

NO: R068

COUNCIL DATE: April 12, 2021

REGULAR COUNCIL

TO: **Mayor & Council** DATE: April 7, 2021

FROM: **General Manager, Policing Transition** FILE: 7400-01

SUBJECT: **Award of Contract No. 1220-030-2021-002 for Medical Services – Surrey Police Cell Block**

RECOMMENDATIONS

The Policing Transition Department recommends that Mayor and Council:

1. Receive this report for information;
2. Award Contract No. 1220-030-2021-002 to Rockdoc Consulting Inc. for annual medical services for Surrey Police Cell Block for a five-year term in the amount of \$4,795,203 (including 5% contingency and applicable taxes); and
3. Authorize the General Manager, Policing Transition Department, to execute Contract No. 1220-030-2021-002.

INTENT

The purpose of this report is to obtain approval to award the Contract No. 1220-030-2021-002 to Rockdoc Consulting Inc. for the provision of medical services for the Surrey Police Cell Block for a five-year period.

BACKGROUND

Acting on the recommendations put forward by the BC Coroner's Office following in-custody deaths in the Surrey Cell Block, the City issued an RFP (Contract #1220-030-2014-031) in November 2014. This RFP sought experienced and qualified medical services providers that could effectively and efficiently provide on-site professional medical services and enhance the health and well-being of prisoners being held in the Surrey Cellblock.

Based on the pending migration to SPS, along with delays related to COVID, the current agreement with Calian Ltd. has now expired, but is continuing on a month-to month-basis. The City has now gone out to market for this service.

DISCUSSION

Procurement Process

To ensure the continuation of this important service contract, the City issued a subsequent RFP on January 5, 2021. This RFP closed on January 26th and the following submissions were received:

PROPONENT	PROPOSED AMOUNT (including all applicable taxes)
Dr James Gill	\$3,845,730
Medcor	\$4,150,842
Rockdoc Consulting Inc.	\$4,566,860
24/7 OEMS	\$5,278,024

Evaluation

The City's evaluation team, which included staff from the Surrey RCMP, Policing Transition and facilitated by the Finance Department, reviewed the quotations for accuracy and completeness. After a thorough review and evaluation of all the submissions, including evaluation criteria such as management experience, technical expertise and financial considerations, the Evaluation Team recommends Rockdoc Consulting Inc. as the preferred Contractor, based on its well-demonstrated ability to provide reliable and consistent medical services to police Cell Block facilities that deal with high-risk prisoners, which best met the needs outlined in the RFP.

The Quotation from Rockdoc Consulting Inc. satisfied all the requirements specified in the RFP, and, along with the ability to add Value Added Services, offers the best overall value to the City. As such, it is recommended that Rockdoc Consulting Inc. be awarded Contract No. 1220-030-2021-002.

Funding

Funding for this Contract will be funded from within the existing RCMP Support Services Operating Budget. Following the transition of police services from the Surrey RCMP to Surrey Police Service ("SPS"), the current police Cell Block will continue to be utilized for police operations and the Contract for Medical Services will remain in place to provide service to in-custody individuals.

SUSTAINABILITY CONSIDERATIONS

The Cell Block Medical Services contract supports the objectives of the City's Sustainability Charter 2.0. In particular, this project supports the Sustainability Charter 2.0 themes of Public Safety and Health and Wellness. Specifically, this project supports the following Desired Outcomes ("DO"):

- Public Safety DO2: Police and fire services provide timely and reliable responses across the City.
- Public Safety DO5: Surrey is recognized and perceived as a leader in establishing and maintaining collaborative partnerships for community safety and well-being.

- Health and Wellness DO1: Surrey has a full range of high quality, community-based health and social services and programs that address health and wellness.
- Health and Wellness DO2: Universally accessible physical and mental health care and support is available.
- Health and Wellness DO3: Surrey has the social services and programs to meet the current and changing needs of its diverse and growing population.
- Health and Wellness DO5: Services and programs are responsive to shifting health and social needs, and local and external factors.

CONCLUSION

The Policing Transition Department recommends that Council award Contract No. 1220-030-2021-002 to Rockdoc Consulting Inc. to provide medical services in the Surrey Police Cell Block over a five-year term.

Terry Waterhouse
General Manager, Policing Transition