
Present:

Councillor Steele, Chair
Councillor Starchuk, Vice-Chair
A. Sixsmith
B. Law
D. Evans
J. Lam
K. Noonan
K. Tan
K. Weber
R. Noble
S. McIntosh
S. Wagner
V. Nielsen

Absent:

L. Lange
J. Sims-Gould

Staff Present:

M. Griffioen, Deputy Fire Chief
S. Tosdevine-Tataryn, Age Friendly Strategy for Seniors Project Manager
C. Kerr, Stakeholder Engagement Manager
C. Bootsma, Community Services Coordinator
D. Johnstone, Administrative Assistant

A. ADOPTION OF MINUTES

- 1. Minutes of March 6, 2018.**

It was

Moved by K. Weber

Seconded by S. Wagner

That the minutes of the Seniors Advisory

Committee meeting held on March 6, 2018 be adopted.

Carried

B. DELEGATION

- 1. Getting Outdoors**

This item was deferred to a subsequent meeting.

V. Nielsen entered the meeting at 9:09 a.m.

- 2. Provincial Summit on Aging Presentation and Knowledge Hub**

Sahra-Lea Tosdevine-Tataryn, Age Friendly Strategy for Seniors Project Manager, provided a PowerPoint presentation regarding the Provincial Summit on Aging and Knowledge Hub. The following information was highlighted:

- Community Based Senior Services (CBSS) offer critical support in assisting seniors to 'age in place', which can help delay institutionalization, reduce hospitalization and decrease healthcare costs.

- Core service areas included in CBSS are:
 - Nutritional Supports;
 - Wellness Programs;
 - Physical Activities;
 - Educational, Recreational and Creative Arts programming;
 - Information, Referral and Advocacy;
 - Transportation Programs; and
 - Affordable Housing.
- Challenges facing the CBSS include a lack of recognition, a lack of connection between service providers, uneven service provision across the province, lack of resources and capacity, and a lack of sustainable funding.
- The Raising the Profile Project and the Provincial Summit on Aging increased awareness and support by bringing together CBSS from throughout the Province.
- Key findings identified through the Raising the Profile project were: identification of essential core services, the impact of project-based and short term funding, and the need for organizational development to build sector capacity. These findings helped establish the framework for the Provincial Summit on Aging.
- A shared declaration was developed to highlight the importance of the CBSS Sector in B.C., and to acknowledge the importance of collaboration between non-profit organizations, municipalities and the provincial health system to help seniors "age in place".
- Over 140 organizations signed the Declaration; however, continued outreach to municipalities and regional districts, organizations and individuals is encouraged.
- A Municipal Caucus was established to support the Declaration and to guide presentations and resolutions to the Union of British Columbia Municipalities (UBCM) in September, 2018.
- Short term outcomes from the Provincial Summit on Aging include the development and funding of a Knowledge Hub, establishment of a CBSS Leadership Council, the continuation of an e-newsletter established through the Raising the Profile Project, and a convened Seniors Funding Table.
- From a long term perspective, bi-annual regional consultations and summits will continue to be organized. Funders' Tables will work to identify issues with funding across the province, examine sector priorities, and support collaboration. Support and development will also be offered to Local Seniors' Planning and Action Tables.
- The CBSS Leadership Council will provide oversight for the development of the Knowledge Hub, identify systemic and emerging policy issues, and support ongoing outreach to CBSS sectors across the province.

- The Knowledge Hub will be an on-line platform designed to act as a central hub for information sharing, skill development and training, mentorship opportunities, policy dialogues and relationship building and outreach.
- Community programs, sector-based building/organizational development, and sector strengthening strategies have been identified as key components for the Knowledge Hub.

With respect to next steps, staff noted that community consultation will take place to identify priority areas for the Knowledge Hub. Launch of the Knowledge Hub is anticipated for Fall, 2018. Staff encouraged Committee members to review the provided information and provide feedback regarding what they would like to see on the Knowledge Hub in the future.

In response to a question from the Committee, staff noted that presentations would be provided to the Semiahmoo Seniors Group, and to other Seniors' Planning Tables and community groups as requested.

The Committee suggested that opportunities for multicultural inclusion be considered throughout this process.

C. OUTSTANDING BUSINESS

D. NEW BUSINESS

E. ITEMS REFERRED BY COUNCIL

Councillor Steele, Chair, reported that Council is looking to be more proactive on the issue of seniors' abuse. Additional information regarding this would be provided to the Committee at a later date.

F. CORRESPONDENCE

G. INFORMATION ITEMS

1. Social Media Strategy

Staff reported that photographs and highlights from the Active Aging Strategy would be more publicly visible following the implementation of the Social Media Strategy.

The Committee suggested that staff postings on social media remain 'shareable', so that the postings can easily be reposted to advertise events and information.

Staff suggested that the web team include the public safety hashtag #safertogether along with these postings.

2. Sustainability Initiatives/Fortis BC

Staff advised that they had met with the Sustainability team as part of the Focus on Seniors Forum planning. Programs and initiatives are being offered through a partnership with Fortis BC in an effort to build education and awareness with seniors regarding sustainability. Further information will be provided at the Focus on Seniors Forum on April 28, 2018 at Clayton Hall, and at the next Seniors Advisory Committee on May 1st.

3. Active Aging Health Fair: March 24

Staff reported the following information regarding the Active Aging Health Fair:

- The Fair received a strong turnout, with over 350 community members attending.
- A total of 46 exhibitor booths, including non-profits, businesses and event sponsors were displayed at the event. Performances and presentations were also featured.
- Feedback from the evaluation survey was positive, with attendees enjoying the event and the information provided.

In response to a question from the Committee, staff noted that the most common complaint from the evaluation survey was that the gymnasium was too cold.

The Committee extended their appreciation to staff for their work organizing this event.

4. Focus on Seniors Forum: April 26 - Presented in Korean

Staff advised that the next Focus on Seniors Forum would be held on April 26, 2018 in Council Chambers at City Hall, and will be presented in Korean. Staff are working with partner organizations to host this event.

J. Lam, S.U.C.C.E.S.S. Immigrant Settlement & Integration Program, and K. Tan, OPTIONS Community Services Society, noted that topics would have a focus on public safety, and that both TransLink and the Royal Canadian Mounted Police (RCMP) would be in attendance. Resource booths, translation services for a discussion forum, and a tour of City Hall will also be part of the event.

The Committee suggested that a bus from TransLink be stationed on the plaza to reduce potential barriers for those unfamiliar with the transit system.

5. Focus on Seniors Forum: April 28 - Housing-Clayton Hall

Staff reported that a Focus on Seniors Forum would be held on April 28, 2018 at Clayton Hall. The Forum was rescheduled due to a weather cancellation in February.

6. Mobile Community Care for Seniors - Progress Update

Staff provided the following update regarding the Mobile Community Care for Seniors project:

- The City has been granted \$15,000 from the Union of British Columbia Municipalities (UBCM) to implement the project.
- The ID Clinic will target seniors who are un-housed, or at high risk for being un-housed in the future. Assistance with obtaining identification will be provided.
- Staff is working with the University of British Columbia (UBC) Law program to acquire additional information on the ID Clinic, and how to implement the project.
- Mobile Community Care would include basic health care, foot care, etc.

Staff noted that a connection with the Surrey Women's Centre Smart Van could be considered to inform local seniors of this program.

7. Focus on Seniors Forum: May-Presented in Mandarin-Fleetwood Community Centre

Staff advised that the Focus on Seniors Forum in May will be held at the Fleetwood Community Centre, and will be presented in Mandarin.

The Committee suggested that members who work with seniors groups could display posters for the Focus on Seniors Forum in their workplaces. The information could also be distributed via email.

8. Round Table Committee Items and Updates

Committee members provided the following updates:

- A. Sixsmith introduced himself to the Committee, and reported that as a Professor of Gerontology at Simon Fraser University (SFU) his work involves active aging. Mr. Sixsmith provided the following additional information:
 - SFU is a leader of Canadian networks on Technology and Aging, and could benefit from collaboration with community groups for more community focused research.
 - Information and knowledge developed at SFU could contribute to the Knowledge Hub.
 - Mr. Sixsmith had recently attended an international conference on Age Friendly Universities

- K. Noonan informed that:
 - She had recently attended a meeting that was held at City Hall regarding Fair PharmaCare. Frustrations were expressed over inconsistencies with dispensing fees for pharmacies, and the effect this can have on prescription pick-up wait times. Ms. Noonan circulated a document listing local pharmacy dispensing fees to the Committee for their information. It was noted that the prices listed may be slightly out of date.
 - At the February Council of Senior Citizen Organizations (COSCO) meeting concerns were expressed regarding hospital parking fees, and the sub-contracting out of hospital parking. It was suggested that the National Pensioners and Seniors Conferences needs to look into a fair and compassionate way to address this issue.
 - The recycling of glass bottles and how this potentially affects seniors was discussed.

- S. McIntosh, Seniors Come Share, noted that additional copies of the 2018 Seniors Directory Gold Books have been printed, and are being distributed to the community.

- S. Wagner, BC Alzheimer's Society, reported that the Walk for Alzheimer's would be held on Sunday, May 6th throughout the lower mainland. The Walk for Alzheimer's continues to be the largest fundraiser for the organization.

- C. Kerr, Stakeholder Engagement Manager, noted that nominations for the Mayor's award for Civic Responsibility are due by April 20, 2018. Organizations, programs or schools working in partnership with senior and youth members would be eligible for this award.

- K. Tan, Options Community Services Society, reported that Options had received funding from the United Way for the 'Chose to Move' program. The program is provided in a variety of different languages.

- Councillor Steele, Chair, reported that she had recently attended a meeting at the Newton Seniors Centre. The facility was closed for several months, and as a result has experienced a decrease in attendance. Councillor Steele encouraged members to attend and promote events held at the facility.

Staff noted that the City is hosting the annual Healthy Active Aging Conference at the Newton Seniors Centre on June 9, 2018 for Seniors' Week.

Councillor Steele confirmed that the Strawberry Tea would be held on July 1st, 2018 at the Cloverdale Recreation Centre.

- V. Nielsen enquired on the status of the Seniors' Volunteer Initiative.

Councillor Steele, Chair, reported that new connections were being established within the Provincial government to move the initiative forward.

A. Sixsmith noted that grant funding opportunities for Knowledge Mobilization Initiatives are available, for initiatives connecting people together through the use of technology.

Ms. Nielsen further reported that she had recently visited a care facility in England. Costs for care facilities are expansive, and many facilities are facing similar issues as faced in Canada.

- M. Griffioen, Deputy Fire Chief, reported the following:
 - Fire Services had initiated a safety program targeting seniors who could be at a greater risk for fires.
 - Currently the program has 71 volunteers. Volunteers are a mix of seniors, and young men and women with an interest in fire services.
 - Volunteers are engaging with seniors in the community door-to-door and over the phone.
 - Fire alarms can be checked and/or replaced by volunteers if required.
 - Presentations regarding fire safety for seniors are currently in English; however, additional languages could be considered.
 - Members from seniors' groups and organizations were encouraged to promote this program and encourage those interested in volunteering to contact Fire Services.

The Committee suggested that obtaining information regarding the language of the home owner prior to the visit could assist in ensuring that information and assistance is provided to those in need.

- S. Tosdevine-Tataryn, Age Friendly Strategy for Seniors Project Manager, reported that she had attended a Mental Health First Aid for Seniors course that was developed by the Mental Health Commission of Canada and Trillium Health Partners.
- B. Law informed the Committee that the Surrey Intercultural Showcase, presented by the Surrey Seniors' Planning Table, would be held on May 12th, 2018 at the Guilford Recreation Centre.

H. OTHER BUSINESS

I. NEXT MEETING

The next Seniors Advisory Committee meeting is scheduled for May 1, 2018.

J. ADJOURNMENT

It was

meeting to now adjourn.

Moved by B. Law
Seconded by V. Nielsen
That the Seniors Advisory Committee

Carried

The Seniors Advisory Committee adjourned at 10:50 a.m.

Jane Sullivan, City Clerk

Councillor Steele, Chair
Seniors Advisory Committee