

NOTICE OF CHANGE TO CALL IN CUT-OFF TIME FOR BUILDING INSPECTION SERVICES

This notice is to inform owners, builders and contractors of the change in the call in cut-off time for building inspection requests.

In order to improve service to clients, the City of Surrey has implemented a mobile building inspection system. This mobile system will facilitate the inspection process and allow printing of building inspection results in the field. The printed format replaces the hand-written inspection results that were previously used. This will allow further improvements for our clients as well as the implementation of additional on-line services.

The current call in cut-off time is 8:00 am for scheduling of an inspection the same business day. To facilitate the processing of inspection requests required with the mobile inspection system, the call in cut-off time has been changed, as follows:

Effective January 1, 2011, building inspection requests received prior to 3:00 pm will be scheduled for a next business day inspection. Any requests received after the 3:00 pm cut-off time will not be scheduled for the next day, but will be scheduled for the next business day thereafter.

The City of Surrey has a 24 hour (seven days per week) automated system to take inspection requests or you may call in to request an inspection between 8:30 am and 4:30 pm any business day. You may also request an inspection on-line, using the following link:
<http://www.surrey.ca/city-services/670.aspx>.

For a list of other currently available on-line services, please use the following link:

<http://www.surrey.ca/city-services/652.aspx>.