

Present:

Chairperson - Councillor Starchuk, Vice-Chair
B. Law
K. Tan
J. Lam
S. McIntosh
K. Weber
S. Wagner
V. Nielsen
R. Noble

Absent:

Councillor Steele, Chair
D. Evans
J. Sims-Gould
K. Noonan
L. Lange

Staff Present:

D. Buchanan, Transportation Planner,
Engineering Services
M. Griffioen, Deputy Chief, Fire Services
S. Tosdevine-Tataryn, Age Friendly Strategy
for Seniors Project Manager
C. Bootsma, Guildford Recreation Centre
L. Blake, Legislative Services

A. ADOPTION OF MINUTES

1. The minutes of the Seniors Advisory Committee meeting of February 6, 2018 to be adopted.

It was

Moved by R. Nobel

Seconded by V. Nielsen

That the minutes of the Seniors Advisory

Committee meeting held on February 6, 2018 be adopted as presented.

Carried

B. DELEGATION**C. OUTSTANDING BUSINESS**

1. **Mobile Community Care for Seniors**

Staff provided the following information regarding mobile community care for seniors:

- The City has received a Union of British Columbian Municipalities (UBCM) grant for \$15,000 to implement the project.
- The project will provide integrated services in the community for seniors and is anticipated to launch in Spring 2018.
- Staff have discussed the importance of sustainability for the project.
- Seniors who are in transition or at-risk of being un-housed often do not have identification. Without identification, they are unable to access basic

services. The project will include a "Focus on ID Clinic" that will provide assistance with personal care and the completion of health care forms.

- Staff will be developing a Terms of Reference and the next meeting is to be determined.

2. **Focus on Seniors Forum - Housing (Rescheduled)**

Staff advised that the Focus on Seniors Housing Forum scheduled for February 24, 2018 was cancelled due to a snow storm. All registered individuals were advised of the cancellation. The event has been rescheduled for April 28, 2018.

In response to a question from the Committee, staff advised that there were two registered individuals who arrived at the cancelled event.

D. **NEW BUSINESS**

1. **Family Caregivers of BC**

Staff advised that the Surrey Age-Friendly Strategy for Seniors is working with the Family Caregivers of BC to develop a more formal relationship that will support further caregiver support volunteers, workshops and other network resources in Surrey. Family Caregivers of BC will provide an education session for caregivers so that they can facilitate caregiver support groups. Family Caregivers of BC are also working in partnership with the City to develop a caregiver ambassador program.

In response to a question from the Committee, staff advised that the education sessions are scheduled to begin in Fall 2018. Committee members are encouraged to consider how they may support the initiative through their networks or volunteering. It was noted that facilitators who speak a second language are needed.

2. **Active Aging Fair - March 24, 2018**

Staff provided the following information regarding the Active Aging Fair:

- There will be 40+ exhibitor booths, including non-profits and businesses, along with a few event sponsors. The event will feature performances and presentations.
- Staff are working with City Speaks to create an evaluation survey. Information from the survey will contribute to a report summarizing the Fair.

In response to a question from the Committee, staff advised that there will be an evaluation board at the event so attendees can provide feedback.

The Committee suggested that the Fair could be provided in additional languages.

E. ITEMS REFERRED BY COUNCIL

F. CORRESPONDENCE

G. INFORMATION ITEM

1. Knowledge Hub - Leadership Council - Raising the Profile/Summit

Staff provided the following information regarding the Knowledge Hub:

- The Leadership Council was established at the Provincial Summit on Aging.
- The Council has had two meetings since its inception.
- A report regarding the Summit is nearing completion.
- A Knowledge Hub Coordinator has been hired
- The Knowledge Hub is creating a PowerPoint presentation that can be provided to senior and community groups. The presentation can be tailored to specific audiences.

In response to a question from the Committee, staff advised that there is a website for the Knowledge Hub where individuals can add themselves to the "Raising the Profile" list. The website is available at:

<http://www.seniorsraisingtheprofile.ca/>

The Committee suggested that a link to the website could be included with the mapping project.

2. Miriam Larsen - Hub Lead

Staff advised that they met with Miriam Larsen, South Vancouver Seniors Hub Lead, and reviewed the various packages, tool kits, evaluations and findings that the Hub has created.

3. Round Table Committee Items and Updates

Committee members provided the following updates:

- Don Buchanan, Transportation Planner, advised that:
 - TransLink is continuing to review transit fares. User discounts and seniors fares will remain the same. It is hopeful that Transit will offer a low-income discount; however it is not clear if this will be implemented.
 - Party for the Planet is scheduled for April 14, 2018. The event will include consultation for Light Rail Transit (LRT).
- Mark Griffioen, Deputy Chief, Fire Services, advised that the National Fire Protection Association has "Canadianized" their resources, making it easier to locate resources.
- Khim Tan noted that she is looking forward to the Active Ageing Fair.
- Susan McIntosh advised that:
 - Seniors Come Share Society has implemented a "Pro-Program" and recently completed a training program for 50 new volunteers.
 - "Peers Switching Out" is a volunteer program that has volunteers supporting social workers who are referred to seniors in need.
 - There will be an advanced planning seminar in South Surrey, discussing power of attorney, health care representation, etc.
 - There will be an income tax clinic for low-income residents.
 - Seniors Come Share Society will celebrate North and South Surrey volunteers with a recognition lunch.
 - The 2018 Gold Books are now available. Gold Books provide a directory for seniors' services. The Gold Books were previously known as the Blue Books.
- Val Nielsen shared some of her experiences of how it can be difficult to connect seniors to the resources and information they may need due to various challenges that could include, isolation and lack of access to computers.

Ms. Nielsen expressed how important it is that we are aware there are seniors who may be unable to complete forms for specific services, or are isolated without family to help them.

The Committee suggested distributing seniors services information on material similar to a promotional self-adhesive calendar.

- Bernadette Law advised that OPTIONS is hosting an event for new Chinese immigrants on March 14. There is also an Intercultural Showcase on March 12 in Guildford.
- Carissa Bootsma, Guildford Recreation Centre, advised that there will be planning forums provided in multiple languages, such as a Korean-based

meeting on April 26, 2018, a Mandarin meeting in May and a seminar in Arabic later in 2018.

- Karen Weber noted that her mother-in-law recently entered into the Elim seniors facility.
- Sara Wagner advised that the Breakfast to Remember event is scheduled for March 7, 2018 and there is the Investors Group Walk for Alzheimer's on May 6, 2018. Ms. Wagner noted that individuals can make a citizen's referral to Alzheimer's BC. If there is a language barrier, a family member may need to be present to provide interpretation services. Alzheimer's BC is currently working on removing language barriers to their services.
- Jenny Lam advised that S.U.C.C.E.S.S has been providing an English literacy program that has been well attended. In addition, there is a family literacy program that provides an opportunity for grandparents to learn about literacy.
- Sahra-Lea Tosdevine-Tataryn, Age Friendly Strategy for Seniors Project Manager, advised that the City is accepting photos of agencies and organizations to add to the mapping project.

H. OTHER BUSINESS

I. NEXT MEETING

The next Seniors Advisory Committee meeting is scheduled for April 3, 2018.

J. ADJOURNMENT

It was

Moved by V. Nielsen
Seconded by K. Weber
That the Seniors Advisory Committee

meeting to now adjourn.

Carried

The Seniors Advisory Committee adjourned at 10:01 a.m.

Jane Sullivan, City Clerk

Councillor Starchuk, Acting Chair
Seniors Advisory Committee