

# 2017/2018 Strategic Community Investment Funds

## Plan and Progress Reporting

### Traffic Fine Revenue Grant

The City has received the following amount relating to Traffic Fine Revenue Sharing (TFRS) grants:

Strategic Community Investment Funds	Use	Date	Amount
TFRS Grants	Defray the cost of local police services	June 2017	\$ 6,050,619
		<b>Total 2017</b>	<b>\$ 6,050,619</b>

The TFRS grant has historically been used 100% to support policing services within the City. When this agreement was entered into, Council determined that the City would continue to commit the TFRS grant to defraying the cost of policing services over the years of the agreement. In the 2017 Financial Statements, \$6,050,619 (2016 - \$6,099,268) was committed to policing services.

The authorized strength of the Surrey RCMP continues to increase annually. The addition of police officers and municipal employee positions helps ensure that policing resources keep pace with population growth. For the 2017 fiscal year, the City added 12 new RCMP contract members. For the 2018 fiscal year, the City plans to further add another 12 new RCMP contract members. Also included in the plan is for new civilian support positions to be added to maintain the ratio of members to civilian staff (2.75 to 1).

The officers and support staff at the Surrey RCMP detachment work with the community to identify and address local crime and public safety concerns. The detachment responds to calls for service, conducts and participates in criminal investigations, intelligence gathering, enforcement operations, and works to reduce the impact of crime on the community through education and outreach. The Surrey RCMP 2018-2022 Strategic Framework guides the policing service delivery, and supports other City of Surrey plans and strategies. It is well aligned with policing priorities identified by the community, the RCMP, and the province of BC.

The 2018-2022 Strategic Framework focuses on the following strategic priorities and objectives:

1. Crime Reduction and Community Safety:
  - Enhance response to calls for service;
  - Increase early intervention with at risk youth;
  - Promote and participate in a collaborative response to the issues on 135a Street;
  - Effectively adapt to the introduction of marihuana legislation;
  - Disrupt illegal drug distribution networks within the community;
  - Reduce gang and gun related violence;
  - Increase road safety;

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- Enhance outreach and engagement with vulnerable persons related to sexual offences;
  - Enhance domestic violence education, prevention and enforcement;
  - Reduce property crime; and
  - Enhance crime reduction strategies and demonstrate support to community problem solving.
2. Community Engagement & Mobilization:
- Initiate positive police-youth interactions;
  - Enhance external communication of community safety issues and Surrey RCMP initiatives;
  - Strengthen partnerships to address complex social issues and community concerns;
  - Enhance engagement with diverse populations; and
  - Enhance public participation in community safety programs.
3. Organizational Performance and Continuous Improvement:
- Enhance employee knowledge of diversity and implications for police service delivery;
  - Increase fiscal responsibility;
  - Leverage technology to support service delivery;
  - Improve data quality and record keeping;
  - Ensure operational readiness;
  - Support and improve emergency and operational planning;
  - Enhance resource deployment and improve service delivery;
  - Enhance employee training and development opportunities;
  - Identify and implement best practices in police service delivery; and
  - Enhance internal communications and information sharing.

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### 4. Employee wellness:

- Enhance employee relations;
- Continuously improve employee morale, inclusiveness and the team environment;
- Promote and enhance employee mental and physical wellbeing; and
- Decrease employee absenteeism.

The Surrey RCMP detachment delivered a number of initiatives in 2017 in support of the priorities and objectives outlined in the 2015-2017 Strategic Framework:

- Responded (i.e., dispatched a police officer) to over 121,000 calls for service to either 911 or Surrey RCMP Non-Emergency lines (over 364,000 calls received). The average response time to emergency (Priority 1) calls was just over 7.5 minutes. General Duty officers issued over 14,000 violation tickets and conducted nearly 1,000 impaired investigations;
- Hosted the annual Detachment Open House and participated in other events such as Doors Open that invite the public to get an inside look at policing. The Citizen and Youth Police Academies alone provided 26 adults and 26 youth with an intensive nine week program designed to better understanding of policing, build awareness of safety within the community and educate individuals on how they can make a difference;
- Community Engagement teams attended over 174 community events to enhance visibility and access to police, engage in dialogue, build positive relationships and provide information to promote public safety;
- Participated in the annual Pulling Together Canoe Journey as part of the Semiahmoo First Nation canoe family. This was the first year that the Surrey RCMP entered its own canoe, which included paddlers from the Detachment, the City of Surrey and the Surrey School District;
- The Surrey Outreach Team received the Arnold Silzer Community Policing Initiative Award for their strategies to address public safety and health issues in the 135A Street area in a holistic manner;
- In October 2016, Nasal Naloxone kits were issued to police to address overdose and exposure concerns related to the emerging opioid crisis. During 2017, Surrey RCMP members administered naloxone 143 times;
- The Surrey Gang Enforcement Team (SGET) led a coordinated effort to reduce the number of shootings by proactively targeting individuals associated to the drug trade and gang related violence. Over 2,200 persons and 850 vehicles were checked, 29 weapons were seized and nearly 140 charges were forwarded. SGET also delivered 42 high school presentations on 'Shattering the Image' of gang life;

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- Participated in numerous strategies and initiatives that utilized crime analysis to identify prolific and priority offenders, as well as problem locations, to target proactive enforcement. The Detachment regularly performed curfew and condition checks on known offenders, including registered sex offenders, and conducted patrols in identified problem areas. Using a variety of surveillance and investigative techniques, 103 priority target offenders were interdicted and/or arrested;
- Community Response Units continued to focus on problem properties, including drug houses, unlicensed recovery homes and rooming houses. The Detachment worked with Crown Counsel, Probation and Bylaws to ensure safe and supportive environs for criminal justice system clients. Efforts were also focused on addressing high crime areas, crime hot spots and other localized public safety issues;
- Engaged Surrey Youth through various programs in partnership with the Surrey School District. Police officers made over 1,269 elementary school visits as part of the Hi 5 program. The Code Blue program was also expanded to provide more elementary school students fitness and mentoring opportunities with police. In recognition of these efforts, the Youth Unit was the recipient of the Police Team of the Year award by the Surrey Board of Trade;
- Conducted a series of road safety enforcement and awareness campaigns targeting hotspots and high collision areas, as well as dangerous practices and behaviours such as speeding and impaired and distracted driving. During the 5-day “Think of Me” Campaign, police stopped over 1,000 vehicles around 7 Surrey schools and handed out 976 campaign flyers to drivers;
- Over 4,594 active installs of our Surrey RCMP mobile police app and 1,737 subscribers to our electronic newsletter. Also experienced significant increases in our social media following and average monthly engagements on Facebook and Twitter;
- Welcomed 39 new volunteers to our community policing team in 2017. In total Surrey RCMP volunteers contributed over 9,700 hours assisting with community engagement events such as our Open House, Canada Day and the Cloverdale Rodeo, and participating in programs such as Speed Watch (over 124,000 vehicles checked), Lock-Out Auto Crime (over 9,700 vehicles checked), and Stolen Auto Recovery (over 60,000 vehicles checked); and
- The Detachment expanded its facilities to include 60,000 square feet of the former City Hall building. While the Mayor officially opened the building in April, over 600 employees moved into the newly renovated building beginning in February.