

# Seniors Advisory & Accessibility Committee Minutes

PONDSIDE  
City Hall  
14245 - 56 Avenue  
Surrey, B.C.  
THURSDAY, JANUARY 9, 2014  
Time: 9:00 am

**Present:**

Chair – Councillor Steele  
M. Cross  
R. Cross  
D. Darrell, Sources  
S. Jahan-Chaudhary, DIVERSEcity  
L. Lange, Fraser Health – Adult Abuse  
& Neglect  
S. Match, Community Engagement  
and BC Responsible Gambling  
J. Schmalz, BCCEAS  
A. Rutherglen, BC Securities  
Commission

**Absent:**

Councillor B. Rasode  
Councillor M. Martin  
Dr. B. Lalli  
A. Sharma  
K. Noonan, COSCO  
K. Weber, Realty Watch  
Fraser Valley Real Estate  
Board

**Guest:**

S. McIntosh, Seniors Come  
Share Society  
Nicole Stevenson, Seniors  
Come Share Society, intern  
from FVUC

**Staff Present:**

J. Tyler, Senior Services Rep, Community &  
Recreation Services Manager, Guildford  
Sahra-Lea Tosdevine-Tataryn, Seniors  
Coordinator, CSC2, Community &  
Recreation Services  
Katelyn Huffer, Community Development  
Assist, NS Rec Centre, PRC  
M. Drozda, RCMP Dist.2, Crime Prevention  
Programs Coordinator  
P. Leblanc, RCMP Dist.5, Crime Prevention  
Programs Coordinator  
S. Caley, RCMP Dist.5, Community Safety  
Officer  
A. Gill, RCMP Dist.3, Community Safety  
Officer  
M. Starchuk, Surrey Fire Service  
H. Dmytriw, Legislative Services

**ELECTION of a Vice Chair:**

It was Moved by R. Cross  
Seconded by L. Lange  
That Seniors Advisory & Accessibility Committee  
appoint S. Jahan-Chaudhary as Vice-Chair to the Committee for 2014.  
Carried

**A. ADOPTION OF MINUTES**

It was Moved by R. Cross  
Seconded by A. Rutherglen  
That the minutes of the Seniors Advisory &  
Accessibility Committee meeting of November 7, 2013, be adopted.  
Carried

There was no SAAC meeting held in December.

**The agenda order was varied.**

**D. NEW BUSINESS****1. Awareness of Elder Abuse and Neglect**

A working committee has been developing the presentation material based on Leanne's material from the Fraser Health Presentation. Training of City Staff will be initiated in April 2014.

The video entitled: "*Could I Borrow 20 Dollars*", by Lee Anne Davies, FEDx Victoria, was reviewed to determine whether the Committee wants to use it for the Financial Forum. (Lees Anne Davies, PHD, has a financial background and is a Gerontologist.) The video can be viewed on the website:  
<https://www.youtube.com/watch?v=yegboxSb3uM&list=PLsRNoUx8w3rO-AXiRYZ7SkZNVclCTBf6g&index=7>.

The Committee agreed that the *Could I Borrow 20 Dollars* video could be presented at the Financial Forum; Sahra-Lea or staff will follow up to confirm that the video can be used for this purpose.

**2. Training the Trainer**

A draft guideline for reporting suspected elder abuse along with feedback evaluation forms for the training participants were provided on table for review.

The training presentations will be 45-60 minutes in duration and will provide information and education to front line staff, for awareness, what to look for, and who to contact in situations of suspected abuse. City employees will be the first group to receive the presentation.

**Denise Darrell departed the meeting at 10:00 am.**

Reference binders containing contact information for service agencies will be provided at each recreation centre, pools and arenas; the information will be updated on a regular basis.

Committee comments:

- The resource binders will be distributed.
- The initial training session will be reviewed by the Senior Management Team and possibly City Councillors.
- Parks and Recreation Services will the first group trained, followed by other departments within the City of Surrey.
- Comments and feedback on the presentation materials were requested to be forwarded to Sahra-Lea Tosdevine-Tataryn for compilation and forwarding to Ron and Marilyn Cross.

**Leanne Lange departed the meeting at 10:14 am.**

Agenda order was resumed.

**B. DELEGATION**

**C. OUTSTANDING BUSINESS**

**1. Seniors Financial Forum – February 22, 2014 - English**

A draft agenda for the Seniors Financial Forum was reviewed by the Committee and the following comments were provided:

- The Marketing department is redesigning the poster with a new look for 2014.
- Jim Tyler, Seniors Services Representative and Sahra-Lea Tosdevine-Tataryn, Seniors Coordinator, met with the Bank of Canada and were provided with a sample of the Fraud Preventions Kit. Sahra-Lea to follow up with the Bank of Canada representative regarding bringing resource materials and speaking at the Senior Financial Forum about the information in the Fraud Prevention Kit.
- Information about the financial aspect of the Forum will be made available on Surrey's website; take home information packages will be provided at the Forum.
- The *Money Matters* video will be shown at the beginning of the Financial Forum followed by the presenters.
- The issue of ensuring one's personal safety is raised at all the Focus on Seniors Forums.
- The Lawyer, Chris Bolton, will arrive at 1:00 pm to talk about the Power of Attorney, jointly held assets, etc.

The proposed agenda was approved.

**Amar Gill departed the meeting at 11:09 am.**

**2. Future Focus on Seniors Forums –**

- March 22, 2014 – in Punjabi, at Fleetwood
- April 12, 2014 – in Mandarin, at Guildford
- May 30/31, 2014 – Intercultural Event and Conference – *Aging in Place*
- June 1, 2014– Financial, proposed language and venue to be confirmed.
- Fall Forum - TBD

Discussion comments:

- The Marketing department will list all the Forum dates on the posters: February, March, April and June 2014.
- The Korean Forum poster will be created separately as the Forum will be held at the Korean hall.

**3. Yellow Resource Card revisions**

Katelyn Huffer, Community Development Assistant requested that edits to the Yellow Resources Cards be provided to her in writing and that only the key phone numbers be provided.

**4. 2014 Calendar of Events**

The Calendar of Events is a city-wide Seniors Services calendar for 2014, and is a constantly evolving document.

**5. 2014 Meeting Schedule for Seniors Advisory & Accessibility Committee**

It was Moved by R. Cross  
Seconded by M. Cross  
That the Seniors Advisory & Accessibility  
Committee meeting schedule for 2014, be adopted.  
Carried

**E. ITEMS REFERRED BY COUNCIL****F. CORRESPONDENCE****G. INFORMATION ITEM****H. OTHER BUSINESS**

Committee Member Updates:

- Foodbank –
  - Outreach packages were provided to people at the Foodbank. It is surprising the number of seniors who are using the Foodbank and Surrey Urban Mission. Outreach workers were in attendance to ensure that people are receiving their pensions, etc.
  - Ron Cross and Marilyn Cross volunteered at the Whalley Legion Christmas Dinner again this year. 700-900 people came to dinner. The message from the Legion is the request that the City of Surrey present more mobile outreach sessions at the Whalley Legion.
- BC Responsible & Problem Gambling -
  - Susan Match noted that the seniors do the most gambling. BC Gambling will be introducing the Seniors Planning Table to provide support to the seniors.
  - Join the *Seasoned Players Older Adult Drama Project*. No experience is necessary—training is provided! Volunteer actors and actresses are needed to help with a drama project to increase awareness of responsible and problem gambling in a fun and

interesting way. This project is for any senior who has little acting experience; amateurs looking for acting lessons from Gordon Long from the Seniors Planning Table. Two comedy skits will be taken on the road to go to venues for Seniors Week. Sunrise Pavilion founded the project in Richmond and brought it to Surrey for a Surrey troupe. For further information email Susan Match: [susanematch@gmail.com](mailto:susanematch@gmail.com) or call 778-855-7978.

- The Age Friendly Strategy for Seniors will be launched later this spring and all committee members will be invited to Council for the presentation.
- Seniors Come Share Society –
  - Volunteer for *Better at Home!* – The program offers help through providing friendly visiting, telephone reassurance, transportation/accompaniment, basic yard/home maintenance, and the Senior Service Connector.
  - *Breathing STRESS Away!* – A ‘breathing’ workshop designed for Caregivers.
  - *Quest Food Exchange* offers a full range of fresh fruit, vegetables, dairy products, meats and household items at very reasonable prices.
  - *Caregiver Support & Education* – The workshops are an escape for the caregiver for an hour or two, and helps caregivers focus on their needs and enable caregivers to relax and express themselves in a variety of ways, without much talking, through learning ‘How to Breath’, ‘Caregiver Yoga’, ‘Expressive Arts’, etc.

## I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for February 6, 2014 at Pondside, City Hall.

## J. ADJOURNMENT

It was

Moved by M. Cross  
 Seconded by S. Jahan-Chaudhary  
 That the Seniors Advisory & Accessibility

Committee meeting do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 11:45 am.

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Jane Sullivan, City Clerk

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Chairperson, Councillor Steele  
 Seniors Advisory & Accessibility Committee