



## PROCUREMENT SERVICES

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### ADDENDUM No. 1

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**REQUEST FOR PROPOSAL No.:** 1220-030-2023-012

**TITLE:** AMANDA Upgrade, Version 6 to 7

**ADDENDUM ISSUE DATE:** March 16, 2023

**CLOSING DATE AND TIME:** ON OR BEFORE THE FOLLOWING DATE AND TIME (THE “CLOSING TIME”):

**TIME:** 3:00 P.M. (LOCAL TIME)

**DATE:** MARCH 29, 2023

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### INFORMATION FOR PROPONENTS

Proponents are advised that Addendum No. 1 to 1220-030-2023-012 is hereby issued by the City. This addendum shall form part of the contract documents and is to be read, interpreted and coordinated with all other parts. The following information is provided to answer questions raised by Proponents for the above-named project, to the extent referenced and shall become a part thereof. No consideration will be allowed for extras due to the Proponents or any sub-contractor not being familiar with this addendum. This Addendum No. 1 contains two (2) page/s.

#### QUESTIONS AND ANSWERS:

- Q1.** Can you elaborate on the Mobile Application?
- A1.** We currently use MobilePAL (5.5.4.5) and would like to move to Inspector App (3.X.X)
- Q2.** Does Citizen Portal need to be upgrade?
- A2.** No, we are on the most current version of Citizen Portal.
- Q3.** Could you elaborate on the screen customization examples?
- A3.** Customizations are utilized in the Personalization -> CustomJSP and Resource Bundle features in AMANDA. Allows for multiple screen edits as well as enabling custom buttons to access external applications. Some hidden fields in the Property Query (Property.PropStreetPrefix)

**Q4.** Can you elaborate on SharePoint integration?

**A4.** For future integration, EDMS adapter after this project, not in this scope. Would like to know if there is anything needed to prepare for it.

**Q5.** What are the current key pain points?

**A5.** AMANDA 6 going out of support, need to upgrade to AMANDA 7 to stay on top of updates and versioning.

**Q6.** Where are the current servers hosting?

**A6.** They are on premises.

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**All Addenda will become part of the Contract Documents.**

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**- END OF ADDENDUM -**