through BCAA—transit service is available.
 - The Superintendent of Motor Vehicles said there is a fellow who would be able to make presentations to talk about when it is time for seniors to quit driving, and the alternatives available. Lisa Wade to update the sample brochure provided and print it for distribution.

- Kay Noonan – **Yellow directory card** is used being translated and us as part of a handout.
 - Katherine Willett spoke to the North Surrey Planning Table and discussed the use of the small card handouts.
 - Lisa Wade to have the sample card adapted for Surrey for distribution from the City and through agencies and settlement services in other languages.

I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for March 8, 2012.
The Korean Forum - March 10, 2012.
March 8, 2012 - International Women's Day.

The Korean ladies to be invited to the March 8, 2012 meeting.

J. ADJOURNMENT

It was

Moved by K. Noonan
Seconded by K. Weber
That the Seniors Advisory & Accessibility

Committee meeting do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:15 a.m.

Jane Sullivan, City Clerk

Chairperson, Councillor Steele
Seniors Advisory & Accessibility Committee