

PROCUREMENT SERVICES

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ADDENDUM No. 3

REQUEST FOR QUOTATIONS (RFQ) No.: 1220-040-2024-011

TITLE: Surrey Libraires Books Sorting Machine

Replacement Program (AMH)

ADDENDUM ISSUE DATE: April 24, 2024

REVISED DATE: PREFER TO RECEIVE SUBMISSION ON OR

BEFORE MAY 7, 2024.

INFORMATION FOR CONTRACTORS

Contractors are advised that Addendum No. 3 to 1220-040-2024-011 is hereby issued by the City. This addendum shall form part of the contract documents and is to be read, interpreted and coordinated with all other parts. The following information is provided to answer questions raised by Contractors for the above-named project, to the extent referenced and shall become a part thereof. No consideration will be allowed for extras due to the Contractors or any sub-contractor not being familiar with this addendum. This Addendum No. 3 contains five (5) pages.

1. REVISED DATE

Delete Section 3 in its entirety and substitute with Section 3 below:

3. DATE

The City would prefer to receive Quotations on or before May 7, 2024 (the "Date").

2. QUESTIONS AND ANSWERS

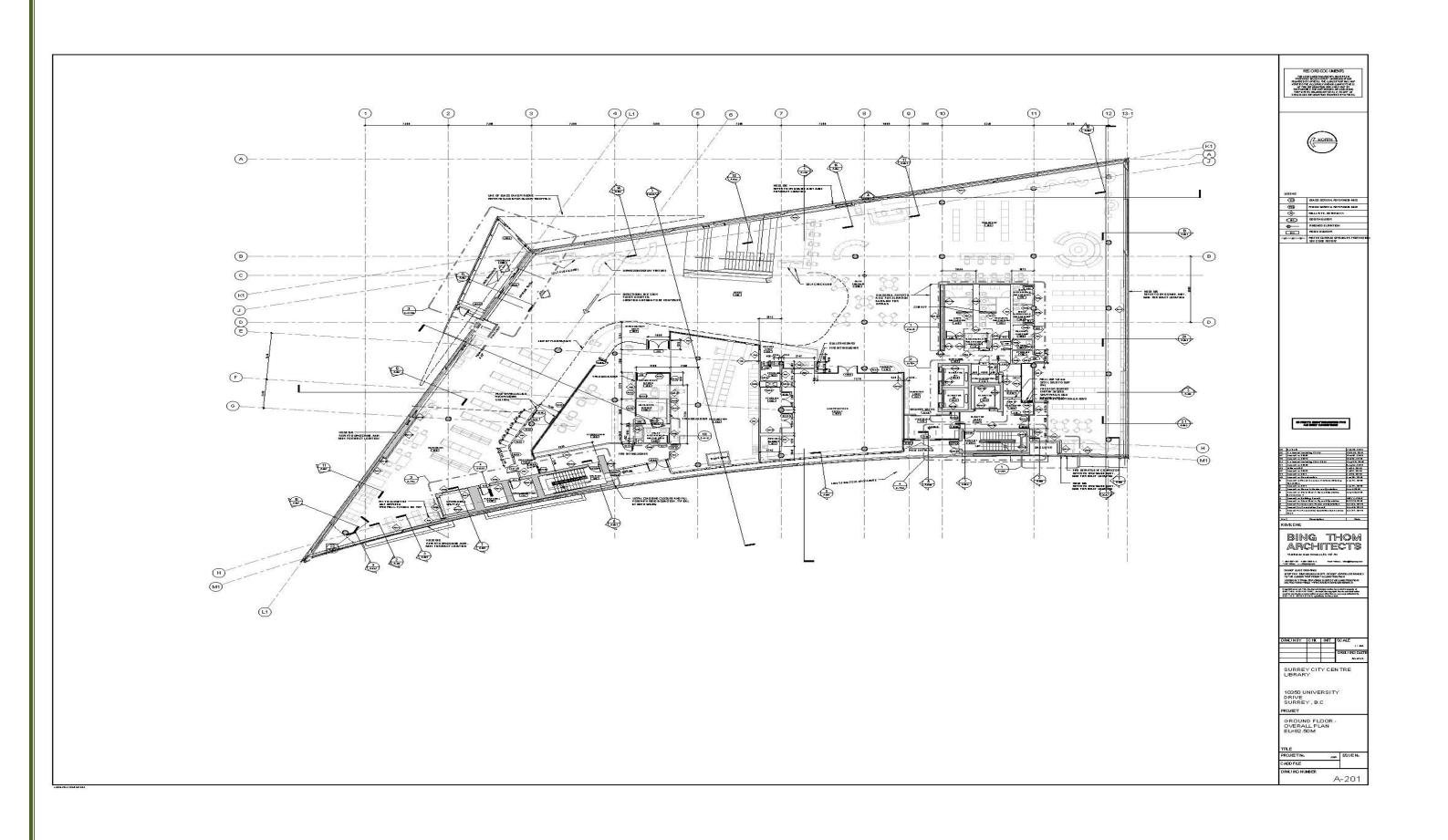
- **Q1.** Are we able to provide additional AMH configurations and if so, would we include that pricing in the Optional Costs section of Schedule B spreadsheet?
- **A1.** Yes, the Contractor may provide additional AMH configurations as an optional cost in their Quotation.
- **Q2.** RFQ document. Page 4, 7. No Contract what is your process for evaluation and selection, if you decide to award off this RFQ?
- A2. All Submissions received will be evaluated on the basis of quality, service, compliance to specifications and price. All awards will be made in the best interest of the City.

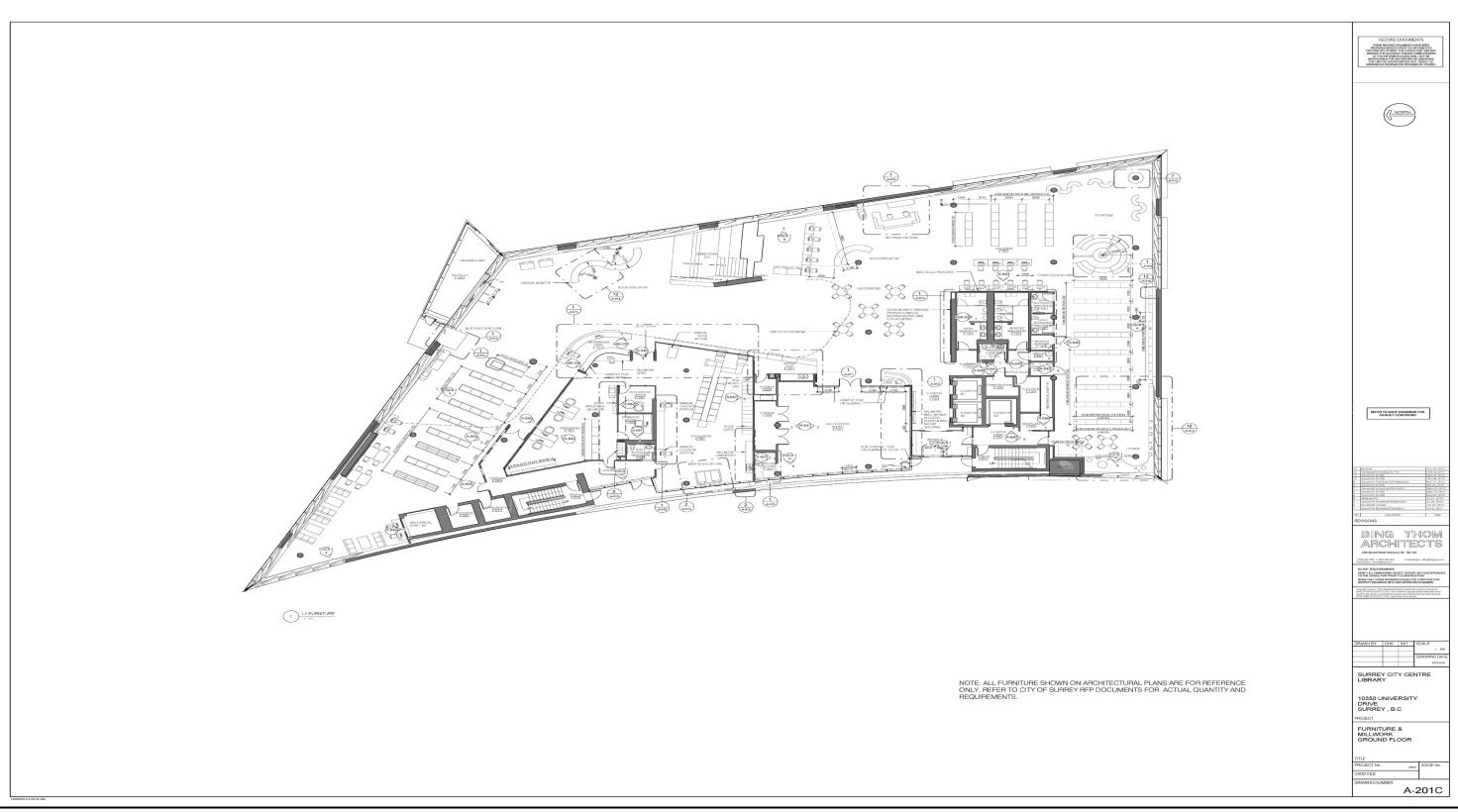
- Q3. RFQ document. Page 29, specifications 4 and 8 appear to request two different induction types. Are you looking for a multi-item induction that bulk-separates items or a single-item induction with a patron touchscreen, where patrons can receive a printed or emailed receipt?
- A3. Currently, the induction is set for single item, however, the library would like to explore if it is possible to have multi-item induction that would still sort the books into the correct bins and be able to give a print or email receipt like the current solution.
- **Q4.** RFQ document. Page 29, specification 7. Can you please confirm that the "external" book drop is the West Book Return? Are you able to provide better drawings?
- A4. Yes, the external book drop is the West book return. No, there are no better drawings that can be provided.
- **Q5.** SCHEDULE B QUOTATION, Page 2, item 3 references "that the successful contractor have the following..." however, do you want us to include items (a) (f) in our RFQ response, such as a Certificate of Insurance, a Business License, etc.?
- A5. As stated above, this is for the successful Contractor before providing the Services.
- **Q6.** SCHEDULE B QUOTATION, Page 3, item 7, Changes and Additions to Specifications. Is it simply assumed that we meet all specifications unless we request a departure from Schedule A 1? Do you need us to address any of these specifications on an individual line item?
- **A6.** Item 7 confirms that you have read Attachment 1 Draft Agreement and Schedule A Specifications of Goods and Scope of Services and are prepared to meet those requirements. For departures please address each item and reason for departure(s), if any.
- **Q7.** SCHEDULE B QUOTATION, Page 3, item 8, Description of the Proposed Solution. Are we able to provide additional pages that describe our proposed solution?
- A7. Yes.
- **Q8.** Please confirm that in addition to Schedule B Quotation you also want us to submit Attachment 1 and 2 with our email response?
- A8. Attachments 1 & 2 are not to be included in your Quotation.
- **Q9.** Is it possible to obtain a more detailed floorplan drawing with dimensions, networking drops and available power identified in the sorter area?
- **A9.** See Schedule A-2 Floor Plan below.
- **Q10.** What is the annual Circulation statistics for Kits?
- A10. System-wide, our circulation for Kits was 2580 in 2023. At City Centre branch, our circulation for Kits was 575.
- **Q11.** Are the Kits the only material that is barcode-only? If they are not, what other material is barcode-only and what is the annual circulation statistics for those items?
- A11. Our kits are the only new material that are barcode-only. Some old magazines may not have RFID tags and should be treated as exceptions (no data for this).
- **Q12.** Please confirm the maximum size Kit dimensions, and average size.
- A12. Most kits that go through the sorter are on average: 33cm X 23cm X 5cm (13" X 9" X 1.5"). The largest are 35cm X 25cm X 10cm. These should be treated as exceptions so that staff can determine whether all pieces were returned. We have larger kits that are returned to staff, they do not go through book drops or sorters: Storytime Kits (60cm X 40cm X 30cm), Book Club Kits (32cm X 26cm X 30cm), Tech-to-Go (32cm x 25cm x 20cm).

- Q13. If alterations are required to support the new patron inductions, will the Library liaise with their own contractor to adjust patron induction(s) hole to needed specifications?
- A13. Yes, if required.

3. SCHEDULE A-2 FLOOR PLAN

See an enlarged copy of the floor plan for the City Centre Library Branch below.





All Addenda will become part of the Contract Documents.