

Seniors Advisory & Accessibility Committee Minutes

Present:

Chair – Councillor Steele
Marilyn Cross
S. Jahan-Chaudhary,
DIVERSEcity
Dr. B. Lalli
S. Match, Community
Engagement and BC
Responsible Gambling
S. McIntosh, Seniors Come
Share Society
K. Noonan, COSCO
P. Petrala, Semiahmoo
Planning
J. Schmalz, BCCEAS
A. Sharma, DIVERSEcity
A. Rutherglen, BC Securities
Commission

Absent:

Councillor B. Rasode
Councillor M. Martin
Denise Darrell, Sources
L. Lange, Fraser Health – Adult
Abuse & Neglect
K. Weber, Realty Watch Fraser
Valley Real Estate Board
R. Cross

Guest:

Susan Papadionissiou, Consulting,
Children's Partnership Surrey-
White Rock

Staff Present:

J. Tyler, Senior Services Rep, Community &
Recreation Services Manager, Guildford
Sahra-Lea Tosdevine-Tataryn, CSC2,
Community & Recreation Services
M. Drozda, RCMP Dist.2, Crime Prevention
Programs Coordinator
S. Caley, RCMP Dist.5, Community Safety
Officer
A. Gill, RCMP Dist.3, Community Safety
Officer
M. Starchuk, Surrey Fire Service
H. Dmytriw, Legislative Services

A. ADOPTION OF MINUTES

It was Moved by K. Noonan
Seconded by P. Petrala
That the minutes of the Seniors Advisory &
Accessibility Committee meeting of September 5, 2013, be adopted.
Carried

B. DELEGATION**1. *My Health My Community (MHMC) Survey***

Rachel Suttill, Fraser Health Community Health Specialist, Surrey/White Rock presented the ***My Health My Community Survey*** and requested partners in promoting the survey. The following comments were provided:

- My Health My Community Survey is a web-based health and wellness survey aimed to look at factors within a community that contribute to health and wellness.
- The survey questions cover the following areas:
 - Socio demographic
 - Health status
 - Lifestyle
 - Health care access
 - Built environment
 - Community belonging

- Target audiences to include parents, workforce, seniors, post-secondary students, newcomers/immigrants and vulnerable citizens.
- Field outreach teams will target individuals, municipalities, community organizations, employers, health care providers, and post-secondary institutions, food banks, seniors' centres, men's clubhouses.
- As employers, strategies and opportunities for outreach will be through the use of posters, newsletter, intranet, community partners, social media, computer kiosks, and promotional materials.
- Tools will be through the help received in distributing the promotional materials and content.
- The survey will be conducted until the end of February 2014 and a report prepared.

Committee comments:

- The Chair noted that City of Surrey has data on the health and wellness problems faced by seniors, available by neighbourhoods, nearest bus stops, etc.; data collected by the United Way from Surrey citizens through various organizations, in various languages (e.g. Punjabi, Mandarin).
- My Health My Community will forward the presentation information to the SAAC committee and City staff will work with the delegate to support networking with the surveys/project.
- The Faith community should be included as a stakeholder.
- Privacy issues around the collecting of personal information were discussed; having hard copies of the questionnaire and the need for drop off points for the questionnaires should be worked through. Information can be collected from participants at the October Forum resource booths, and MHMC will have Punjabi translators to assist.
- City staff will work with the delegate and network to get the surveys out to the public.

2. **BC Securities Commission *Be Fraud Aware* campaign**

Anne Rutherglen, BC Securities Commission identified the new BC Securities Commission videos on the ***Be Fraud Aware* campaign** now be aired on television; the videos were viewed by the committee members:

- *2 Face*
- *Canucks Game*
- *Coffee Shop*
- *Investment Meeting*

C. **OUTSTANDING BUSINESS**

1. ***One Day Punjabi* video**

The *One Day* video was viewed by the committee. The video is about a single father who had sold his home and all his possessions to bring his son, wife and grandson to Canada to live with him. The video portrays the

family having placed the father in an old age home and issues connect with that (i.e. the senior now having no assets).

Staff noted that the video pertains to all cultures and will be played at the October Forum and at future Focus on Seniors Forums. Staff will ensure that resource contact information will be provided at the Forums, should anyone be in this situation and require assistance.

Committee comments:

- The actor, portraying the grandfather's friend, will be invited to attend the Forum in October. (ACTION: Kuldip Dhillon.)
The *Money Matters* video (available in Punjabi) will also be shown as part of the financial abuse segment and the role that counselling can play in such situations. Dr. Lalli, S. Jahan-Chaudhary, J. Tyler and S. Tosdevine-Tataryn will work on this together.

2. **Review of Draft “Age Friendly Strategy for Seniors”**

Susan Papadionissiou, Consultant, Children's Partnership Surrey-White Rock facilitated the discussion to review the draft strategy and to identify the issues that may be missing from the strategy. It was noted that another outcome had been added to the strategy: communications and engagement. At a staff level it will be determined if this needs to be integrated or separated out, and to look at the outcomes and answer two questions:

- i. Will these outcomes and strategies make a difference?
- ii. Is there anything missing?

The committee was advised that any changes made to the “Age Friendly Strategy for Seniors” will be brought back to this Committee for review and approval.

It was noted that work on the “Age-Friendly Strategy for Seniors” was begun in February 2013, with the end result being the presentation of the strategy for consideration and endorsement at Council. SAAC members will be invited to Council for the presentation. This will be a significant strategy for the City, once approved.

Susan Papadionissiou was thanked for her work.

3. **Awareness of Elder Abuse**

Leanne Lange, Fraser Health – Adult Abuse & Neglect and Susan Caley, Community Safety Officer undertook the training entitled “*First On Watches*” with the RCMP which is aimed at raising awareness of and signs of elder abuse, and will continue with the training of the rest of the City staff. To date all general duty officers and CED have been educated.

It was noted that Lunch’N Learn sessions regarding the “*First On Watches*” will be proposed for implementation in 2014 upon completion of the staff moving to the new City Hall.

D. NEW BUSINESS

E. ITEMS REFERRED BY COUNCIL

F. CORRESPONDENCE

G. INFORMATION ITEM

H. OTHER BUSINESS

1. Member Updates

Surrey Seniors Connection Portal - Surrey Seniors have put out the *Portal* newsletter for distribution <www.seniorsconnectionportal.com> ; a quarterly newsletter (available in 8 languages) providing information on new and upcoming ‘happenings’ in Surrey. Information about Focus on Seniors Forums and the Age-Friendly Strategy for Seniors will be listed in the newsletter.

Seniors Come Share Society - The Seniors Come Share Society have published a postcard flyer listing information of the three home programs in Surrey/White Rock:

- *Better at Home* – A United Way program aimed at helping seniors remain independent, which is funded by the Government of BC. The program offers non-medical support services such as light housekeeping, transportation, friendly visitors and yard work. Services offered in each are based on the unique needs of local seniors and services vary from community to community.
- *Caregiver Support Groups* are ongoing and will be held at the Newton Senior’s Centre (date to be determined).
In addition, the Caregiver Support Group is hosting a free education session entitled “*The Do’s & Don’ts of Dementia*” on Saturday, November 16, 2013, 10 am – 12:30 pm, 15008 - 26 Avenue, Surrey.

Caregivers’ book - S. Tosdevine-Tataryn, CSC2 to order the Caregivers’ book for distribution.

Pocket Connector – This document is in the process of being reviewed and updated. Committee members were requested to send any changes to S. Tosdevine-Tataryn.

Language of Life - United Way will be hosting the event on Saturday, October 5, 2013 from 1:00-4:00 pm, presented in Punjabi, at Strawberry Hill

Library, 7399 122 Street. This event will focus on the “skills for effective connection with oneself and others.”

Elder Law Report is available on line: <http://www.bcli.org/>

Korean Grace Church – Committee members were invited to visit the Church on October 25, 2013, 11:30 am for a tour and lunch; invitations will be emailed to the members shortly.

Imperial Place Mobile Outreach – will be rescheduled.

Mobile Outreach – As we are receiving more requests for our mobile outreach we have found that on occasion there has been a very small attendance (e.g. at some semi-independent care homes). The committee agreed that we would ensure the mobile outreach participation attendance is to be a minimum of 20. If there are individuals or organizations that would like the information, however are unable to confirm a minimum of 20 attendees, we would still ensure they receive the Mobile Outreach Resource information package.

Staff advised that a letter providing information on the mobile outreach program was sent to the listing of residential care facilities in Surrey. There have been some responses for interest in hosting a mobile outreach session and staff is following-up to ensure these mobile outreach sessions are arranged.

Christmas Social – Committee members were advised that the Christmas Social will be December 5, 2013, 11:00 am, at Newton Recreation Centre hall. A slide show will be provided showing what has been done for seniors throughout the year. The Committee discussed the entertainment and door prizes were discussed. Participants are requested to rsvp.

Provincial Seniors Advocate – staff advised that the Seniors Advocate has yet to be announced.

Focus on Seniors Forums – Content for 2014 Forums will be developed with a financial focus, to begin in 2014. A working committee will be meeting to develop a sample outline to be proposed for review at the next SAAC meeting.

I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for November 7, 2013.

J. ADJOURNMENT

It was Moved by P. Petrala
Seconded by K. Noonan
That the Seniors Advisory & Accessibility
Committee meeting do now adjourn.
Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:32 am.

Jane Sullivan, City Clerk

Councillor Steele, Chair
Seniors Advisory & Accessibility Committee