

Chuck Bailey Recreation Centre Expansion Survey

Topline Survey Results

October 28, 2021

The results of this survey, conducted between September 28, 2021 and October 20, 2021, are not weighted to the City of Surrey's population.

The results are based on 1,052 survey responses (complete & partial responses).

Background

City of Surrey is expanding Chuck Bailey Recreation Centre located in City Centre—Surrey’s vibrant, emerging downtown community. To meet the current and future needs of this growing neighbourhood and surrounding Whalley town centre, the state-of-the-art facility expansion will include an expanded range of recreation, arts and culture programming; new indoor and outdoor amenities; and enhanced learning and social opportunities.

To help design a welcoming recreation, culture and sports hub that responds to the needs of all ages, abilities and backgrounds, the City is seeking feedback from residents and stakeholders, including current users and community groups, on what programs, features and amenities are important to them.

These results are based on 1,052 responses received from two online surveys:

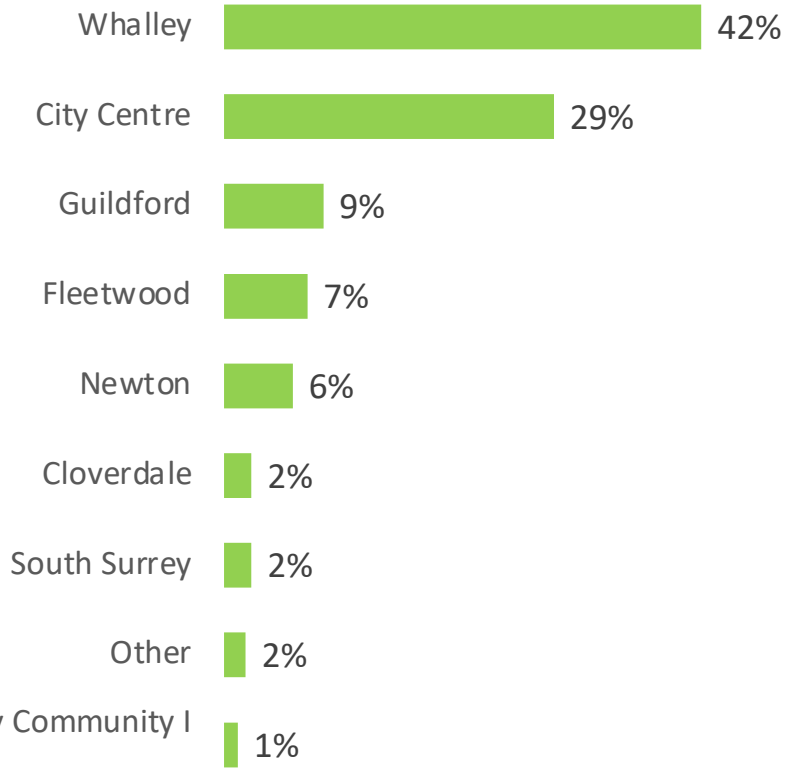
CitySpeaks Panel Survey: 109 responses from September 28, 2021 to October 20, 2021

Open Community Survey: 943 responses from September 29, 2021 to October 20, 2021

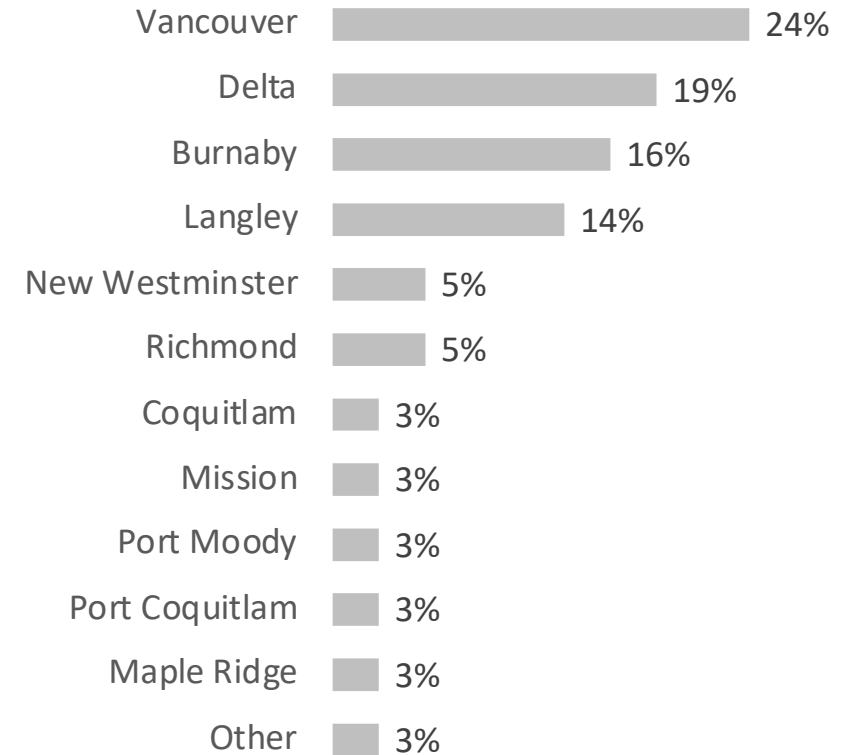
Profile of Survey Participants (#1)

95% of survey participants live in Surrey

Surrey Community



Other City of Residence

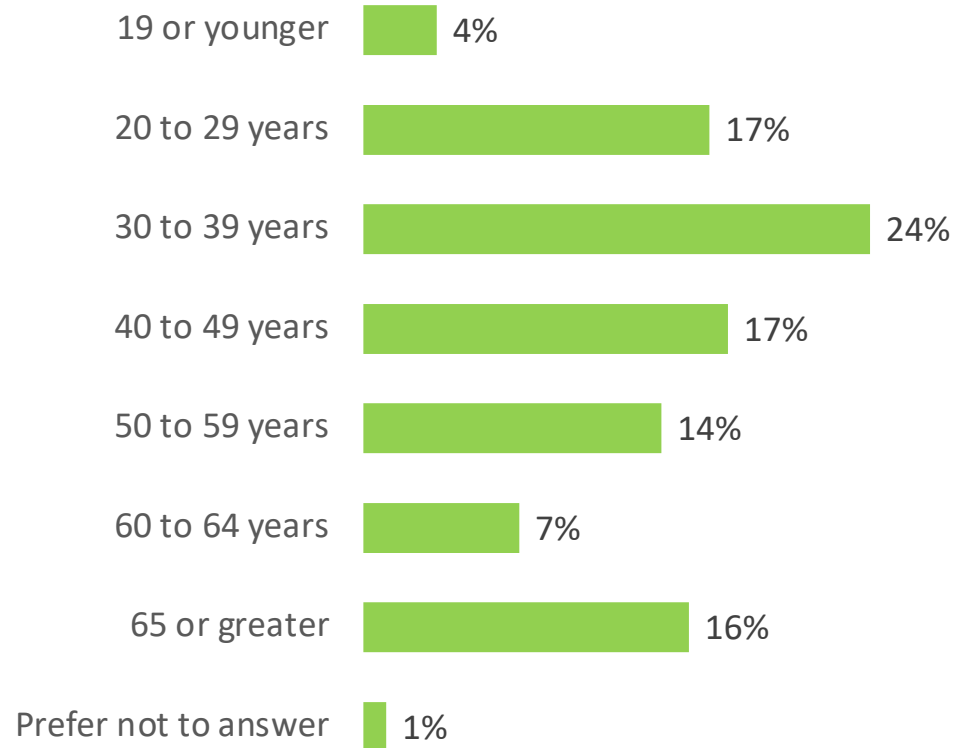


DEMOGRAPHICS

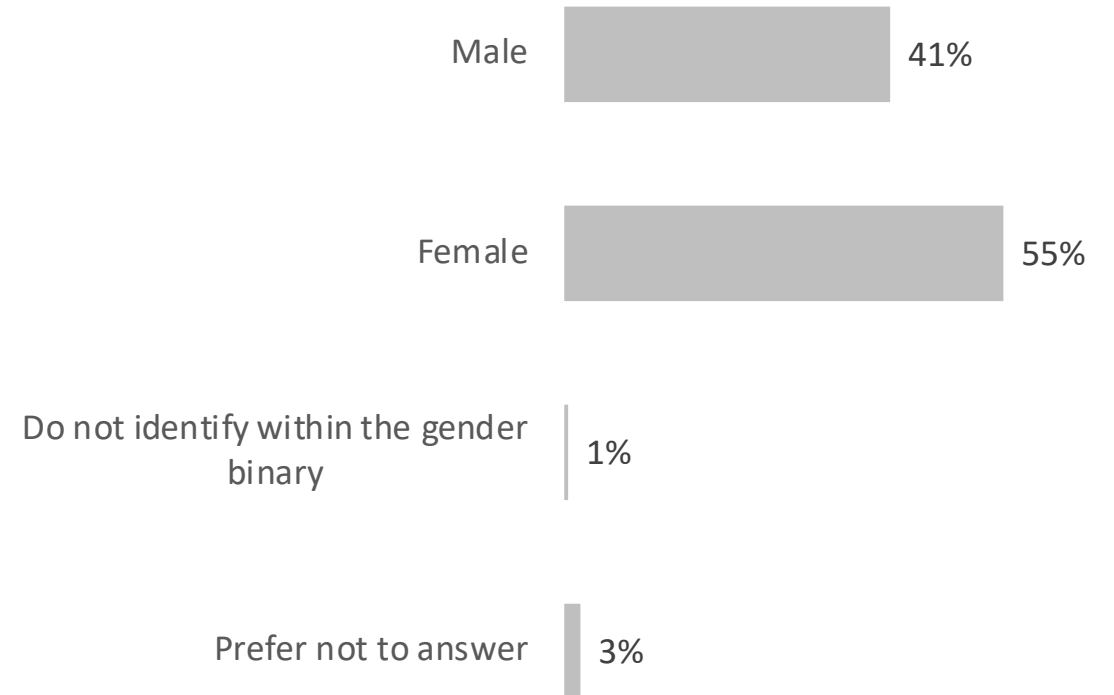
Demographics are provided as background on the composition of survey respondents. Please note these results are not weighted to the City of Surrey's population.

Profile of Survey Participants (#2)

Age Range

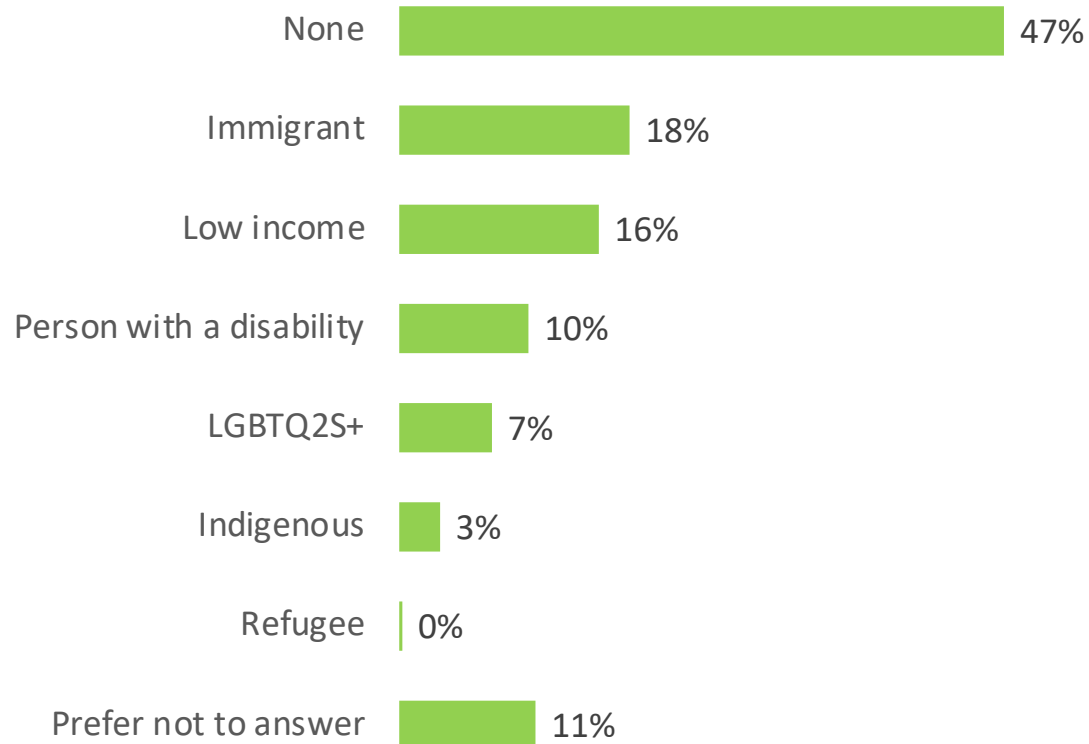


Gender

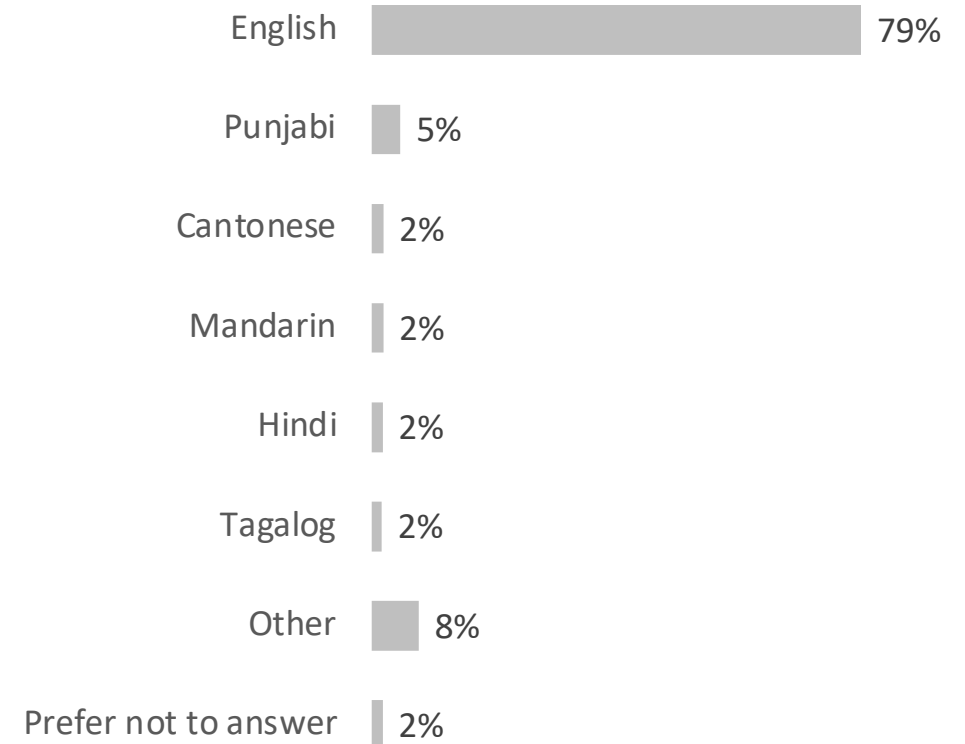


Profile of Survey Participants (#3)

Self-identified Groups

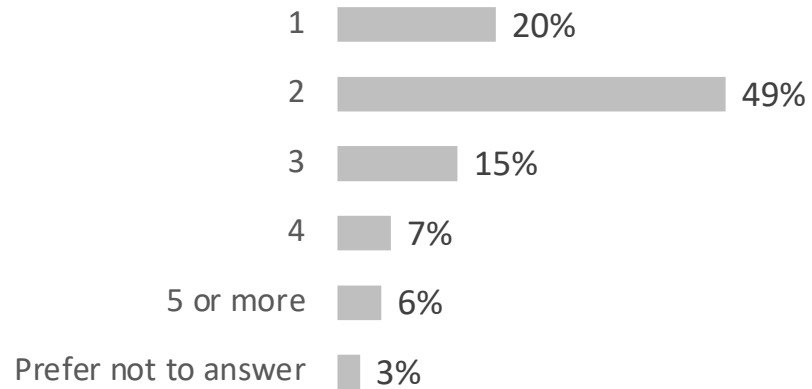


Language spoken most often at home

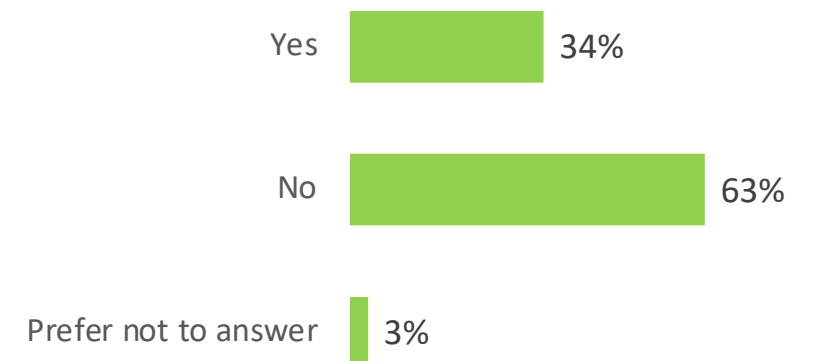


Profile of Survey Participants (#4)

Number of Adults living in home



Children living in home

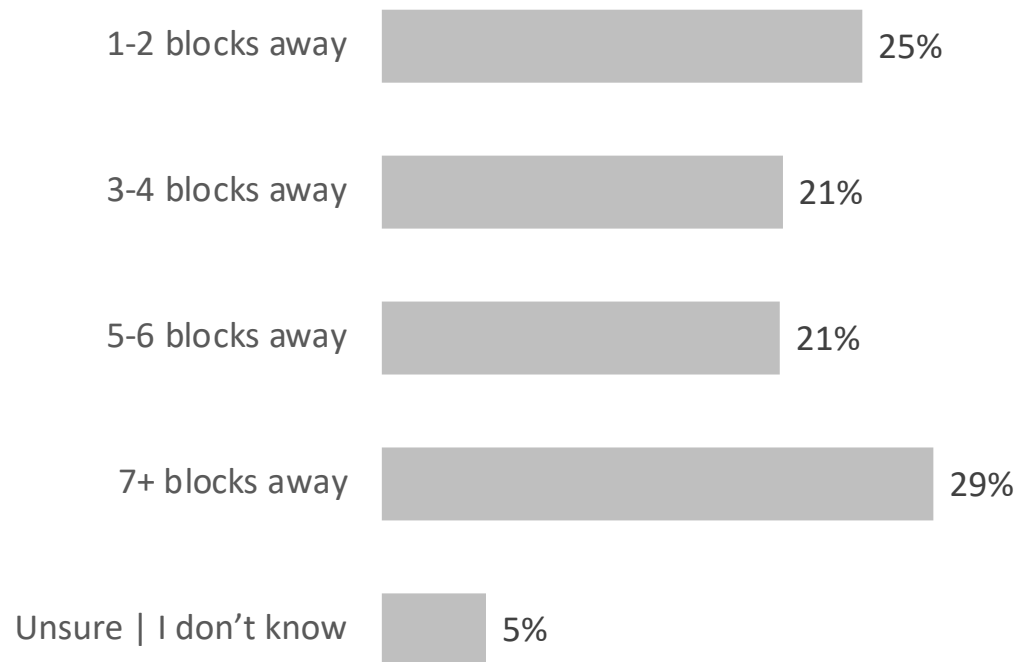


Number of Children by age group

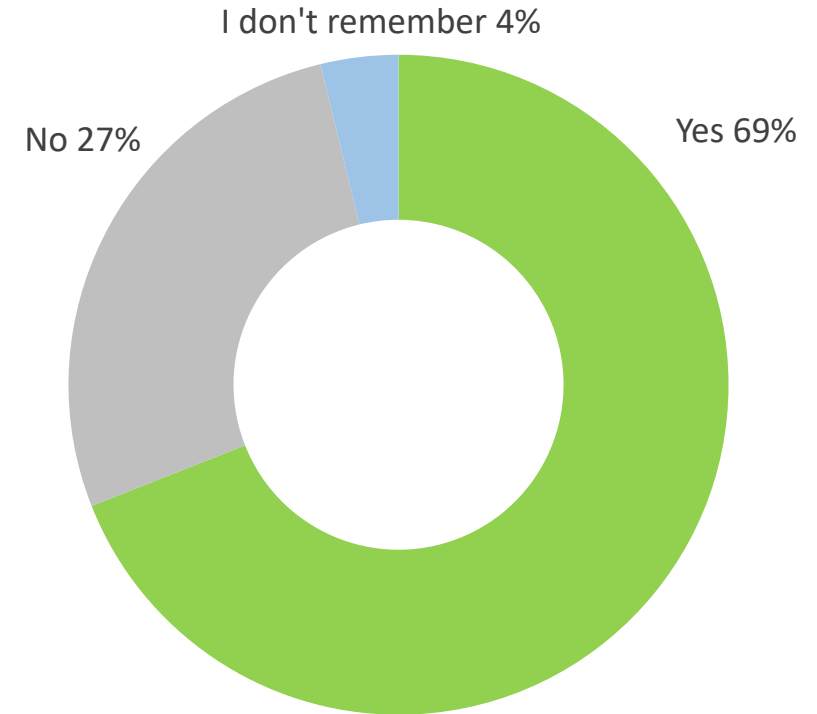
| | 1 | 2 | 3 | 4 | 5+ |
|---------------------------|-----|-----|----|---|----|
| 2 years and under | 73% | 20% | 6% | | 1% |
| 3 - 5 years | 84% | 15% | | | 1% |
| 6 - 10 years | 78% | 20% | 3% | | |
| 11 - 13 years | 87% | 13% | | | |
| 14 years and older | 69% | 29% | | | 2% |

Proximity to & Incidence of visiting Chuck Bailey Recreation Centre

Proximity to Recreation Centre

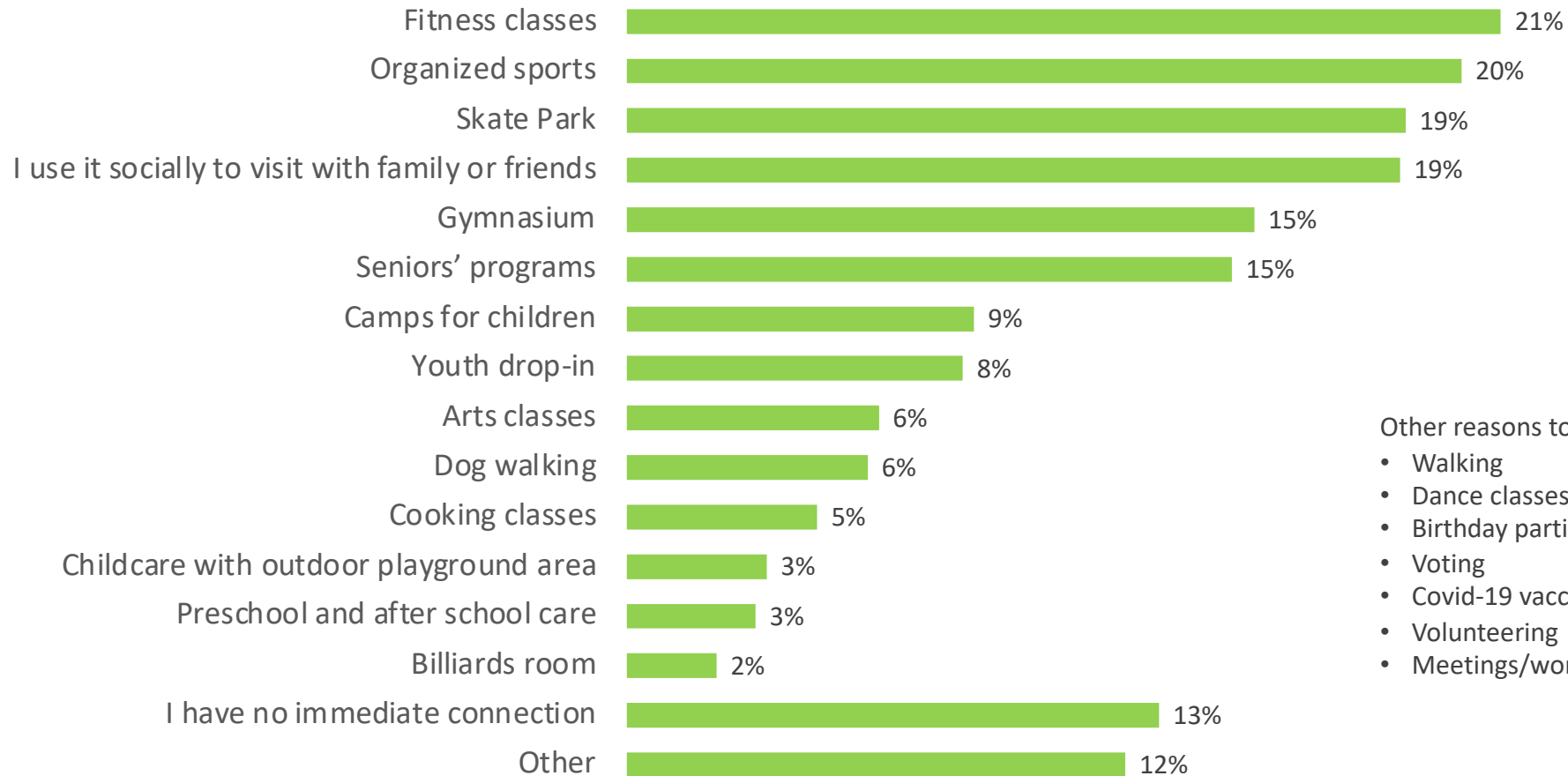


Ever Visited Recreation Centre



Q: How many blocks away from Chuck Bailey do you live?
Q: Have you ever visited or used the Chuck Bailey Recreation Centre?
Total participants: 705/1052

Reasons to visit Chuck Bailey Recreation Centre



Other reasons to visit the Recreation Centre include:

- Walking
- Dance classes
- Birthday parties
- Voting
- Covid-19 vaccinations
- Volunteering
- Meetings/workshops

Organized sports i.e. ,badminton, basketball, soccer, table tennis, carpet bowling

Fitness classes i.e., yoga, circuit training, tai chi, dance

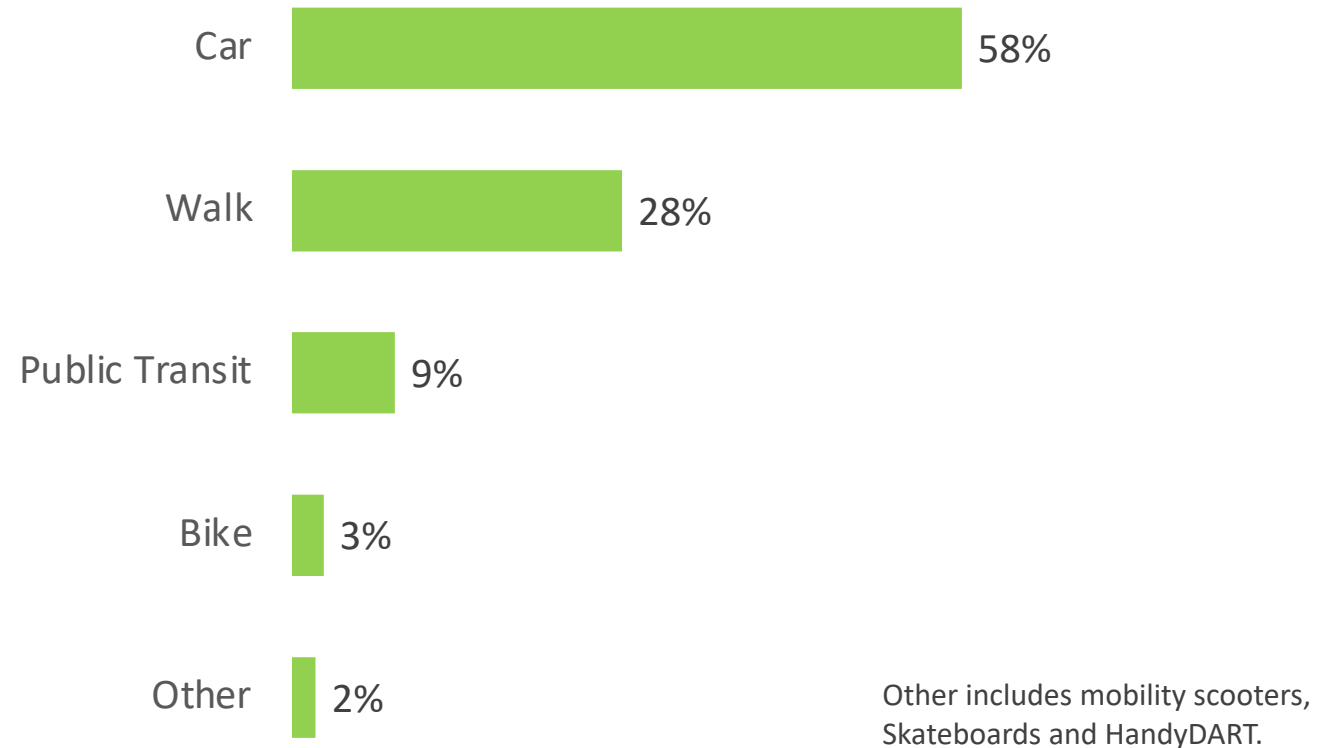
I use it socially to visit with family or friends i.e., picnic areas, parks

Q: What do you typically come to the Chuck Bailey Recreation Centre for? Select all that apply.

Please refer to the Verbatims file to read all the comments submitted for this question.

Total participants: 728

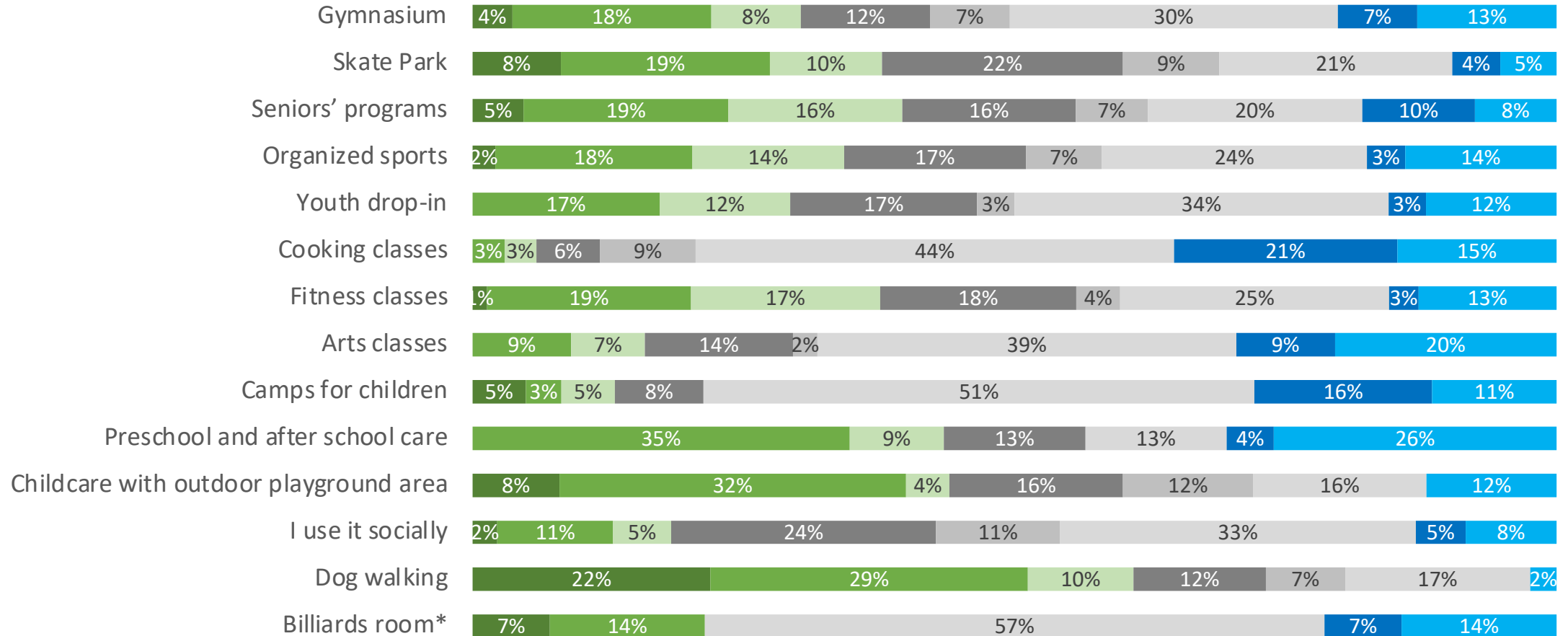
Getting to the Chuck Bailey Recreation Centre



Q: How do you primarily get to the Chuck Bailey Recreation Centre?
Please refer to the Verbatims file to read all the comments submitted for this question.
Total participants: 730

Frequency of visiting Chuck Bailey Recreation Centre for Activities

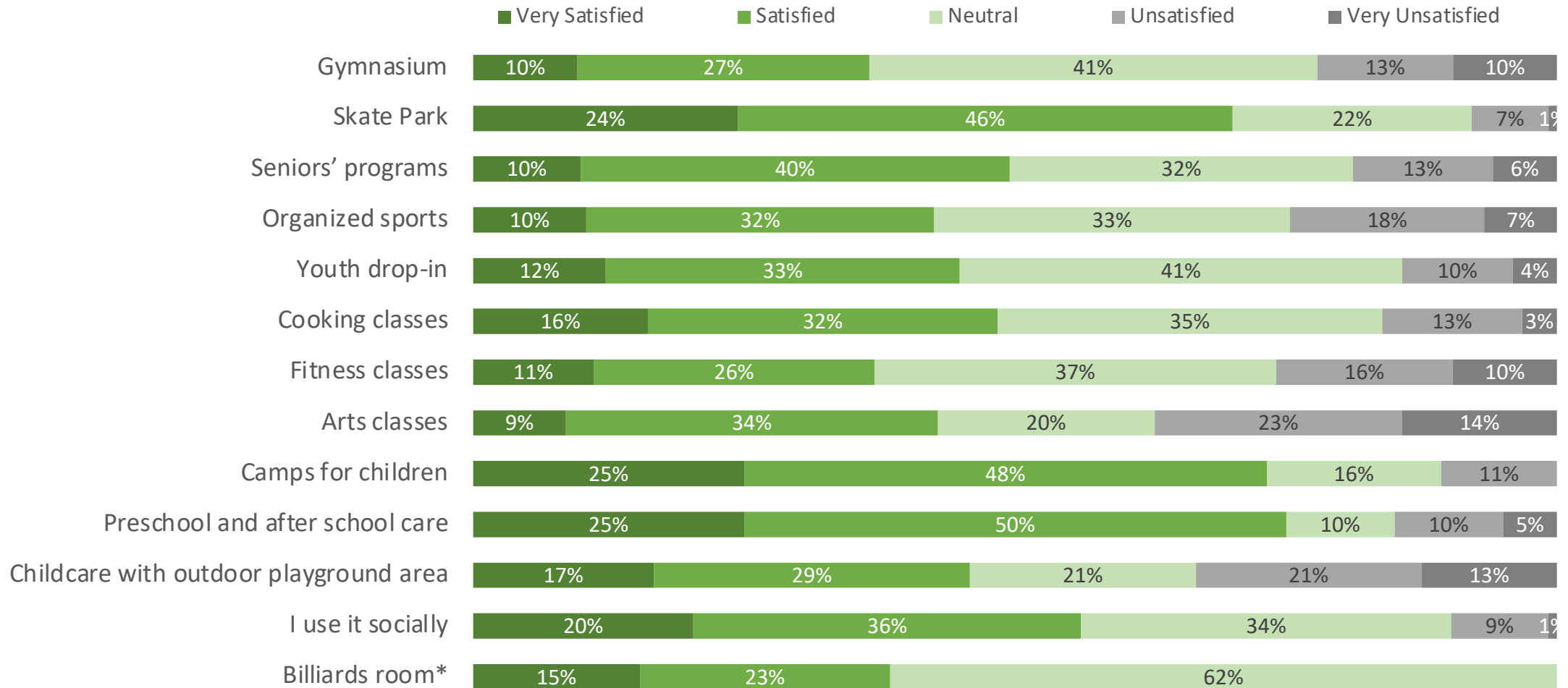
■ Almost everyday
 ■ A few times a week
 ■ Once a week
 ■ A few times a month
 ■ Once a month
 ■ A few times a year
 ■ Once a year
 ■ Less than once a year



Q: How often do you visit the Chuck Bailey Recreation Centre for these activities?

Total participants: 14-149. *Caution: low base n<20.

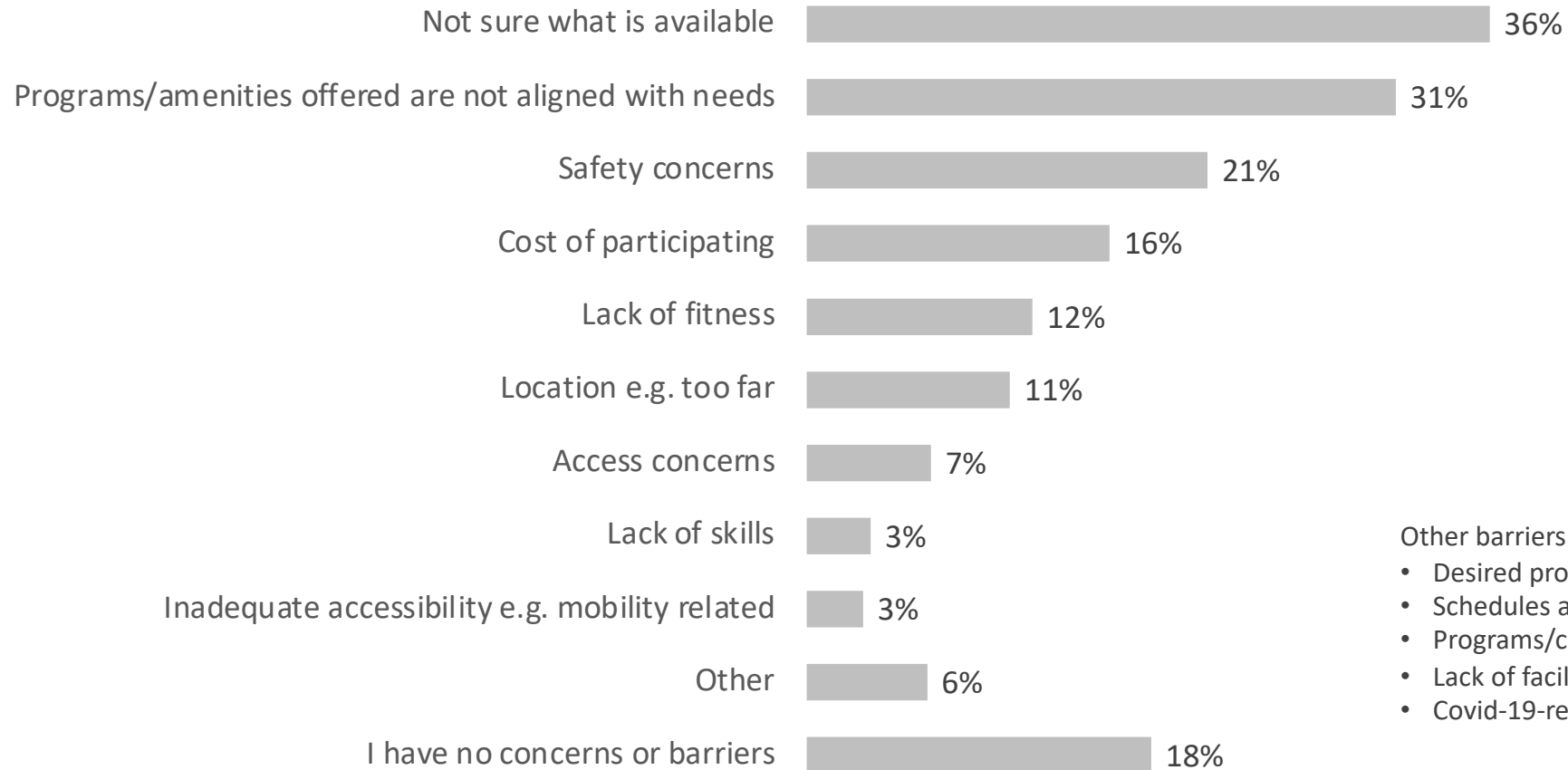
Satisfaction with the Current Availability and Delivery of these Activities



Q: How satisfied are you with the current availability and delivery of these activities?

Total participants: 13-135 (excludes *No Opinion*). *Caution: low base n<20.

Barriers/Concerns Preventing access to Recreation, Culture and other Programming at Chuck Bailey Recreation Centre



Other barriers include:

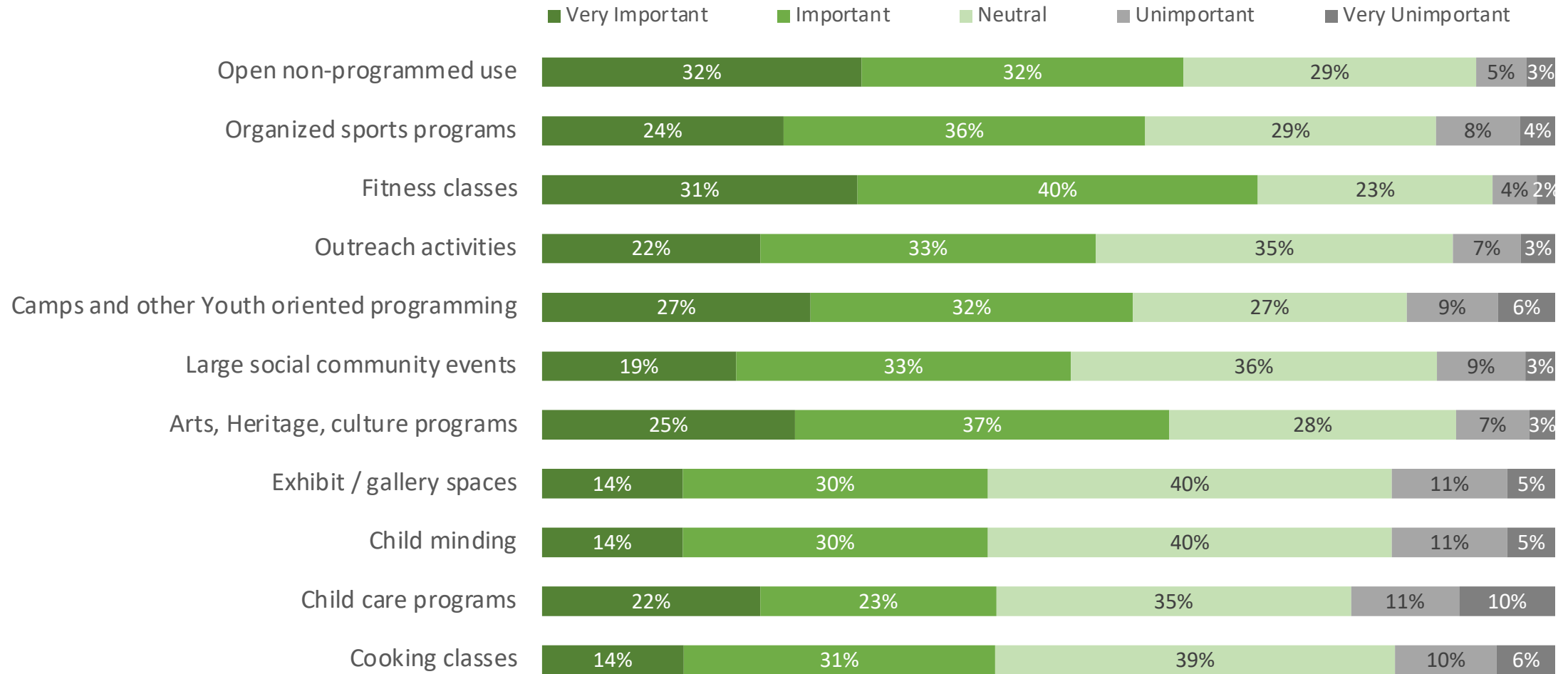
- Desired programs/classes are not offered
- Schedules are not convenient
- Programs/classes fill up too quickly
- Lack of facilities
- Covid-19-related concerns

Q: What barriers or concerns, if any, prevent you (or members of your household) from accessing recreation, culture, and other programming at Chuck Bailey Recreation Centre?

Please refer to the Verbatims file to read all the comments submitted for this question.

Total participants: 1009

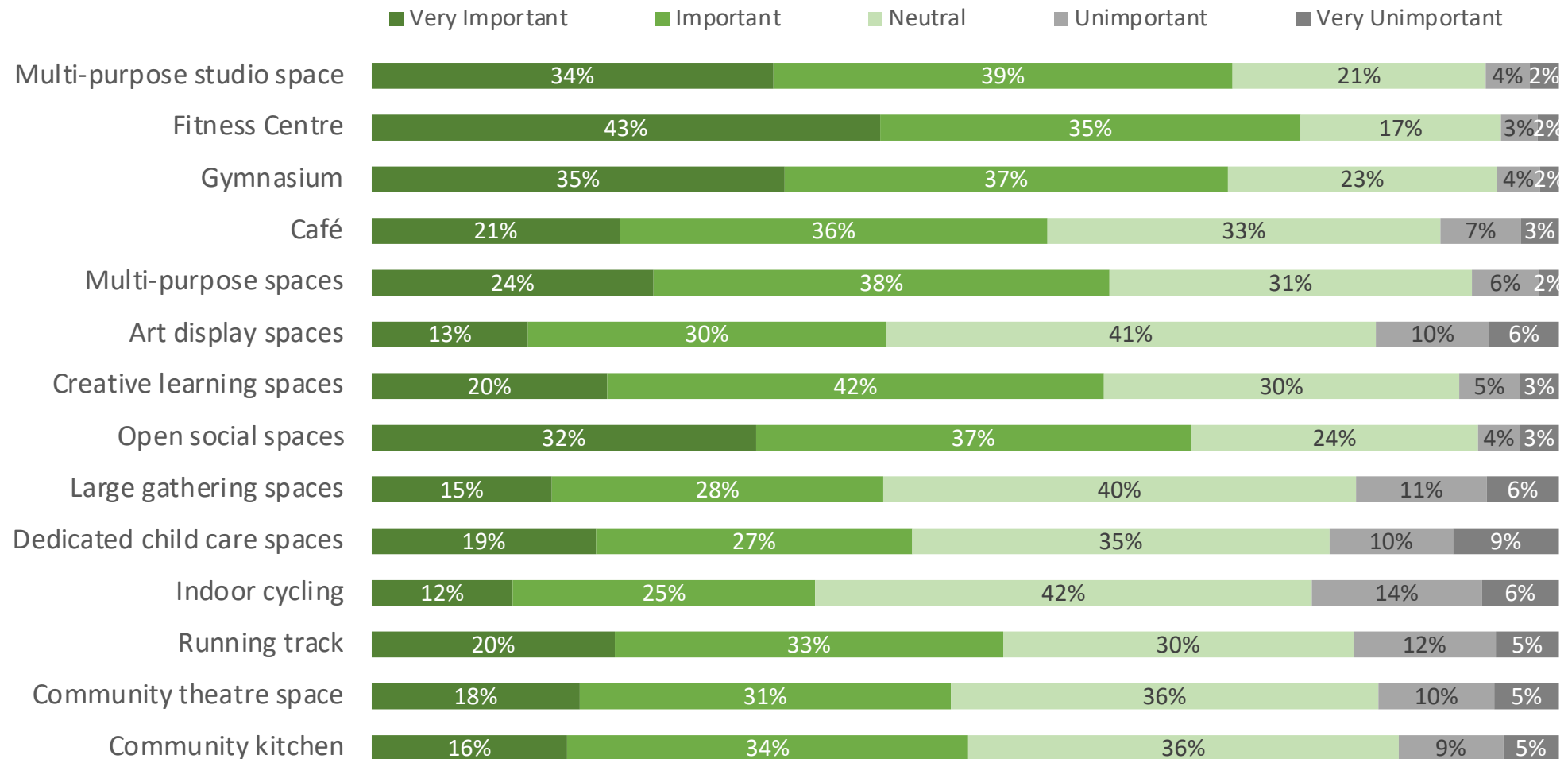
Importance of Types of Programming in the new Chuck Bailey Expansion



Q: How important are the following kinds of programming for you to see in the new Chuck Bailey Expansion?

Total participants: 966

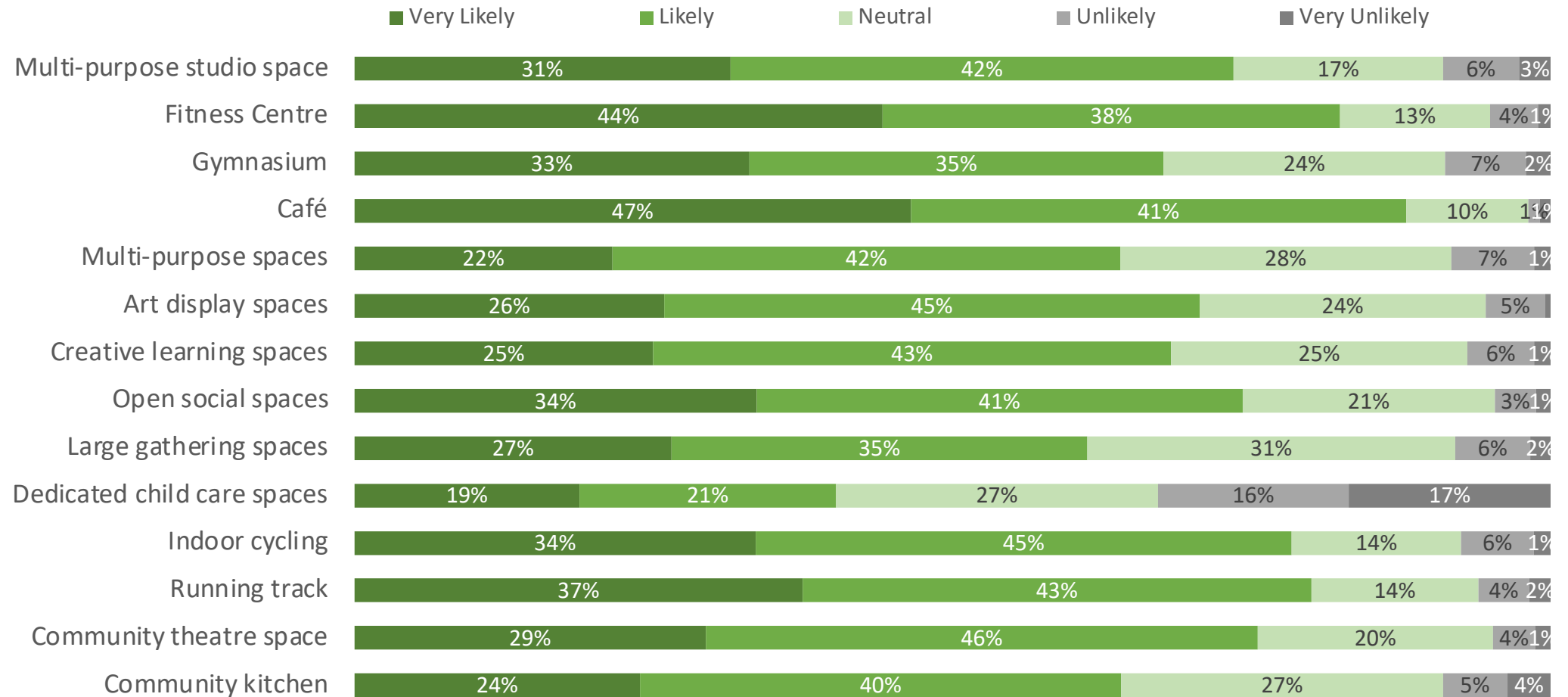
Importance of Building Amenities in the new Chuck Bailey Expansion



Q: How important are the following building amenities for you to see in the new Chuck Bailey Expansion?

Total participants: 941

Likelihood of using Amenities



Q: How likely are you to use each of these amenities?

Total participants: 346-725