

2018/2019 Strategic Community Investment Funds

Plan and Progress Reporting

Traffic Fine Revenue Grant

The City has received the following amount relating to Traffic Fine Revenue Sharing (TFRS) grants:

Strategic Community Investment Funds	Use	Date	Amount
TFRS Grants	Defray the cost of local police services	June 2018	\$ 6,418,854
		Total 2018	\$ 6,418,854

The TFRS grant has historically been used 100% to support policing services within the City. When this agreement was entered into, Council determined that the City would continue to commit the TFRS grant to defraying the cost of policing services over the years of the agreement. In the 2018 Financial Statements, \$6,418,854 (2017 - \$6,050,619) was committed to policing services.

The officers and support staff at the Surrey RCMP detachment work with the community to identify and address local crime and public safety concerns. The detachment responds to calls for service, conducts and participates in criminal investigations, intelligence gathering, enforcement operations, and works to reduce the impact of crime on the community through education and outreach. The Surrey RCMP 2018-2022 Strategic Framework guides the policing service delivery and supports other City of Surrey plans and strategies. It is well aligned with policing priorities identified by the community, the RCMP, and the province of BC.

The 2018-2022 Strategic Framework focuses on the following strategic priorities and objectives:

1. Crime Reduction and Community Safety:
 - Enhance response to calls for service;
 - Increase early intervention with at risk youth;
 - Promote and participate in a collaborative response to the issues on 135a Street;
 - Effectively adapt to the introduction of marijuana legislation;
 - Disrupt illegal drug distribution networks within the community;
 - Reduce gang and gun related violence;
 - Increase road safety;
 - Enhance outreach and engagement with vulnerable persons related to sexual offences;
 - Enhance domestic violence education, prevention and enforcement;
 - Reduce property crime; and
 - Enhance crime reduction strategies and demonstrate support to community problem solving.

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2. Community Engagement & Mobilization:
 - Initiate positive police-youth interactions;
 - Enhance external communication of community safety issues and Surrey RCMP initiatives;
 - Strengthen partnerships to address complex social issues and community concerns;
 - Enhance engagement with diverse populations; and
 - Enhance public participation in community safety programs.
3. Organizational Performance and Continuous Improvement:
 - Enhance employee knowledge of diversity and implications for police service delivery;
 - Increase fiscal responsibility;
 - Leverage technology to support service delivery;
 - Improve data quality and record keeping;
 - Ensure operational readiness;
 - Support and improve emergency and operational planning;
 - Enhance resource deployment and improve service delivery;
 - Enhance employee training and development opportunities;
 - Identify and implement best practices in police service delivery; and
 - Enhance internal communications and information sharing.
4. Employee wellness:
 - Enhance employee relations;
 - Continuously improve employee morale, inclusiveness and the team environment;
 - Promote and enhance employee mental and physical wellbeing; and
 - Decrease employee absenteeism.

The Surrey RCMP detachment delivered a number of initiatives in 2018 in support of the priorities and objectives outlined in the 2018-2022 Strategic Framework:

- Responded (i.e., dispatched a police officer) to over 138,511 calls for service to either 911 or Surrey RCMP Non-Emergency lines (over 381,980 calls received). The average response time to emergency (Priority 1) calls was just under 7.5 minutes. General Duty officers issued over 14,056 violation tickets and conducted 6,267 Street Checks as a result of proactive patrols in identified hotspots or problem areas;
- The Detachment hosted its fourth Block Watch Symposium that brought together over 120 Block Watch participants from across the City to engage with police, network, and learn ways to enhance neighbourhood safety;
- Expanded the Surrey RCMP's Gang Enforcement Team (SGET) to ramp up enforcement efforts targeting individuals associated to gangs and organized crime. SGET also introduced a new vehicle to assist with ongoing gang prevention and community outreach efforts, including delivery of Shattering the Image presentations to youth and parent groups on the dangers of drugs and gangs;

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- Developed an Inadmissible Patrons Program (IPP) to discourage and deter violent criminal activity in and around restaurants and licensed establishments. The program was launched in December 2018;
- Introduced the Yankee 30 program in partnership with the Ministry of Children & Family Development (MCFD). This initiative teams up a Surrey RCMP Youth officer with a Youth Probation worker to ensure youth are complying with court ordered conditions and provide support and guidance to at-risk youth and their families by way of referrals to community programs and services;
- Launched the Mobile Street Enforcement Team (MSET) to provide a highly visible police presence focused on proactive enforcement and community engagement. The uniformed members conduct targeted patrols by vehicle, bike and on foot, and work with the public and partners to address community issues, concerns, and problematic areas in the City;
- Partnered with Bylaws and other City departments to improve the health and safety of the most vulnerable people in the City Centre area and ultimately facilitate the relocation of those living in tents on 135A Street into supportive housing. The Surrey Outreach Team (SOT) and partners were recognized as Heroes of the Homeless at the Surrey Homelessness and Housing Society annual awards;
- Welcomed Cambria, a new Accredited Facility Dog that specializes in being a calming presence for those who have experienced trauma. As part of the Victim Serves team, her roles include supporting community and critical incident stress debriefs, child and adult police statements, court meetings and hearings, and targeted community engagement;
- Expanded the Business Engagement & Safety Team (BEST) so that Surrey RCMP volunteers now visit businesses across the city and provide merchants with information on when and how to report to police, as well as provide crime prevention tips and other information to proactively manage public safety issues that impact their business;
- Partnered with Surrey Bylaws to roll out new technology to help deter, detect and curtail property crime in the community. A revised Bylaw now compels pawnbrokers and scrap metal dealers to electronically report all property they intake through a new software system called RAPID (Regional Automated Property Information Database), which investigators can utilize to cross reference with police records to identify stolen property and suspected property crime offenders; and
- Welcomed 43 new volunteers to our community policing team in 2018. In total Surrey RCMP volunteers contributed over 10,732 hours assisting with community engagement events and participating in programs such as Speed Watch (over 161,343 vehicles checked), Lock-Out Auto Crime (over 21,000 vehicles checked), and Stolen Auto Recovery (over 233,061 vehicles checked and 42 stolen vehicles recovered). Volunteers in the Auxiliary Program also contributed 4,745 hours assisting with over 112 major events and community engagement campaigns.