

Present:

Chair – Councillor Steele
M. Cross
S. Jahan-Chaudhary, DIVERSEcity
Dr. B. Lalli
L. Lange, Fraser Health, Adult Abuse & Neglect
K. Noonan, COSCO
P. Petrala, Semiahmoo Planning Table
J. Schmalz, BC CEAS
K. Weber, Realty Watch, Fraser Valley Realty Board
R. Cross

Absent:

Councillor Martin
Councillor Rasode
D. Darrell, Sources
S. Match, Community Engagement and BC Gambling
S. McIntosh, Seniors Come Share Society
A. Sharma, DIVERSEcity
A. Rutherglen, BC Securities Commission

Staff Present:

J. Tyler, Senior Services Rep, Community & Recreation Services Manager, Guildford
K. Huffer, Community Development Assistant, NS Rec Centre, PRC
I. Mander, Manager, Read Ability Services, Library
M. Drozda, RCMP Dist. 2, Crime Prevention Programs Coordinator
P. Leblanc, RCMP Dist. 5, Crime Prevention Programs Coordinator
S. Caley, RCMP Dist. 5, CSO
A. Gill, RCMP Dist. 3, CSO
M. Starchuk, Surrey Fire Services
C. Kerr, Crime Reduction Strategy Manager
H. Dmytriw, Legislative Services

A. ADOPTION OF MINUTES

1. It was Moved by S. Jahan-Chaudhary
Seconded by K. Noonan
That the minutes of the Seniors Advisory & Accessibility Committee meeting of July 4, 2013, be adopted.
Carried

B. DELEGATION

C. OUTSTANDING BUSINESS

1. Mobile Outreach

Staff noted that the Mobile Outreach brings information and education to seniors in the community such as residential care facilities, clubs and parks. A variety of topics are available for the Mobile Outreach including financial, legal and health issues as well as access to the resources and agencies available in Surrey. Sessions can be anywhere from one to four hours in length.

Letters have been sent to all residential care facilities regarding the Mobile Outreach, how it works and who is involved. Information packages are also made available to those attending a Mobile Outreach session.

Katelyn Huffer, Community Development Assistant was commended on the great job she did in providing the information to the residential care facilities. It was noted that

Katelyn took the time at the beginning of the session to provide an outline about Surrey's Seniors Advisory & Accessibility Committee, what it does, and what the Mobile Outreach Partnership consists of.

2. Focus on Seniors Forums

Updates on the planning of upcoming Focus on Seniors Forums were provided.

- **Forum Dates:**
 - September 21, 2013, in English, at Guildford
 - October 19, 2013, in Punjabi, at Newton Recreation Centre
 - November 16, 2013, in English, at Bridgeview Community Centre
 - December 5, 2013, Christmas Social, at Newton Community Centre

- **Planning Calendar**
 - Surrey Parks, Recreation and Culture is hosting a city-wide Oktoberfest themed seniors' dance on October 18, 2013 at the Guildford Recreation Centre.
 - International Day of Older Persons celebration is October 1, 2013 at the City Centre Library. Posters have been circulated.

- **Topic ideas for future Focus on Seniors Forums**

Discussion was held about ideas for additional topics at future Forums (proposal to be completed by October). The following comments/suggestions were provided:

 - Financial Abuse – Concerns were voiced regarding financial abuse of seniors, and developing a financial perspective for the prevention/awareness of elder abuse. There is also concern about seniors leaving their money at ATMs, frauds targeting seniors, and money scams.
 - Setting boundaries for family members is important, but can also be difficult.

The initial financial focus presentation is to be held at the November 16, 2013 Forum, at Bridgeview Community Centre.

It was recommended that a poll be taken of topics to provide at the Forums, including information that needs to be made available.

It was
Moved by P. Petrala
Seconded by S. Jahan-Chaudhary
That the Seniors Advisory & Accessibility
Committee form a working group and proceed with planning a Forum on
Financial Abuse.

Carried

3. Marketing/ Speaker Updates

Katelyn Huffer, Community Development Assistant provided the following comments:

- The poster was provided for review. The poster encompasses all three Focus on Seniors Forums to be held September 21, 2013, October 19, 2013, and November 16, 2013,
- Events will be well-advertised in local newspapers.
- It was recommended that more marketing be done within the City and the information be posted on the City's website.
- The deadline for submissions for the Leisure Guide for the January-March 2014 programs/guides publications is Friday, September 13, 2013.
- It was recommended that more training be provided to RCMP members, dispatchers, and first responders regarding elder abuse and recognizing the signs of elder abuse, and contact information to victim services, agencies and resource people be prepared/made available.

4. Seniors' Connector

The Senior's Connector information pamphlet has been updated to include the new Bridgeview location and program scheduling changes at other sites.

D. NEW BUSINESS

1. Money Matters

The *Money Matters* video was originally created as a teaching tool for banks to teach employees how to handle certain situations. The video touches on relevant information, however a financial perspective, for the prevention/awareness of elder abuse and information about seniors who are paying out funds to frauds and money scams, should be added. The *Money Matters for Seniors* pamphlet's front cover should remain the same but the information inside to be updated. Staff to look into purchasing a new copy of the *Money Matters* DVD.

The Peoples' Law School provides a *Fraud Against Seniors* pamphlet free of charge (also available in Punjabi) which may provide valuable information.

The BC Centre for Elder Advocacy & Support (BCCEAS) has an Elder and Community Law Office plus an information line open 24/7 for legal aid. This information needs to be made widely available.

2. One Day Punjabi video

Deferred to next meeting.

E. ITEMS REFERRED BY COUNCIL

F. CORRESPONDENCE

1. **TransLink Advisory Committee** is seeking applicants for membership.

It was recommended that the SAAC Chair apply to the TransLink Advisory Committee to be a voice for Surrey.

G. INFORMATION ITEM**H. OTHER BUSINESS**

1. **Calendar of Events**

2. **Seniors City Strategic Plan Update**

The first draft of the Seniors City Strategic Plan will be ready for review this month and the final Plan is expected to go to Council later this fall.

3. **Alzheimer's Day** - September 19, 2013 – in recognition, individuals are encouraged to wear purple.

4. **Home Health Service** is now consolidated to the Fraser Health Central Intake line: 604-953-4965, or 1-855-412-2121.

5. The BC Government is consolidating the **BC Medical Home Care Card** with the BC driver's licence. People in care will need reminders to do their update.

6. **Seniors Advocate**

The Lieutenant Governor in Council must appoint a Seniors Advocate to fulfill the responsibilities of the Seniors Advocate under *Bill 10 – 2013*. At the 2012 UBCM, *“IT WAS RESOLVED that the provincial government provide funding for enhanced seniors' outreach and health prevention programs (including information services, social networking, and age appropriate exercise programs) and to support better coordination among existing services.”*

Surrey submitted a proposal to host a local Provincial Advocate in Surrey, however the pilot project which would be funded by the Provincial Government and supported by the City was turned down. It is now a local government mandate but still needs to be established in partnership with the Provincial Government. The Provincial Seniors Advocate may be announced at the UBCM to be held September 16-20, 2013.

Councillor Steele noted that she worked with Honorable Terry Lake, Minister of Health at the UBCM and will pursue the issue to advocate for *seniors* to fall under his portfolio. Councillor Steele also noted that Martha Jane Lewis, Executive Director, BC Centre for Elder Advocacy and Support (BCCEAS) received funding from the Ministry of Health.

7. Member Updates

- Joyce Schmalz noted that the BCCEAS is planning a separate Forum regarding financial abuse, frauds and scams, to be held in November 2013 at Bridgeview Community Centre.
- Karen Weber noted that the Fraser Valley Real Estate Board is holding a two-day course for Realtors regarding seniors which will include the topics of finances, the perils of real estate, and the power of attorney. Karen will bring the information back to the SAAC.
- Kay Noonan, COSCO noted that she would like to show the *Money Matters* video at the Seniors' Planning Table.

The Royal Canadian Legion, Cloverdale Branch #6 would also like to host Forums.

The Surrey Seniors will hold their next Bazaar on September 21, 2013 at Chuck Bailey Recreation Centre.

I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for October 3, 2013, at Pondside.

J. ADJOURNMENT

It was

Moved by S. Jahan-Chaudhary

Seconded by P. Petrala

That the Seniors Advisory & Accessibility

Committee meeting do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:07 a.m.

Jane Sullivan, City Clerk

Chairperson, Councillor Steele
Seniors Advisory & Accessibility Committee