

GUIDELINES FOR ICE & DRY FLOOR MINOR SPORT

Arena Operations



General Information

- All patrons will be expected to physical distance a minimum of 2 metres while in the building, this includes but not limited to washrooms, lobby, and common areas.
- Participants and Coaches will be expected to physical distance a minimum of 3 metres while in the field of play, which includes on the ice/dry floor and the player benches. This will be strictly enforced.
- Masks are mandatory inside the facilities unless participating in physical activities.
- All ice bookings will be one (1) hour in length with a thirty (30) minute period between each booking for an ice clean and additional cleaning for the arena boards and dressing rooms. Start times for multi-sheet facilities will be staggered to eliminate contact with other user groups.
- User groups will be allowed to enter the facility and assigned dressing rooms ten (10) minutes prior to the start of their booking.
- Each group will be assigned two (2) dressing rooms per booking. The maximum occupancy for each dressing room will be posted outside the dressing room doors. Showers will be unavailable.
- A maximum of twenty – five (25) participants, including coaches will be allowed on the ice per booking.
- One (1) Health and Safety Volunteer is permitted in addition to the twenty – five (25) maximum.
- Coaches, Health and Safety Volunteer will be required to supervise participants in the dressing rooms – two adults per dressing room.
- If there are not enough personnel (coaches and Health & Safety) to satisfy the 2 Deep Method of supervision, an additional 1 – 2 parents can enter, depending on how many dressing rooms are required. For further clarification, see examples in Appendix A.
- Spectators or parents will not be permitted into the facility, unless a participant requires assistance to participate.
- All participants, coaches, designated health and safety person, and team parents must arrive on time, no late comers will be given access to the building once the ice time has started.
- There will be no in and out privileges.
- On ice/dry floor participation will follow Phase 2 Skill Development Only guidelines, which means only activities that maintain 3 metres of distance between participants are permitted.
- **Spitting or water bottle fights will NOT be tolerated.** Anyone seen or found spitting on the ice, player benches or anywhere in the facility will be asked to leave the building. Evidence of spitting or water fights will be considered a breach in the Arena Re-Opening Guidelines.
- After the ice/dry floor booking, groups will have ten (10) minutes after the end of their booking to remove skates/shoes, helmets, and gloves. The group will be met by the Facility Host and escorted out the dressing rooms and facility.
- There will be designated entrances and exits and a one-way traffic flow, marked by decals on the floor, to direct participants throughout the facility and promote physical distancing (See Appendix B)

Prior to Arriving at the Facility

- Participants must arrive at the facility dressed, wearing all required protective equipment.
- Equipment/gear bags will not be allowed into the facility. Bring helmets, gloves, and water in small backpack.
- If participants need assistance with putting on required equipment, we suggest they dress at home or in the car.
- Participants must bring a full water bottle.
- Bring minimal or no personal belonging as dressing room will remain unlocked and doors propped open.
- Any warm-ups must be done outside of the facility prior to entering for your group's booking

Arriving at the Facility

- All participants, coaches, and team parent(s) will be met at the front door by the facility host and the organizations designated health and safety person (HSP). All patrons attending the dry floor/ice booking will be required to complete a health check with their organization prior to entering the facility.
- A coach, team parent, or safety person must escort participants to the dressing rooms. The participants will be let into the facility ten (10) minutes prior to the start of their booking. **All participants, coaches, designated health and safety person, and team parents must arrive on time, as no late comers will be given access to the building once the ice time has started.**

Entering the Facility

- Hand sanitizer stations will be located at the entrance of the facility. Anyone entering the building will be asked to use the sanitizer as they enter.
- Please sit in the designated areas labelled in the dressing room(s) to ensure all participants are minimum of two (2) meters apart
- Showers in the dressing rooms will not be available for use.
- Dressing room doors will remain unlocked and propped open during the booking to reduce touchpoints.
- Any team personnel (Health & Safety, adults for 2 Deep Method) must social distancing in the player benches and/or around the ice/dry floor surface. Spectator seating and lobbies are closed.

On the Ice/Dry Floor

- On ice/dry floor participation will follow Phase 2 Skill Development Only guidelines, which means only activities that maintain 3 metres of distance between participants are permitted.
- Participants and Coaches will be expected to physical distance 3 metres on the ice/dry floor. This will be strictly enforced.
- Water bottles will have assigned spots to be placed along the boards which will be 3 feet apart. The stickers will be in 2 different colours so participants can access water in shifts.

- **Spitting or water bottle fights will NOT be tolerated.** Anyone seen or found spitting on the ice, player benches or anywhere in the facility will be asked to leave the building. Evidence of spitting or water fights will be considered a breach in the Arena Re-Opening Guidelines.
- Cones and equipment must be brought by the coach. The arena will have no shared equipment available for use.
- User groups will be responsible for all first aid and medical incidents for their own group.
- If music is required, groups must designate one person to control the music during that booking

Exiting the Facility

- At the end of your ice time, you will have ten (10) minutes to remove skates/shoes, helmet, and gloves. The group will be met by the Facility Host and escorted out of the facility as a group.
- The group must exit the facility all together, the group includes coaches, Health & Safety volunteer, and any other team personnel.
- Hand sanitizer will be available for all patrons on their way out of the facility.

COVID-19 Test Positive Procedure

- If an event patron develops symptoms at the facility, an isolation room will be provided to separate the participant from the rest of the group. Participant must call local health authorities to receive further instructions.
- If an event patron tests positive for COVID-19, the organization must notify the facility manager immediately and follow instructions from the local health authorities.

Cleaning

- There will be 30 minutes between each user group to allow time for cleaning.
- High traffic areas and touch points will be cleaned regularly

Violation of Re-Opening Guidelines, Safety Plans, or Facility Code of Conduct

- User groups who violate the Arena Re-Opening Guidelines, Safety Plan or Code of Conduct will be documented.
 - Stage 1 – Conversation with Facility Host and documentation of infraction or breach.
 - Stage 2 – Verbal follow-up with Arena Operations Management.
 - Stage 3 – Written warning from Arena Operations Management.
 - Stage 4 – Depending on frequency and/or severity of the infractions, groups could be referred to the City of Surrey Suspension Committee.

Appendix A: Examples of 2 Deep Method of Supervision

Example 1 - More than 2 Coaches; and requires 2 Dressing Rooms

- There are:
 - 21 Participants
 - 3 Coaches
 - 1 Health and Safety Volunteer
 - No additional parents are required

Example 2 – Less than 2 Coaches; and requires 2 Dressing Rooms

- There are:
 - 22 Participants
 - 2 Coaches
 - 1 Health and Safety Volunteer
 - 1 Additional Adult

Example 3 – Only 1 Coach; and requires 2 Dressing Rooms

- There are:
 - 20 Participants
 - 1 Coach
 - 1 Health and Safety Volunteer
 - 2 Additional Adults

Example 4 – Only 1 Coach; and requires only 1 Dressing Room

- There are:
 - 10 Participants
 - 1 Coach
 - 1 Health and Safety Volunteer
 - No additional parents are required

Example 5 – Female or Co-Ed Team – Two Dressing Rooms

- There are:
 - 20 Participants
 - 1 Male Coach/ 1 Female Coach
 - 1 Male Health and Safety Volunteer
 - Minimum of 1 Additional Female Adult – *BC HOCKEY: There shall be 2 female supervisors with the players where possible. If not possible there may be one (1) male and one (1) female supervisor.*

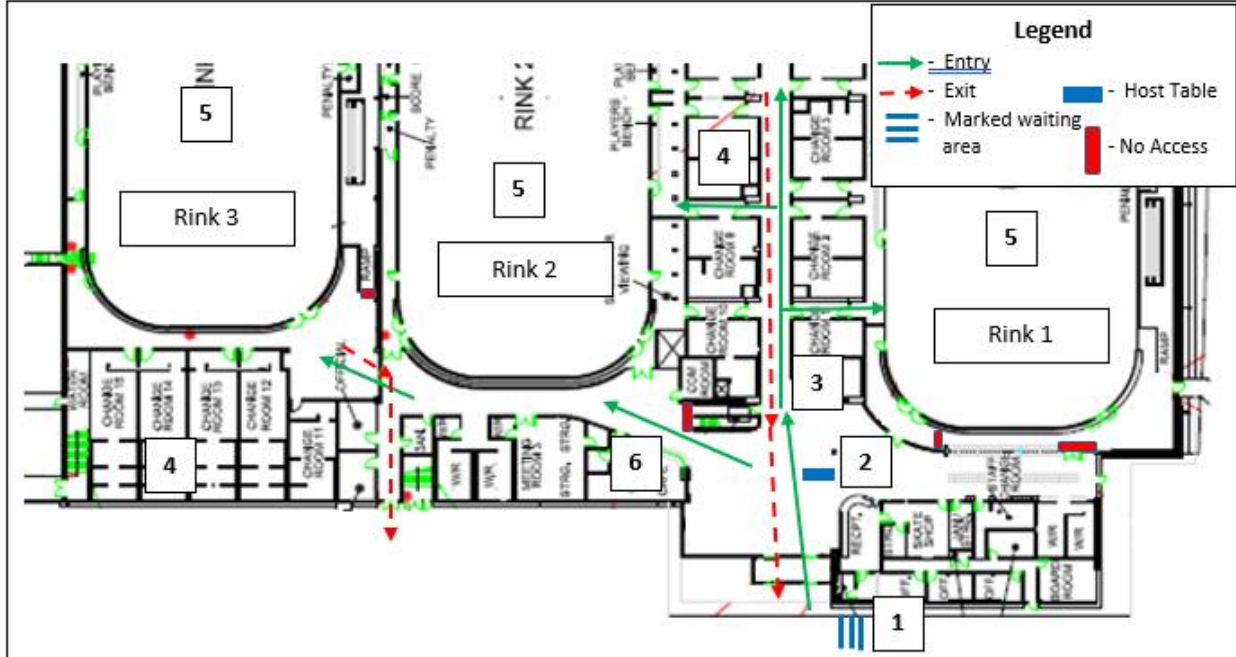
Appendix A Reference:

Hockey Canada and BC Hockey

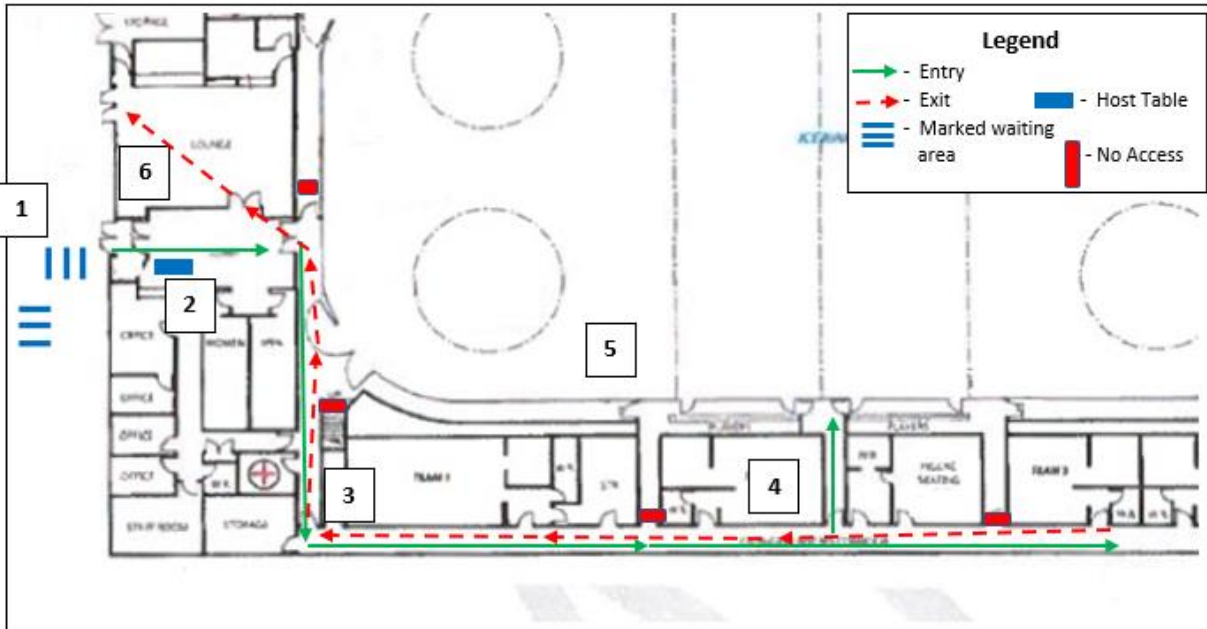
<https://www.bchockey.net/Administration/BulletinItem.aspx?id=217>

Appendix B – Facility Flow Maps

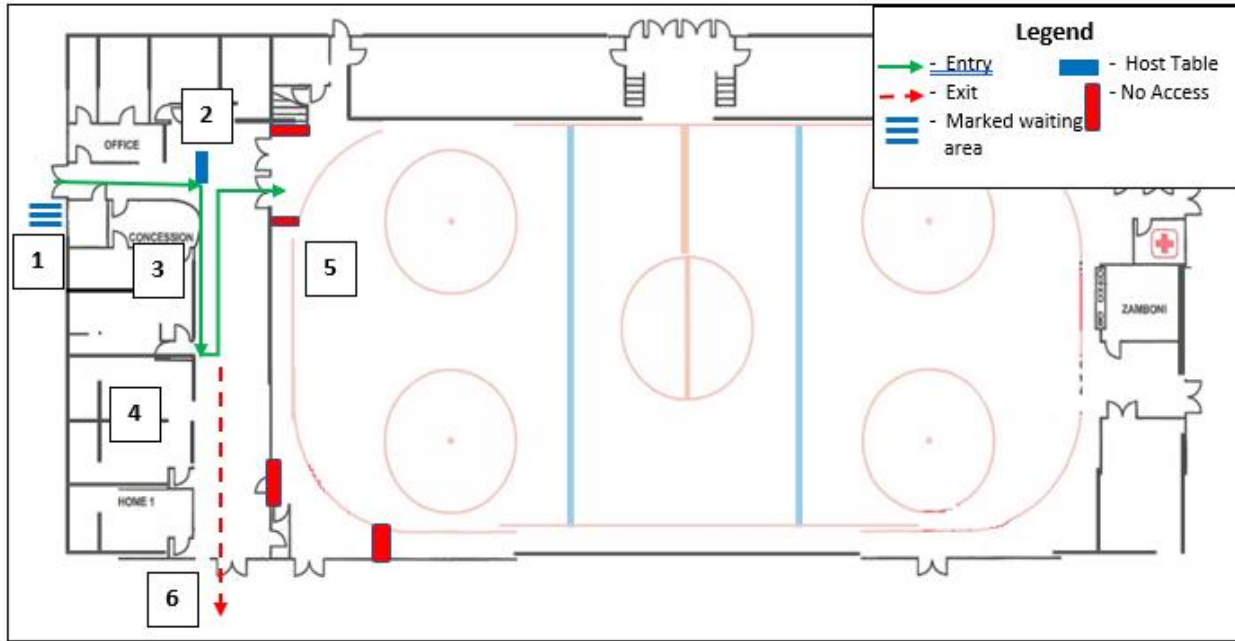
North Surrey Sport & Ice Complex Facility Map (Dry Floor)



South Surrey Arena Facility Map (Ice)



Cloverdale Arena Facility Map (Dry Floor)



Surrey Sport & Leisure Arena Facility Map (Ice)

