



RE-OPENING GUIDELINES FOR MINOR SPORT Arena Operations



Last Updated: Oct 16, 2020

General Information

- Patrons will be expected to physical distance while in the building, dressing rooms, and washrooms.
- Specifically, this means 2 meters or 6 feet away. This will be strictly enforced.
- All ice bookings will be one (1) hour in length with a thirty (30) minute period between each booking for an ice clean and additional cleaning for the arena boards and dressing rooms. Start times for multi-sheet facilities will be staggered to eliminate contact with other user groups.
- User groups will be allowed to enter the facility and assigned dressing rooms ten (10) minutes prior to the start of their booking.
- Each group will be assigned two (2) dressing rooms per booking. The maximum occupancy for each dressing room will be ten (10) participants. A maximum number of forty-five (45) skaters, including referees and coaches, will allowed on the ice per booking.
- A maximum of fifty (50) people per arena including participants, coaches, referees, designated health and safety person, team moms and other event patrons.
- One event patron (parent/guardian) per participant, no siblings or other children permitted.
- **All participants, coaches, referees, designated health and safety person, team moms and other event patrons must arrive on time, no late comers will be given access to the building once the ice time has started.**
- There will be no in and out privileges.
- On ice participation outside of a cohort is phase 2 skills development activity.
- On Ice participation inside a cohort means game play can happen.
- After the ice booking, groups will have ten (10) minutes after the end of their booking to remove skates and helmets and exit the dressing rooms and facility
- Showers will not be available in dressing rooms
- **Dressing room washrooms available for cohorts and lobby washrooms will be available for other event patrons in accordance with the Public Health Order.**
- There will be designated entrances and exits and a one-way traffic flow, marked by decals on the floor, to direct participants throughout the facility and promote physical distancing (See image below)
- All user group members must always practice physical distancing when in the facility. This includes walking in hallways, in dressing rooms, and in common areas.

Prior to Arriving at the Arena

- Participants must come dressed in their hockey gear; skates and helmets can be put on in dressing rooms at the arena.
- If participants require assistance with skate tying, we suggest they are tied at home or in the car and skate guards are used to get into the facility and onto the ice
- Participants must bring a full water bottle
- Bring minimal or no personal belonging as dressing rooms will be propped open during the ice booking
- Any warm-ups must be done outside of the facility prior to entering for your group's booking

Arriving at the Arena

- All participants, coaches, referees, team moms, and other event patrons will be met at the front door by the facility host and the organizations designated health and safety person. All patrons attending the event will be screened and participants/coaches will be directed to their assigned dressing room.
- A coach, team mom, or safety person must escort participants to the dressing rooms. The participants will be let into the facility ten (10) minutes prior to the start of their booking. All participants, coaches, referees, designated health and safety person, team moms and other event patrons must arrive on time, as no late comers will be given access to the building once the ice time has started.

Entering the Facility

- Hand sanitizer stations will be located at the entrance of the facility. Anyone entering the building will be asked to use the sanitizer as they enter.
- Please sit in the designated areas labelled in the dressing room(s) to ensure all participants are two (2) meters apart
- Showers in the dressing rooms will not be available for use
- Dressing rooms will remain open during the booking to reduce touch points
- Event patrons will be directed to viewing area in the cold area of the facility.

On the Ice

- On ice participation outside of a cohort is phase 2 skills development activity.
- On Ice participation inside a cohort means game play can happen.
- Water bottles and skate guards will have assigned spots to be placed along the boards which will be 3 feet apart. The stickers will be in 2 different colours so participants can access water in shifts.
- **Spitting will NOT be tolerated.** Anyone seen spitting on the ice or anywhere in the facility will be asked to leave the building.
- Cones and equipment must be brought by the coach. The arena will have no shared equipment available for use.
- User groups will be responsible for all first aid and medical incidents for their own group.
- If music or scorekeeping is required, groups must designate one person to control the music or time clock during that booking

Exiting the Facility

- At the end of your ice time, you will have ten (10) minutes for your group to exit the facility together. The facility host will escort your group to the exit doors.
- Please wait in the dressing room on your designated spot till the host is ready to escort the whole group.

- Event patrons will exit the viewing areas, immediately following the conclusion of the ice time, and follow the directional arrows to the exit.
- Hand sanitizer will be available for all patrons on their way out of the facility

COVID-19 Test Positive Procedure

- If an event patron develops symptoms at the facility, an isolation room will be provided to separate the participant from the rest of the group. Participant must call local health authorities to receive further instructions.
- If an event patron tests positive for COVID-19, the organization must notify the facility manager immediately and follow instructions from the local health authorities.

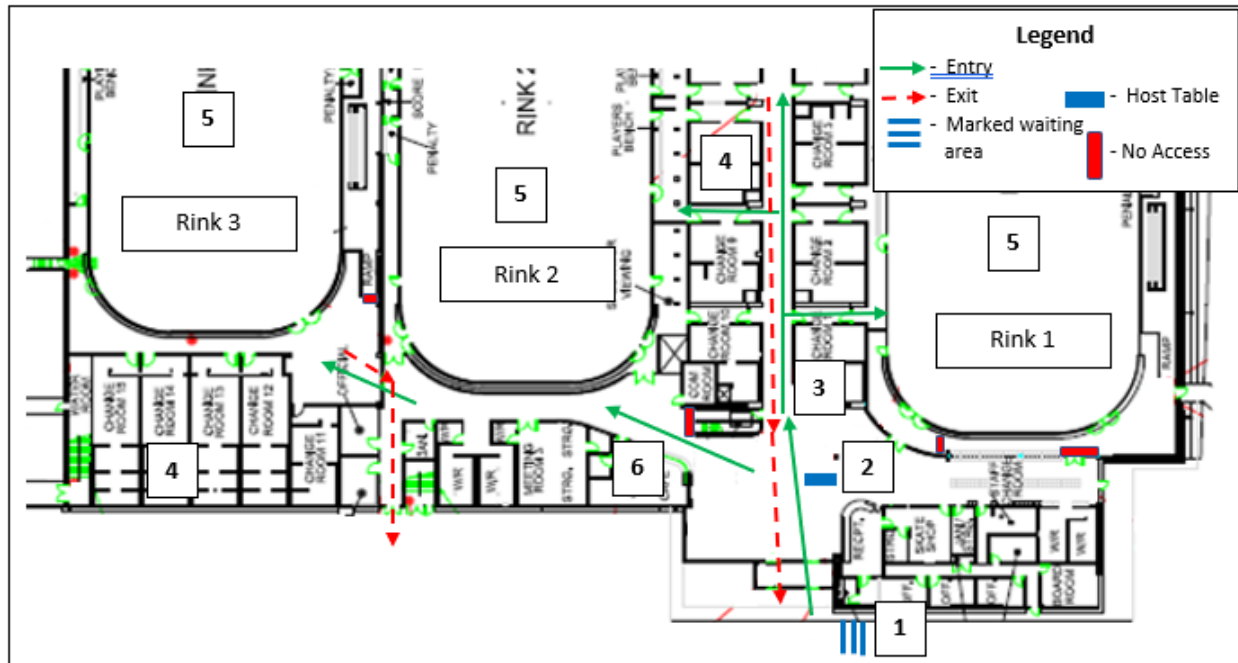
Cleaning

- There will be 30 minutes between each user group to facilitate additional cleaning procedures
- High traffic areas and touch points will be cleaned regularly

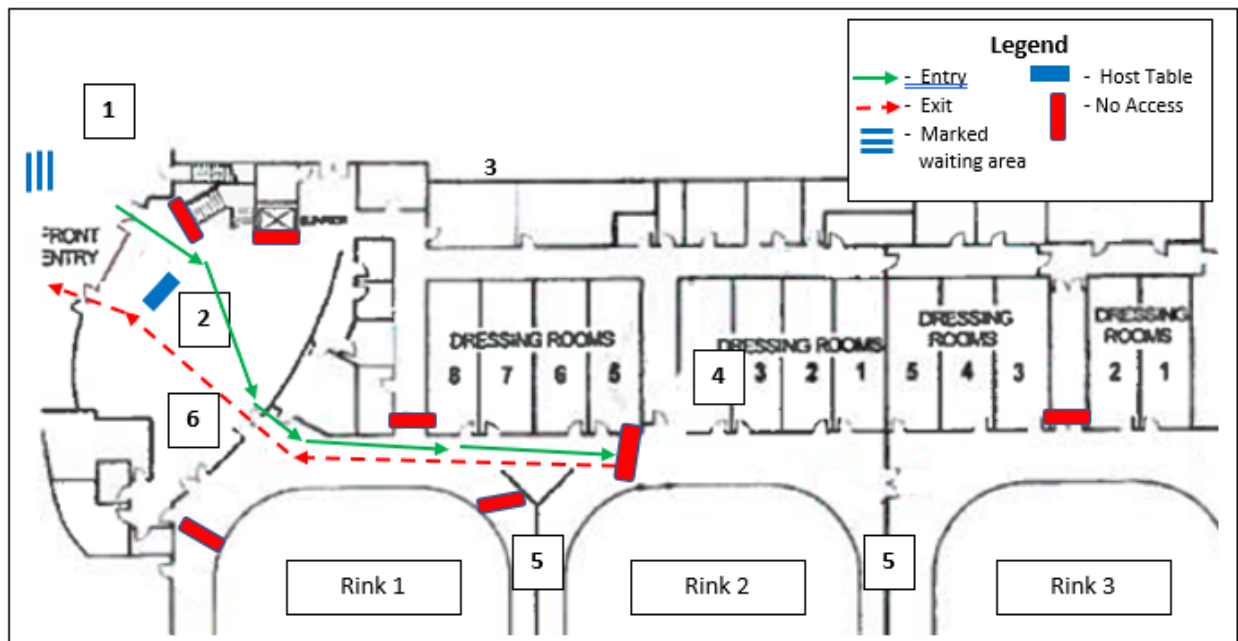
Violation of Re-Opening Guidelines, Safety Plans, or Facility Code of Conduct

- User groups who violate the Arena Re-Opening Guidelines, Safety Plan or Code of Conduct will be given 1 verbal warning.
- Second violations will result in a written warning
- Third violation will result in a facility suspension of the individual, coaches, or officials.
- The facility suspension will be up to the discretion of the Manager.

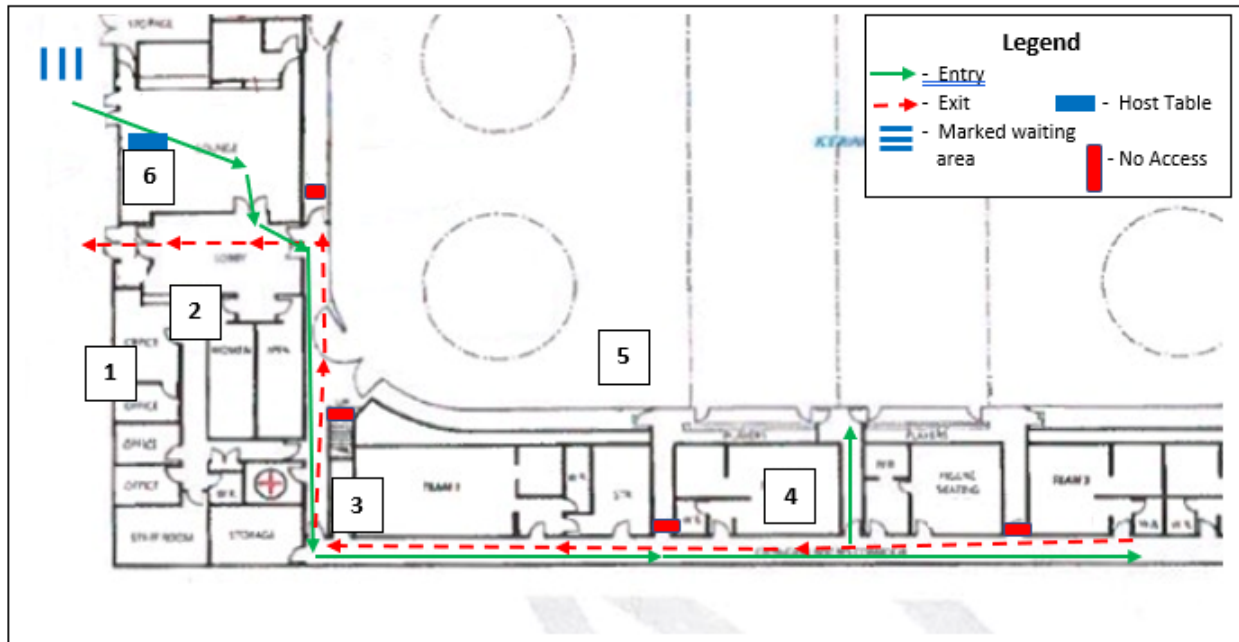
North Surrey Sport & Ice Complex Facility Map



Surrey Sport & Leisure Arena Facility Map



South Surrey Arena Facility Map



Cloverdale Arena Facility Map

