

**Present:**

Councillor Steele, Chair  
Councillor Starchuk, Vice Chair  
S. Bell  
M. Drozda  
D. Evans  
C. Hong  
S. Jahan-Chaudhary  
L. Lange  
S. McIntosh  
V. Nielsen  
K. Noonan  
J. Schmalz  
K. Weber

**Absent:**

M. Cross  
R. Cross  
A. Sharma

**Staff Present:**

S. Tosdevine-Tataryn, Age Friendly Strategy  
Coordinator  
J. Tyler, Manager, Fraser Heights / Guildford  
Recreation Centre  
I. Stachura, Manager, Read Ability Services,  
Library  
K. Huffer, Community Services Assistant,  
S. Robinson, Asst. Chief, Surrey Fire Services  
Coordinator, North Surrey  
L. Luaifoa, Legislative Services

**A. ADOPTION OF MINUTES**

1. The minutes of the Seniors Advisory & Accessibility Committee meeting of March 1, 2016, to be adopted.

It was

Moved by S. Robinson  
Seconded by K. Weber

That the minutes of the Seniors Advisory &  
Accessibility Committee meeting on March 1, 2016, be adopted.

Carried

**B. DELEGATION****1. Measuring Up Committee**

Tara Roberts, Support Services & Accessibility Manager, Parks, Recreation and Culture presented on the Measuring Up Committee.

The following comments were made:

- The purpose of the Measuring Up Committee is to support a comprehensive approach to making the City of Surrey more accessible and inclusive for people with disabilities.
- In 2007, 2010 Legacies Now awarded grants to increase inclusion across the province of BC. The City of Surrey, in partnership with the Surrey Association for Community Living, was awarded \$25,000 under this funding initiative. In early 2008, the Surrey Association for Community Living and the Parks, Recreation and Culture Department formed a collaborative

Measuring Up Committee to guide the process of making Surrey a more inclusive city.

- Measuring Up is a network of community leaders that have a commitment to increasing accessibility, employment, recreation, literacy and volunteerism for people with a disability. The Measuring Up Committee intends to act as a resource to community and business groups in Surrey that have a desire to be more inclusive and accessible.
- Through the Committee's guidance and support many accessibility improvements in Surrey have been implemented over the years. Surrey has been recognized for inclusive hiring practices as businesses understand the importance of hiring people with disabilities.
- An example of an initiative the Committee was involved with is Emergency Planning for individuals with disabilities and providing resources to learn what to do in the event of a disaster.
- The Committee will continue to increase community partnerships and continue developing an inclusive and accessible community for Surrey residents.

## 2. **Mental Health Services**

Cyndi Zorn, Mental Health Team, Fraser Health, provided a brief presentation on the Older Adult Community Mental Health Services program.

The following comments were made:

- The Older Adult Community Mental Health Services program works with adults (65+) in partnership with caregivers to enhance quality of life, improve level of functioning and promote emotional well-being.
- Service partner teams provide support for communities from Surrey to Hope. Often, these small teams can feel the pressures of servicing such a large area as Surrey alone has a very large population of seniors.
- Support may be provided to older people who experience a cognitive decline, dementia, depression, or those who require transportation to and from an appointment or that are living at risk and are being neglected or abused.
- Referrals to the program can be made by anyone. The majority of inquiries are from family members. Once all the information is gathered about the person who requires services, an assessment is complete.
- The Committee expressed interest in engaging the delegation for future forums to present. Cyndi Zorn provided her contact information for the Committee – 604 953 4995 Ext. 763083.

**C. OUTSTANDING BUSINESS****1. Concerts in Care**

The following dates have been scheduled for Concerts in Care in Surrey:

- June 7 - Fleetwood Recreation Centre
- June 8 - Surrey Arts Centre at 1 pm to 2:30 pm
- July 1 - Seniors Strawberry Tea
- September 30 -City Hall concert – to celebrate October 1 - National Seniors Day

**2. Engagement booths at other events**

- Committee members expressed interest in attending various City events to engage the community and to build awareness and provide education about seniors. Staff advised that Doors Open has been booked and if any Committee members/staff are available to participate to let staff know.
- Party for the Planet is scheduled for Saturday, April 23. Staff requested feedback and ideas from the Committee on how to engage seniors. In response, it was noted that games for children tend to bring parents/grandparents to a table/booth. It was further noted that draws for prizes such as gift baskets are popular as well.

**D. NEW BUSINESS****1. 2016 Good Citizen Award**

- The Good Citizen Award information has been provided in the Committee agenda package. The winner will be announced at the Volunteer Banquet on May 4, 2016.

**2. Public Safety Strategy**

- Council and Management attended a focus group led by Terry Waterhouse regarding the development of the Public Safety Strategy. Staff recommended the Committee have a mini strategy session to provide feedback to this process. Staff will facilitate this 30 minute session at the beginning of the May SAAC meeting.

**3. City Hall Tours**

- Over the past few months, the Healthy Communities staff has been working in coordination with seniors programming staff to offer tours of City Hall designed specifically for the seniors population. The tours provide an opportunity to showcase the features of the building such as Council Chambers, the performing arts stage and the Traffic Management Centre. Information on dates etc. has been provided in the Committee agenda package. The tours are very popular with seniors and have been very successful. The tours have a social refreshment component that adds an additional piece to the tour.

**E. ITEMS REFERRED BY COUNCIL****F. CORRESPONDENCE****G. INFORMATION ITEMS****1. Focus on Seniors Seminar(s)**

- A Safety, Health and Wellness Seminar is scheduled for April 12 in South Surrey Recreation and Arts Centre. So far, 35 registrations have been received to date. The seminar is able to accommodate 60 attendees.
- On April 21, a Safety, Health and Wellness Seminar presented in Mandarin will be held at Fraser Heights Recreation Centre. So far, 58 people have registered.

**2. Focus on Seniors Forum Housing Evaluation**

- The Housing Forum held at Guildford was successful overall with a lot of information provided. Participants were asked to complete an evaluation forum and staff compiled the anonymous responses and provided the Committee a copy in the agenda package for information.
- Housing forums will continue to be held in each town centre and feedback gathered from participants.
- The Committee noted that the Transportation seminar in Cloverdale was good quality and was well attended.
- The Committee noted that focus should be made on Estate Planning. Due to dementia, people are considered incapable of creating a Will.

**H. OTHER BUSINESS**

**1. Strata Information Session**

- The Committee suggested that a small session be organized for community members regarding strata housing. Karen Weber advised that she is in the process of securing a Property Manager to speak about strata housing and noted that this topic will be included at a future housing forum.

**2. Canada Border Services**

- A Committee member questioned if there was interest in sharing information in a forum setting regarding cross border movement for seniors. The information would include what seniors should expect when traveling across the border by bus and will answer questions about the process of getting on and off the bus at Pacific Crossing and why Immigration will be going through the luggage etc.
- The idea is to support seniors that travel across the border and to improve their travel experience. It was further noted that the information could be tied in with a travel theme. A workshop will be hosted at the June 4 Age Friendly Conference.

**I. NEXT MEETING**

The next Seniors Advisory & Accessibility Committee meeting is scheduled for May 10, 2016 in 2E Community Room A at 9:00 a.m.

**J. ADJOURNMENT**

It was	Moved by K. Weber Seconded by S. Robinson That the Seniors Advisory & Accessibility Committee meeting do now adjourn.
	<u>Carried</u>

The Seniors Advisory & Accessibility Committee adjourned at 10:20 am.

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Jane Sullivan, City Clerk

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Chairperson, Councillor Steele  
Seniors Advisory & Accessibility Committee