

Present:

Chair – Councillor Steele
Co-Chair – Councillor Starchuk
M. Drozda
S. Jahan-Chaudhary, DIVERSEcity
S. McIntosh, Seniors Come Share
K. Noonan, COSCO
J. Schmalz, BC CEAS
K. Weber, Realty Watch, Fraser Valley
Realty Board

Absent:

Dr. B. Lalli
L. Lange, Fraser Health
A. Poon, BC Securities
Commission

Non-Staff Resources:

M. Cross
R. Cross
A. Sharma

Staff Present:

J. Tyler, Senior Services Rep, Community &
Recreation Services Manager, Guildford
K. Huffer, Community Services Assistant
I. Stachura, Manager, Read Ability Services, Library
S. Caley, RCMP, Community Safety Officer
S. Robinson, Asst. Chief, Surrey Fire Services
C. Bejtovic, Legislative Services

A. ADOPTION OF MINUTES

1. The minutes of the Seniors Advisory & Accessibility Committee meeting of March 3, 2015 to be adopted.

It was

Moved by K. Weber

Seconded by M. Drozda

That the minutes of the Seniors Advisory &
Accessibility Committee meeting, held March 3, 2015, be adopted.

Carried

B. DELEGATION**C. OUTSTANDING BUSINESS**

Councillor Steele provided a brief update on the delegation from the March 3, 2015 Seniors Advisory and Accessibility Committee meeting. Charlotte Barat, of the French Speaking Lawyers Association of BC, was requesting funding towards their Elder Project Proposal. Their request was denied.

1. Overview and Update of Upcoming Forums & Workshops

The following comments were made:

- A Caregiver's workshop was held in Cloverdale. The caregiver session scheduled at Guildford is full. Another session is being scheduled for May to accommodate the waitlist.
- Mobile Outreach is scheduled for Thursday this week at the Ted Kuhn Tower.

- There is a forum scheduled for this weekend at the Cloverdale Recreation Centre from 9:00 a.m. to 2:30 p.m.; 77 people are currently registered.
- A mini health-focused forum is scheduled at Grace Community Church on Thursday, April 16 from 9:00 a.m. to 1:00 p.m. This session is being presented in Korean.
- Concern was expressed by a Committee member that the advertising is not always clear regarding the content of the forum. Staff advised that the content in newspaper advertising is limited due recommendations from the city's marketing staff that less text provides more impact to the reader; the posters contain more information.
- Community outreach staff will be bringing posters to seniors' centers that may not be currently receiving information about seniors events and services. M. Drozda is compiling a list of facilities and contact information so committee members can more easily disseminate information in the future.
- The agenda for the forum on April 11 will focus on elder abuse and neglect with a presentation by Leanne from Fraser Health; "Finding a Future for Ellen" will be shown and; and Chris Boulton will talk about wills and estates.
- Councillor Steele advised that some law firms are giving talks around the city and staff should link in to see what is presented. There may be opportunities to engage with other lawyers to give to presentation at future forums if Chris is unavailable.
- Councillor Steele will speak with the Office of the Public Guardian to arrange for a senior representative to present at a forum. As well, Councillor Steele will be meeting with the MLA from Mission, who has the seniors portfolio.
- Concern was expressed regarding seniors who purchase apartments in residential care. When they die their families continue to be charged the cost of meals until the unit is sold to a new resident.
ACTION: K. Weber will obtain information regarding Lifestyle Solutions Residential Care and clarification around the issue of continued cost for meals after a residence has passed.

2. SAAC Action Plan - Review of March 10, 2015 Strategic Planning Session

The following comments were made:

- A draft plan focusing on the next three years has been put together based on notes from the Planning Session. Some highlights include significant changes to the forums:

- Focus on Seniors forums should be compressed half-day sessions. A session in English in the morning and an afternoon session in a different language.
- Rather than one conference, hold two conferences per year, making them smaller and more manageable.
- Another significant change is the Ambassador Program, building on work that S. McIntosh has done with the Seniors Connector Program, people who are well versed in issues affecting seniors.
- It was suggested the Victorian Order of Nurses would be a good group to include in the forums. It may be helpful and spark interest by bringing different groups that have not presented before, such as Meals on Wheels. These could be a part of the Roof Over My Head programs.
- Home Care Nurses could be invited to present at a forum. K. Weber advised that a service in Cloverdale has been started by a nurse whose aim is to fill the void for seniors. The difference is that Home Care Nurses are covered by Health Care whereas a cost would be attached to a private service.
- The suggestion was made to have a registered nurse come from the 8-1-1 nurses line. Many people are not familiar with this service and should be made aware of its existence.
ACTION: S. Caley will contact representative of 8-1-1 Nurse Line to present at a future forum.
- K. Noonan reiterated the importance of services provided by the Victorian Order of Nurses.
ACTION: K. Noonan will explore the possibility of a representative from the Victorian Order of Nurses presenting at a future forum.
- Staff advised that this is the first draft of the Work Plan and asked the Committee to review for follow up at the next meeting.
- Assistant Chief Steve Robinson, Surrey Fire Service, introduced himself. Assistant Chief Robinson is in charge of fire prevention. Staff noted that fire prevention is a very popular topic at the forums. Assistant Chief Robinson advised that he will be in attendance at the forum on Saturday, April 11.

D. NEW BUSINESS

E. ITEMS REFERRED BY COUNCIL

F. CORRESPONDENCE**G. INFORMATION ITEM****H. OTHER BUSINESS****1. Verbal Updates**

- S. McIntosh advised that Seniors Come Share Society is expanding, opening a third day program as of October 1. It will be in a commercial storefront building east of 152 Street near the Guildford Mall with easy access to transportation.
- The Surrey/White Rock Better at Home program has expanded their service; Come Share is taking on the Cloverdale area. Better at Home services are now available throughout the entire city. They have an Intake Clerk which facilitates clients being put in contact with the appropriate center; follow-up is easier as well.
- Over the years, the City of Surrey has covered the cost for the blue books (Seniors Resource Directory) but cannot do it any longer. Come Share have applied for a grant (\$21,000) to complete the printing for this year. The blue book is on the web site and is downloadable but not everyone has the ability to do that.
- The Senior Connector goes to the Surrey Food Bank on Seniors Day, and Seniors Forums posters are distributed to the Food Bank as well.
- Mobile Outreach has been done at the Food Bank on seniors' day. It was suggested Mobile Outreach should be done in Ocean Park.
- J. Schmalz is writing a new workshop titled "On My Own" that could be presented for the conference. Topics covered might include:
 - Income Tax, especially in terms of information and assistance for seniors whose circumstances have changed
 - Nutrition
 - Staying connected to defeat loneliness

The workshop can be broken down into different sections.

10:26 a.m. Cllr. Steele left the meeting at which point Councillor Starchuk took over as Chair.

- The Committee was advised that M. Drozda is now a member of the staff in Parks and Recreation. She continues as a volunteer member of the committee, but will also be doing some work as a PRC staff person for the Committee.

- K. Noonan advised that the Manufactured Home Parks information sheet is being updated. Councillor Starchuk advised that he is attending the AGM of the Manufactured Home Parks Managers and will bring the information sheet with him.

I. NEXT MEETING

The next Seniors Advisory & Accessibility Committee meeting is scheduled for Tuesday, May 5, 2015.

J. ADJOURNMENT

It was

Moved by K. Weber
Seconded by S. Jahan-Chaudhary
That the Seniors Advisory & Accessibility

Committee meeting do now adjourn.

Carried

The Seniors Advisory & Accessibility Committee adjourned at 10:37 a.m.

Jane Sullivan, City Clerk

Chairperson, Councillor Steele
Seniors Advisory & Accessibility Committee