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ADDENDUM NO. 5

REQUEST FOR QUOTATIONS (RFP) NO.: 1220-030-2016-030

TITLE: MY SURREY PORTAL IDENTITY MANAGEMENT

ADDENDUM ISSUE DATE: OCTOBER 19, 2016

CLOSING DATE: 3:00 P.M. ON OCTOBER 25, 2016

INFORMATION FOR CONTRACTORS

This Addendum is issued to provide additional information and clarifications to the RFP for the above named project, to the extent referenced and shall become a part thereof. No consideration will be allowed for extras due to the contractor not being familiar with this addendum. This Addendum No. 5 contains one (1) page in total.

- Q.1. In Schedule C-3-1 – Technical Requirements, there are several requirements where the Channel is labeled as “Native Mobile”. Can you further elaborate on your plans for a mobile application? Will the City be developing their own mobile application?
- A.1. The City does not have plans for a mobile application at this time. However, this is a capability that the City would like the option of developing in the future.
- Q.2. In addition to the information already provided in Schedule A – Scope of Services, can the City provide further guidance on how the City would like to see the pricing given that the pricing schedules request for pricing over 10 years? Is there a model that the City would like Proponents to use for a ramp-up to the upper bound?
- A.2. The City is requesting pricing for the current usage. We cannot accurately predict future usage so we are not expecting exact costs over 10 years. However, we are seeking to get an understanding of the strategy for how licensing costs will change given possible increased usage within the upper bound parameters.
- Q.3. Please provide more context to Schedule C-3-1 – General Requirements, numbers 101-104. It appears that questions 101,102, and 103 are all the same, and it appears that 104 is not actually required, so it is unclear on how we should respond to these items.
- A.3. General requirement 101 is correctly identified as nice-to-have. Please delete requirements 102 and 103 as they are duplicates. General requirement 104 is a placeholder and correctly identified as not applicable.

END OF ADDENDUM