

Seniors Advisory & Accessibility Committee Minutes

Pondside
City Hall
14245 - 56 Avenue
Surrey, B.C.
TUESDAY, JULY 24, 2012
Time: 9:08 am

Present:

S. Jahan-Chaudhary, Vice Chair
M. Cross
Dr. B. Lalli
L. Lange
S. Match
A. Lewchuk-Hartley (for S. McIntosh,
Senior's Come Share Society)
K. Noonan
P. Petrala
J. Schmalz
L. Smart
A. Rutherglen
K. Weber

Absent:

Councillor Steele
Councillor B. Rasode
Councillor M. Martin
K. Bakshi
Denise Darrell
J. Li
A. Sharma

Staff Present:

Sahra-Lea Tosdevine-Tataryn, Seniors
Coordinator – Fleetwood, CSC2, Community
& Recreation Services
M. Drozda, RCMP Dist.2, Crime Prevention
Programs Coordinator
P. Leblanc, RCMP Dist.5, Crime Prevention
Programs Coordinator
S. Caley, RCMP Dist.5, Community Safety
Officer
A. Gill, RCMP Dist.3, Community Safety Officer
R. Cross, Surrey Fire Service
L. White, Manager, Community & Recreation
Services
C. Magnus, Mayor's Office
H. Dmytriw, Legislative Services

A. ADOPTION OF MINUTES

It was

Moved by P. Petrala

Seconded by K. Noonan

That the minutes of the Seniors Advisory &

Accessibility Committee meeting of June 21, 2012, be adopted.

Carried

B. DELEGATION REQUEST

It was

Moved by A. Rutherglen

Seconded by K. Weber

That the Seniors Advisory & Accessibility

Committee request staff to invite the ICBC Mature Drivers' Examiner to appear as a
delegation at the next meeting of the Committee.

Carried

C. OUTSTANDING BUSINESS**1. Terms of Reference**

An updated draft of the Terms of Reference (attached as Appendix A) was
provided for the Committee's review and discussion.

It was requested that the Terms of Reference be edited to include:

"3.(c) Members of the Committee shall be individuals from a designated organization, as appointed; and Members of the Committee shall be appointed every two (2) years, or as required."

It was Moved by P. Petrala
Seconded by J. Schmalz
That the draft Terms of Reference for the Seniors Advisory and Accessibility Committee, be adopted, to include the amendments as noted in 3.(c).

Carried

2. Focus on Seniors Forum for Canadian National Institute for the Blind (CNIB), and the Institute for the Deaf

At the June Committee meeting, members discussed inviting representatives of the CNIB and the Institute for the Deaf to discuss equipment they would recommend for use at Focus on Seniors Forums, and how they could assist with communications at Focus on Seniors Forums. It was decided that the grant application results should be received first.

Staff has begun working with Marketing to ensure partners' corporate logos will be included in the marketing materials, in particular if they are sponsoring/supporting the Forums, for example, if CNIB were involved in providing support for visually impaired at the Forums, the acknowledgement and awareness would be to ensure their logo is on the marketing materials.

It was Moved by K. Noonan
Seconded by S. Match
That the Seniors Advisory & Accessibility Committee request staff to invite representatives of the CNIB to attend as a delegation to the September meeting to provide information on what is being done now for seniors just starting to lose their sight and for those who have been blind from birth and to take initiative to include these aspects in future Focus on Seniors Forums.

Carried

3. Seniors Community Resource Card

The Seniors Community Resource Card was made possible by City and UBCM grant funds. The resource card was provided on table.

D. NEW BUSINESS

1. Committee Calendar of Events

Sahra-Lea Tosdevine-Tataryn, Seniors Coordinator – Fleetwood is working on a calendar of events that will include Focus on Seniors Forums, events, meetings,

conferences, viewing of videos such as *A Roof Over My Head*, Cultural Diversity Showcase, Wellness Fair, and other seniors happenings. The calendar of events will be posted on the City website and updated regularly.

Committee members have been requesting such a calendar and thanked the Seniors Coordinator-Fleetwood for creating the calendar of events.

Ron Cross departed at 10:35 am.

2. Mobile Outreach Initiative

The Mobile Outreach Initiative is a follow-up to the UBCM grant. A draft working document was provided on table for members to provide their feedback. Sue McIntosh, Senior's Come Share Society and the Seniors Coordinator - Fleetwood have met to discuss start-up of the Mobile Outreach Initiatives. Key components of the grant are to show what was originally put into the proposal.

The Integrated Mobile Outreach Program for Seniors (IMOPS) Initiative is based on the Mobile Outreach Youth Outreach (MOYO) model that was established in Surrey for youth outreach. The concept was applied to the Seniors Mobile Outreach in Surrey, and connecting to and utilizing the Seniors Resources.

The mission/purpose is to support the initiative which in turn supports Surrey's strategic planning process in three key focus areas:

- Identifying the partners, those who want to partner in the planning, and the roles they want to play, and to look at the youth model and guidelines on how to deliver outreach for seniors.
- Identifying locations and isolated seniors (such as stratas, care facilities, and seniors homes) and options for discussion.
- Clarification of details to implement and evaluate.

A subcommittee was struck to set things in motion to begin outreach. Pat Petrala, Anne Rutherglen, Sue Caley, Amar Gill, Karen Weber will look at assisted living and full care facilities, and having Outreach go into residential care for seniors.

Lori Smart, Fraser Health, Healthy Living/Healthy Communities offered Fraser Health information support contacts for the Mobile Outreach Initiative.

We would like to explore outreach via Surrey's community rooms through the Mobile Outreach Initiative.

Dr. Lalli departed at 10:40 am.

E. ITEMS REFERRED BY COUNCIL**F. CORRESPONDENCE**

1. Letter dated June 14, 2012, from Michael de Jong, Minister of Health, regarding Age-Friendly BC Recognition.
2. Letter dated June 18, 2012, from Rosemary Lawrence, Age-friendly Coordinator, Ministry of Health, providing copy of the *Creating an Age-friendly Business in BC* guide.

It was

Moved by L. Smart

Seconded by K. Weber

That the Seniors Advisory & Accessibility

Committee receive the correspondence from the Ministry of Health regarding the Age-Friendly BC, as information.

Carried

G. INFORMATION ITEM**H. OTHER BUSINESS****1. Public Washrooms in Vicinities of SkyTrain Stations**

In this time of Age-Friendly businesses why are there no public washrooms available near any of the skytrain stations?

Committee member discussion comments included the following concerns:

- Businesses are refusing public the use of their washrooms except to their customers.
 - The City is designated Age-Friendly; it should be the Transit Authority's responsibility to provide public washrooms.
 - TransLink sells transit tickets and provides security personnel; therefore the organization should provide public washrooms.
 - An Age-Friendly city needs to accommodate the public. Many commuters need the use of public washrooms due to the distances they commute.
 - This is something we need to look into as there needs to be a means in place to promote and work towards public washrooms in Surrey.
 - A document is being distributed to all business associations; business associations are mandated to improve their services.
2. Lori Smart, Fraser Health announced that today is her last meeting. She will be sending a letter with the name of her replacement.
 3. Anne Rutherglen, BC Securities Commission noted that there may be an opportunity to bring the actor in the You-Tube "*scam artist*" advertisement in

person to the Focus on Seniors Forum. The actor would be an interesting draw at a Focus on Seniors Forum. The commercial is due to air in October 2012.

4. BC Centre for Elder Advocacy and Support (BC CEAS)

The BCCEAS website provides a view of the full list of current Education and outreach workshops and forums. www.bccceas.ca

I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for September 13, 2012.

J. ADJOURNMENT

It was

Moved by P. Petrala
Seconded by K. Noonan
That the Seniors Advisory & Accessibility

Committee meeting, do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:03 am.

Jane Sullivan, City Clerk

Shabina Jahan-Chaudhary, Vice Chair
Seniors Advisory & Accessibility Committee

APPENDIX A

SENIORS ADVISORY AND ACCESSIBILITY COMMITTEE

TERMS OF REFERENCE

1. Purpose

The purpose of the Seniors Advisory & Accessibility Committee is to provide networking opportunities for individuals, service agencies and organizations working with our Seniors, and further, to undertake initiatives to provide information with regard to the many programs and services available to seniors through the City of Surrey and other various service agencies and organizations.

2. Responsibilities

- (a) To advise and make recommendations to Council on policies, priorities, new initiatives and direction to maintain and improve the social well-being of Surrey residents.
- (b) To hear and respond to delegations by community groups, social service agencies and others and make recommendations to Council.
- (c) To focus on addressing senior's issues and to build resources and expertise for sharing through Forums, the City website and written materials for distribution.
- (d) To liaise, on behalf of Council, with public and private agencies including senior governments, to encourage the provision of programs and services for Surrey residents.
- (e) To consider other seniors issues as may be referred by Council.

3. Membership

- (a) One member of City Council shall be appointed annually by the Mayor to serve as Chair of the Committee.
- (b) Members of the Committee shall be appointed by Council, and shall consist of at least one member of Council, Chair of the Community Safety Committee, and sixteen community members. The latter shall include representatives of community groups or social agencies.
- (c) Members of the Committee shall be individuals from a designated organization, as appointed; and
Members of the Committee shall be appointed every two (2) years, as required.

- (d) The Committee shall select a Vice-Chair from among its members on an annual basis.
- (e) Any member who is absent from three consecutive meetings of the Committee, or in excess of one-third (1/3) or more of all meetings over any six (6) month period without leave of absence from the Committee, or without reason satisfactory to the Committee, shall forthwith cease to be a member of the Committee.
- (f) A quorum for the meeting shall be one half of the Council appointed members plus one member.

4. Meetings

- (a) Meetings shall be held on a monthly basis except for August and December and will be held at the call of the Chair. Additional meetings may be scheduled at the call of the Chair.

5. Staff Support

- (a) Staff assistance of Parks, Recreation and Culture Department, Surrey Fire Service, Surrey RCMP, and other Departments will provide support to the Committee as needed.
- (b) Minutes of meetings of the Committee shall be recorded by the Legislative Services Department and be forwarded to a Regular Council meeting as information and, where recommendations are included in the minutes, for approval by City Council.

Approved by Council: