

REQUEST FOR QUOTATIONS

Title: Refuse Collection and Disposal Services

Reference No.: 1220-040-2023-083

FOR THE SUPPLY OF GOODS AND SERVICES

(General Services)

Issue Date: November 30th, 2023

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REQUEST FOR QUOTATIONS

1. INTRODUCTION

The City of Surrey (the "City") invites contractors to provide a quotation on the form attached as Schedule B – Form of Quotation to Attachment 1 – Agreement – Goods and Services (the "Quotation") for the supply of the goods (if any) and services described in Schedule A – Specifications of Goods and Scope of Services to Attachment 1 – Agreement – Goods and Services (the "Goods and Services"). The description of the Goods and Services sets out the minimum requirements of the City. A person that submits a Quotation (the "Contractor") should prepare a Quotation that meets the minimum requirements, and may as it may choose, in addition, also include goods, services or terms that exceed the minimum requirements.

2. ADDRESS FOR DELIVERY

The Contractor should submit the Quotation <u>electronically</u> in a single pdf file which must be delivered to the City by email at: purchasing@surrey.ca

Confirmation of receipt of email will be issued. Quotations that cannot be opened or viewed may be rejected. A Contractor bears all risk that the City's receiving equipment functions properly so that the City receives the Quotation.

Note: The maximum file size the City can receive is 10Mb. If sending large email attachments, Contractors should phone [604-590-7274] to confirm receipt.

3. DATE

The City would prefer to receive Quotations on or before December 14th, 2023 (the "**Date**").

4. INQUIRIES

All inquiries related to this RFQ should be directed in writing to the person named below (the "City Representative"). Information obtained from any person or source other than the City Representative may not be relied upon.

Name: Sunny Kaila, Manager, Procurement Services

E-mail: purchasing@surrey.ca

Reference: 1220-040-2023-083

Inquiries should be made no later than 7 business days before the Date set out in Section 3. The City reserves the right not to respond to inquiries made within 7 business days of the Date set out in Section 3. Inquiries and responses will be recorded and may be distributed to all Contractors at the discretion of the City.

Contractors finding discrepancies or omissions in the Agreement or RFQ, or having doubts as to the meaning or intent of any provision, should immediately notify the City Representative. If the City determines that an amendment is required to this RFQ, the City Representative will issue an addendum in accordance with Section 5. No oral

conversation will affect or modify the terms of this RFQ or may be relied upon by any Contractor.

5. ADDENDA

If the City determines that an amendment is required to this RFQ, the City Representative will issue a written addendum by posting it on the BC Bid Website at www.bcbid.gov.bc.ca and the City Website at www.surrey.ca (collectively, the "Websites"), and upon posting, any addenda will form part of this RFQ. It is the responsibility of Contractors to check the Websites for addenda. The only way this RFQ may be added to, or amended in any way, is by a formal written addendum. No other communication, whether written or oral, from any person will affect or modify the terms of this RFQ or may be relied upon by any Contractor. By delivery of a Quotation, the Contractor is deemed to have received, accepted and understood the entire RFQ, including any and all addenda.

6. NO CONTRACT

This RFQ is simply an invitation for quotations (including prices and terms) for the convenience of all parties. It is not a tender or a request for proposals and no obligations of any kind will arise from this RFQ or the submission of Quotations. The City may negotiate changes to any terms of a Quotation, including negotiation of amendments to Contractors' prices in Schedule B to a Quotation, and may negotiate with one or more Contractors or may at any time invite or permit the submission of quotations (including prices and terms) from other parties who have not submitted Quotations. This RFQ does not commit the City in any way to select a Contractor or to proceed to negotiations for a contract, or to award any contract, and the City reserves the complete right to at any time reject all Quotations and to terminate this RFQ process.

7. ACCEPTANCE

A Quotation will be an offer to the City which the City may accept at any time by signing the copy of the Quotation and delivering it to the Contractor. A Quotation is not accepted by the City unless and until both the authorized signatory of the Contractor and the authorized signatory of the City have signed. Delivery of the signed Agreement by the City may be by fax or pdf e-mail or hard copy. In that event, the contract will be comprised of the documents included in the definition of Agreement in Attachment 1 – Quotation Agreement – Goods and Services.

8. CONTRACTOR'S EXPENSES

Contractors are solely responsible for their own expenses in preparing and submitting Quotations, and for any meetings, negotiations or discussions with the City or its representatives and consultants, relating to or arising from this RFQ. The City and its representatives, agents, consultants and advisors will not be liable to any Contractor for any claims, whether for costs, expenses, losses or damages, or loss of anticipated profits, or for any matter whatsoever, incurred by the Contractor in preparing and submitting a Quotation, or participating in negotiations for a contract, or other activity related to or arising out of this RFQ.

9. CONTRACTOR'S QUALIFICATIONS

By submitting a Quotation, a Contractor represents that it has the expertise, qualifications, resources, and relevant experience to supply the Goods (if any) and perform the Services.

10. CONFLICT OF INTEREST

A Contractor should disclose in its Quotation any actual or potential conflicts of interest and existing business relationships it may have with the City, its elected or appointed officials or employees. The City may rely on such disclosure.

11. SOLICITATION OF COUNCIL MEMBERS, CITY STAFF AND CITY CONSULTANTS

Contractors and their agents will not contact any member of the City Council, City staff or City consultants with respect to this RFQ, other than the contact person named in Section 4, at any time prior to the award of a contract or the cancellation of this RFQ and which could be viewed as one Contractor attempting to seek an unfair advantage over other Contractors.

12. CONFIDENTIALITY

All Quotations become the property of the City and will not be returned to the Contractor. All Quotations will be held in confidence by the City unless otherwise required by law. Contractors should be aware the City is a "public body" defined by and subject to the Freedom of Information and Protection of Privacy Act of British Columbia.

13. SIGNATURE

The legal name of the person or firm submitting the Quotation should be inserted in the Quotation. The Quotation should be signed by a person authorized to sign on behalf of the Contractor and include the following:

- (a) If the Contractor is a corporation then the full name of the corporation should be included, together with the names of authorized signatories. The Quotation should be executed by all of the authorized signatories or by one or more of them provided that a copy of the corporate resolution authorizing those persons to execute the Quotation on behalf of the corporation is submitted;
- (b) If the Contractor is a partnership or joint venture then the name of the partnership or joint venture and the name of each partner or joint venturer should be included, and each partner or joint venturer should sign personally (or, if one or more person(s) have signing authority for the partnership or joint venture, the partnership or joint venture should provide evidence to the satisfaction of the City that the person(s) signing have signing authority for the partnership or joint venture). If a partner or joint venturer is a corporation then such corporation should sign as indicated in subsection (a) above; or
- (c) If the Contractor is an individual, including a sole proprietorship, the name of the individual should be included.

14. MULTIPLE CONTRACTORS

The City reserves the right and discretion to divide up the Goods and Services, either by scope, geographic area, or other basis as the City may decide, and to select one or more Contractors to enter into discussions with the City for one or more Contracts to perform a portion or portions of the Goods and Services. If the City exercises its discretion to divide up the Goods and Services, the City will do so reasonably having regard for the RFQ and the basis of Quotations.

In addition to any other provision of this RFQ, Quotations may be evaluated on the basis of advantages and disadvantages to the City that might result or be achieved from the City dividing up the Goods and Services and entering into one or more Contracts with one or more Contractors.

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ATTACHMENT NO. 1 - AGREEMENT - GOODS AND SERVICES

Reference Title: Ref	fuse Collection and Disp	osal Serv	rices					
RFQ No.: 1220-040	-2023-083							
THIS AGREEMENT	dated for reference this	s d	lay of _			, 202_	<u>.</u> .	
BETWEEN:								
	CITY OF SURREY 13450 - 104 Avenue Surrey, B.C., V3T 1V8	3, Canada	а,					
	(the "City")							
AND: Contractor)		(Insert	Full	Legal	Name	and	Address	of
	(the "Contractor")							

WHEREAS the City wishes to engage the Contractor to provide Goods and Services and the Contractor agrees to provide Goods and Services.

THEREFORE in consideration of the payment of one (\$1.00) dollar and other good and valuable consideration paid by each of the parties to the other (the receipt and sufficiency of which is hereby acknowledged) the City and the Contractor agree as follows:

1. DEFINITIONS AND INTERPRETATION

- 1.1 In these General Terms and Conditions:
 - (a) "Agreement" means this agreement and all schedules attached hereto;
 - (b) "Calendar Year" means the time period from January 1st to December 31st;
 - (c) "City" means the City of Surrey;
 - (d) "Contractor" means a contractor whose Quotation has been accepted by the City and who is providing the Goods and Services under this Agreement;
 - (f) "Fees" means the price set out in Schedule B Quotation Extracts, for the provision of the Goods and Services, unless otherwise agreed by the parties in writing, and includes all taxes:
 - (g) "Goods" means the equipment or materials (if any) as described generally in Schedule A, including anything and everything required to be done for the fulfilment and completion of this Agreement;
 - (h) "Indemnitees" has the meaning described in Section 11.2;
 - (i) "RFQ" means the Request for Quotations;
 - (j) "Services" means the services as described generally in Schedule A including anything and everything required to be done for the fulfilment and completion of this Agreement;
 - (k) "Term" has the meaning described in Section 3.1; and
 - (I) "Year of the Term" as used herein shall mean each twelve-month period commencing on (START DATE).

- 1.2 This Agreement may be modified only by express and specific written agreement. In the event of a conflict between the provisions of any documents listed below, then the documents shall govern and take precedence in the following order:
 - (a) this Agreement;
 - (b) Schedule B Quotation Extracts;
 - (c) Schedule A Specifications of Goods and Scope of Services
 - (d) Schedule A-1 Site Lists & Service Levels
 - (e) Schedule A-2 Time Schedule; and
 - (f) other terms, if any, that are agreed to by the parties in writing.
- 1.3 The following attached Schedules are a part of this Agreement:

Schedule A – Specifications of Goods and Scope of Services;

Schedule A-1 – Site Lists & Service Levels;

Schedule A-2 - Time Schedule;

Schedule B - Quotation Extracts:

Schedule C – Prime Contractor Designation; and

Schedule D – Contractor Health and Safety Expectations.

2. GOODS AND SERVICES

- 2.1 The Contractor covenants and agrees with the City to provide the Goods and Services in accordance with this Agreement. The Goods and Services provided will meet the specifications and scope set out in Schedule A Specifications of Goods and Scope of Services of this Agreement, and as described in Schedule B Quotation Extracts of this Agreement.
- 2.2 The City may from time to time, by written notice to the Contractor, make changes in the specifications of Goods and scope of Services. The Fees will be increased or decreased by written agreement of the City and the Contractor according to the rates set out in Schedule B Quotation Extracts of this Agreement.
- 2.3 The Contractor will, if requested in writing by the City, provide additional goods or services. The terms of this Agreement will apply to any additional goods or services, and the fees for additional goods or services will generally correspond to the fees as described in Schedule B Quotation Extracts of this Agreement. The Contractor will not provide any additional goods or services in excess of the specification of Goods and scope of Services requested in writing by the City.
- 2.4 The Contractor will perform the Services with that degree of care, skill and diligence normally provided by a qualified and experienced practitioner performing services similar to the Services, and on the understanding that the City is relying on the Contractor's experience and expertise. The Contractor represents that it has the expertise, qualifications, resources, and relevant experience to supply the Goods and Services.
- 2.5 The Contractor will deliver the Goods free and clear of all liens and encumbrances in the manner and to the destination stipulated. In the event of the Contractor's failure to meet this condition, the Contractor will, on written notice from the City, forthwith return all monies paid by the City on account of the Goods and in addition the City may by written notice terminate this Agreement without liability, and in such event, in addition to the above, the Contractor

will be liable for any and all expenses or losses incurred by the City resulting from such failure.

3. TERM

- 3.1 The Contractor will provide the Goods and Services for the period commencing on **(START DATE)** and terminating on **(END DATE)** (the "**Term**").
- 3.2 The City may at any time prior to 90 days before the end of the Term, by written notice to the Contractor, extend the Term for a period of time not to exceed four (4) additional twelve (12) month renewal periods or parts thereof. If the City elects to extend the Term, the provisions of this Agreement will remain in force, including the Fees, except where amended in writing by the parties.]

4. TIME

4.1 Time is of the essence.

5. FEES

- 5.1 The City will pay the Fees to the Contractor in accordance with this Agreement. Payment by the City of the Fees will be full payment for the Goods and Services and the Contractor will not be entitled to receive any additional payment from the City.
- 5.2 For greater certainty, costs of general management, non-technical supporting services and general overhead are deemed to be covered by the Fees and will not be subject to additional payment by the City. The Fees shall also include without limitation all costs of boxing, packing, crating, and loading and unloading the Goods at the prescribed destination.
- 5.3 The parties agree that all fees as set out in this Agreement will remain in force for a period of [state number of months] (_) months and thereafter the fees will be subject to an increase during the term once per Year of the Term by a percentage which shall not be greater than the percentage increase in the Consumer Price Index (All items) for Vancouver, British Columbia as published by Statistics Canada ("CPI"), or any successor government agency for the Calendar Year immediately preceding the applicable January 1st of the current Calendar Year.

6. PAYMENT

Subject to any contrary provisions set out in Schedule B – Quotation Extracts of the Agreement, the Contractor will submit a monthly invoice to the City requesting payment of the portion of the Fees relating to the Goods and Services provided in the previous month. Invoices should include the Contractor's name, address and telephone number, the City's purchase order number << insert purchase order or contract reference number>, the Contractor's invoice number, the names, charge-out rates and number of hours worked in the previous month of all employees of the Contractor that have performed Services during the previous month; the percentage of Services completed and Goods delivered at the end of the previous month; the total budget for the Goods and Services and the amount of the budget expended to the date of the invoice; taxes (if any); and grand total of the invoice.

- 6.2 If the City reasonably determines that any portion of an invoice is not payable, then the City will so advise the Contractor.
- 6.3 The City will pay the portion of an invoice which the City determines is payable within 30 days of the receipt of the Invoice, except the City may hold back from payments 10% of the amount the City determines is payable to the Contractor until such time as the Contractor provides its final report to the City.
- 6.4 If the Contractor offers the City a cash discount for early payment, then the City may, at the City's sole discretion, pay the portion of an Invoice which the City determines is payable at any time after receipt of the Invoice.
 - Invoices will be submitted by the Contractor electronically to: surreyinvoices@surrey.ca
- 6.5 Unless otherwise provided, all dollar amounts referred to in this Agreement are in lawful money of Canada.
- 6.6 If the Contractor is a non-resident of Canada and does not provide to the City a waiver of regulation letter, the City will withhold and remit to the appropriate governmental authority the greater of:
 - (a) 15% of each payment due to the Contractor; or
 - (b) the amount required under applicable tax legislation.

7. USE OF WORK PRODUCT

7.1 The Contractor hereby sells, assigns and transfers to the City the right, title and interest required for the City to use and receive the benefit of all the reports, drawings, plans, designs, models, specifications, computer software, concepts, products, designs or processes or other such work product produced by or resulting from the Services rendered by the Contractor. This Section does not give the City the right to sell any such work product to any third party and the City may sell the work product only with the prior approval of the Contractor. The Contractor may retain copies of the work product.

8. PERSONNEL AND SUBCONTRACTORS

- 8.1 The Contractor will provide only personnel who have the qualifications, experience and capabilities to provide the Goods and perform the Services.
- 8.2 The Contractor will provide the Goods and Services using the personnel and subcontractors as may be listed in the Quotation, and the Contractor will not remove any such listed personnel or sub-contractors from the Services without the prior written approval of the City.
- 8.3 If the City reasonably objects to the performance, qualifications, experience or suitability of any of the Contractor's personnel or sub-contractors then the Contractor will, on written request from the City, replace such personnel or sub-contractors.
- 8.4 Except as provided for in Section 8.2, the Contractor will not engage any personnel or sub-contractors, or sub-contract or assign its obligations under this Agreement, in whole or in part, without the prior written approval of the City.

8.5 The Contractor will preserve and protect the rights of the City with respect to any Services performed under sub-contract and incorporate the conditions of this Agreement into all sub-contracts as necessary to preserve the rights of the City under this Agreement. The Contractor will be as fully responsible to the City for acts and omissions of sub-contractors and of persons directly or indirectly employed by them as for acts and omissions of persons directly employed by the Contractor.

9. LIMITED AUTHORITY

- 9.1 The Contractor is not and this Agreement does not render the Contractor an agent or employee of the City, and without limiting the above, the Contractor does not have authority to enter into any contract or reach any agreement on behalf of the City, except for the limited purposes as may be expressly set out in this Agreement, or as necessary in order to provide the Goods and Services. The Contractor will make such lack of authority clear to all persons with whom the Contractor deals in the course of providing the Goods and Services. Every vehicle used by the Contractor in the course of providing the Goods and Services shall identify the Contractor by name and telephone number.
- 9.2 The Contractor is an independent contractor. This Agreement does not create the relationship of employer and employee, a partnership, or a joint venture. The City will not control or direct the details, means or process by which the Contractor performs the Services. The Contractor will determine the number of days and hours of work required to properly and completely perform the Services. The Contractor is primarily responsible for performance of the Goods and Services and may not delegate or assign any Services to any other person except as provided for in Section 8.4. The Contractor will be solely liable for the wages, fringe benefits, work schedules and work conditions of any partners, employees or sub-contractors.

10. CONFIDENTIALITY AND DISCLOSURE OF INFORMATION

- 10.1 Except as provided for by law or otherwise by this Agreement, the Contractor will keep strictly confidential any information supplied to, obtained by, or which comes to the knowledge of the Contractor as a result of the provision of the Goods or performance of the Services and this Agreement, and will not, without the prior express written consent of the City, publish, release, disclose or permit to be disclosed any such information to any person or corporation, either before, during or after termination of this Agreement, except as reasonably required to complete the Goods and Services.
- 10.2 The Contractor acknowledges that the City is subject to the *Freedom of Information and Protection of Privacy Act* of British Columbia and agrees to any disclosure of information by the City required by law.
- 10.3 The Contractor agrees to return to the City all of the City's property at the completion of this Agreement, including any and all copies or originals of reports provided by the City.

11. WARRANTIES

11.1 The Contractor warrants that the Goods shall be free from defects in design, materials, workmanship and title, shall conform in all respects to the terms of this Agreement, shall be fit and suitable and perform satisfactorily for the purposes and under the conditions made

known to the Contractor by the City or which were reasonably inferable. The Goods shall be at least equal to the higher of national standards or codes (such as, by way of illustration, CSA or ASTM), or standards and codes customarily applicable at the place where the City will use the Goods. The Goods shall be of the best quality, if no quality is specified. This general warranty is independent of and without prejudice to any specific warranty or service guarantee offered by the Contractor or third party manufacturer or supplier of the Goods in connection with the purpose for which the Goods were purchased. The Contractor shall assign to the City any warranty or service guarantee offered by a third party manufacturer or supplier of the Goods. Notwithstanding this assignment, if at any time up to one year from the date of delivery or installation (if applicable) the City determines the Goods or any part do not conform to these warranties, the City shall notify the Contractor within a reasonable time after such discovery, and the Contractor shall then promptly correct such nonconformity at the Contractor's expense. Goods used to correct a nonconformity shall be similarly warranted for one year from the date of installation. The Contractor's liability shall extend to all liabilities, losses, damages, claims and expenses incurred by the City caused by any breach of any of the above warranties.

11.2 The Contractor warrants and guarantees that Goods and Services delivered under this Agreement do not infringe any valid patent, copyright or trademark, foreign or domestic, owned or controlled by any other corporation, firm or person, and agrees to indemnify and save harmless the City and all of its elected and appointed officials, officers, employees, servants, representatives and agents (collectively the "Indemnitees"), from and against any and all claims, demands, causes of action, suits, losses, damages and costs, liabilities, expenses and judgments (including all actual legal costs) by reason of any claim, action or litigation arising out of any alleged or actual infringement of any patent, copyright or trademark, foreign or domestic, relating to the Goods and Services supplied under this Agreement.

12. INSURANCE AND DAMAGES

- 12.1 The Contractor will indemnify and save harmless the Indemnitees from and against all claims, demands, causes of action, suits, losses, damages and costs, liabilities, expenses and judgments (including all actual legal costs) for damage to or destruction or loss of property, including loss of use, and injury to or death of any person or persons which any of the Indemnitees incur, suffer or are put to arising out of or in connection with any failure, breach or non-performance by the Contractor of any obligation of this Agreement, or any wrongful or negligent act or omission of the Contractor or any employee or agent of the Contractor.
- 12.2 The indemnities described in this Agreement will survive the termination or completion of this Agreement and, notwithstanding such termination or completion, will continue in full force and effect for the benefit of the Indemnitees.
- 12.3 The Contractor will, without limiting its obligations or liabilities and at its own expense, provide and maintain throughout this Agreement the following insurances in forms and amounts acceptable to the City from insurers licensed to conduct business in Canada:
 - (a) commercial general liability insurance on an occurrence basis, in an amount not less than five million (\$5,000,000) dollars inclusive per occurrence against death, bodily injury and property damage arising directly or indirectly out of the work or operations of the Contractor, its employees and agents. The insurance will include cross liability and severability of interests such that the coverage shall apply in the same manner

and to the same extent as though a separate policy had been issued to each insured. The insurance will include, but not be limited to: premises and operators liability, broad form products and completed operations, owners and contractors protective liability, blanket contractual, employees as additional insureds, broad form property damage, non-owned automobile, contingent employers liability, broad form loss of use, personal injury, and incidental medical malpractice. The City will be added as additional insured;

- (b) automobile liability insurance on all vehicles owned, operated or licensed in the name of the Contractor in an amount not less than three million (\$3,000,000) dollars per occurrence for bodily injury, death and damage to property; and
- (c) contractors' equipment insurance in an all risks form covering construction machinery and equipment used for the performance of the Services.
- 12.4 The Contractor will provide the City with evidence of the required insurance prior to the commencement of this Agreement. Such evidence will be in the form of a completed certificate of insurance acceptable to the City. The Contractor will, on request from the City, provide certified copies of all of the Contractor's insurance policies providing coverage relating to the Services, including without limitation any professional liability insurance policies. All required insurance will be endorsed to provide the City with thirty (30) days advance written notice of cancellation or material change restricting coverage. To the extent the City has an insurable interest, the builder's risk policy will have the City as first loss payee. The Contractor will be responsible for deductible amounts under the insurance policies. All of the Contractor's insurance policies will be primary and not require the sharing of any loss by the City or any insurer of the City.
- 12.5 The Contractor acknowledges that any requirement by the City as to the amount of coverage under any policy of insurance will not constitute a representation by the City that the amount required is adequate and the Contractor acknowledges and agrees that the Contractor is solely responsible for obtaining and maintaining policies of insurance in adequate amounts. The insurance policy coverage limits shall not be construed as relieving the Contractor from responsibility for any amounts which may exceed these limits, for which the Contractor may be legally liable.
- 12.6 The Contractor shall place and maintain, or cause any of its sub-contractors to place and maintain, such other insurance or amendments to the foregoing policies as the City may reasonably direct.
- 12.7 The Contractor hereby waives all rights of recourse against the City for loss or damage to the Contractor's property.

13. CITY RESPONSIBILITIES

13.1 The City will, in co-operation with the Contractor, make efforts to make available to the Contractor information, surveys, and reports which the City has in its files and records that relate to the Goods and Services. The Contractor will review any such material upon which the Contractor intends to rely and take reasonable steps to determine if that information is complete or accurate. The Contractor will assume all risks that the information is complete and accurate and the Contractor will advise the City in writing if in the Contractor's judgment the information is deficient or unreliable and undertake such new surveys and investigations as are necessary.

- 13.2 The City will in a timely manner make all decisions required under this Agreement, examine documents submitted by the Contractor and respond to all requests for approval made by the Contractor pursuant to this Agreement.
- 13.3 If the City observes or otherwise becomes aware of any fault or defect in the delivery of Goods or the provision of Services, it may notify the Contractor, but nothing in this Agreement will be interpreted as giving the City the obligation to inspect or review the Contractor's performance with regards to delivering Goods or the performance of the Services.

14. DEFICIENCIES

- 14.1 The City shall have a reasonable time to inspect and to accept the Goods and Services. The City may reject any Goods or Services not in accordance with this Agreement, whether due to damage resulting from improper packing, loading, unloading or otherwise. The City shall notify the Contractor of rejection of the Goods whereupon the Goods will be held subject to the disposition by the Contractor. Any costs or expenses incurred by the City as a result of the rejection of the Goods or Services are, immediately upon written demand by the City, payable by the Contractor, and may be set off against any payments owing by the City to the Contractor.
- 14.2 The City may hold back from payments otherwise due to the Contractor up to 150% of a reasonable estimate, as determined by the City, on account of deficient or defective Goods or Services. This holdback may be held, without interest, until replacement Goods are received or such deficiency or defect is remedied.

15. DEFAULT AND TERMINATION

- 15.1 In the event the Contractor does not deliver the Goods or perform the Services by the date specified in this Agreement, then:
 - (a) the City reserves the right to terminate this Agreement, in whole or in part, and in the event of such termination no payment will be owing by the City on account of this Agreement and the Contractor will be liable for any and all expenses or loss resulting from such failure or delay and will return all monies paid by the City; or
 - (b) if the City does not terminate this Agreement for late delivery or performance, the City may deduct and setoff from any payments owing to the Contractor all additional costs the City reasonably incurs on account of the late delivery or performance.
- 15.2 The City may by written notice at any time cancel this Agreement with respect to Goods which, as of the date of cancellation, have not been shipped.
- 15.3 The City may at any time and for any reason by written notice to the Contractor terminate this Agreement before the completion of all the Goods and Services, such notice to be determined by the City at its sole discretion. Upon receipt of such notice, the Contractor will perform no further Goods and Services other than the work which is reasonably required to complete the Goods and Services. Despite any other provision of this Agreement, if the City terminates this Agreement before the completion of all the Goods and Services, the City will pay to the Contractor all amounts owing under this Agreement for Goods and Services provided by the Contractor up to and including the date of termination, plus reasonable termination costs in the amount as determined by the City in its sole discretion. Upon payment of such amounts no other or additional payment will be owed by the City to

the Contractor, and, for certainty, no amount will be owing on account of lost profits relating to the portion of the Goods and Services not performed or other profit opportunities.

- 15.4 The City may terminate this Agreement for cause as follows:
 - (a) If the Contractor is adjudged bankrupt, or makes a general assignment for the benefit of creditors because of its insolvency, or if a receiver is appointed because of its insolvency, the City may, without prejudice to any other right or remedy the City may have, terminate this Agreement by giving the Contractor or receiver or trustee in bankruptcy written notice; or
 - (b) If the Contractor is in breach of any term or condition of this Agreement, and such breach is not remedied to the reasonable satisfaction of the City within 5 days after delivery of written notice from the City to the Contractor, then the City may, without prejudice to any other right or remedy the City may have, terminate this Agreement by giving the Contractor further written notice.
- 15.5 If the City terminates this Agreement as provided by Section 15.4 then the City may:
 - enter into contracts, as it in its sole discretion sees fit, with other persons to complete the Goods and Services;
 - (b) withhold payment of any amount owing to the Contractor under this Agreement for the performance of the Goods and Services;
 - (c) set-off the total cost of completing the Goods and Services incurred by the City against any amounts owing to the Contractor under this Agreement, and at the completion of the Goods and Services pay to the Contractor any balance remaining; and
 - (d) if the total cost to complete the Goods and Services exceeds the amount owing to the Contractor, charge the Contractor the balance, which amount the Contractor will forthwith pay.

16. CURING DEFAULTS

16.1 If the Contractor is in default of any of its obligations under this Agreement, then the City may without terminating this Agreement, upon 5 days written notice to the Contractor, remedy the default and set-off all costs and expenses of such remedy against any amounts owing to the Contractor. Nothing in this Agreement will be interpreted or construed to mean that the City has any duty or obligation to remedy any default of the Contractor.

17. DISPUTE RESOLUTION

- 17.1 The parties will make reasonable efforts to resolve any dispute, claim, or controversy arising out of this Agreement or related to this Agreement ("Dispute") using the dispute resolution procedures set out in this Section.
- 17.2 Negotiation: The parties will make reasonable efforts to resolve any Dispute by amicable negotiations and will provide frank, candid and timely disclosure of all relevant facts, information and documents to facilitate negotiations.
- 17.3 Mediation: If all or any portion of a Dispute cannot be resolved by good faith negotiations within 30 days, either party may by notice to the other party refer the matter to mediation. Within 7 days of delivery of the notice, the parties will mutually appoint a mediator. If the parties fail to agree on the appointment of the mediator, then either party may apply to the British Columbia International Commercial Arbitration Centre for appointment of a mediator.

The parties will continue to negotiate in good faith to resolve the Dispute with the assistance of the mediator. The place of mediation will be Surrey, British Columbia. Each party will equally bear the costs of the mediator and other out-of-pocket costs, and each party will bear its own costs of participating in the mediation.

17.4 Litigation: If within 90 days of the request for mediation the Dispute is not settled, or if the mediator advises that there is no reasonable possibility of the parties reaching a negotiated resolution, then either party may without further notice commence litigation.

18. WCB AND OCCUPATIONAL HEALTH AND SAFETY

- 18.1 The Contractor agrees that it shall, at its own expense, procure and carry, or cause to be procured, carried and paid for, full Workers' Compensation Board coverage for itself and all workers, employees, servants and others engaged in the supply of the Goods and Services. The Contractor agrees that the City has the unfettered right to set off the amount of the unpaid premiums and assessments for the Workers' Compensation Board coverage against any monies owing by the City to the Contractor. The City will have the right to withhold payment under this Agreement until the Workers' Compensation Board premiums, assessments or penalties in respect of the Goods and Services have been paid in full.
- 18.2 The Contractor will provide the City with the Contractor's Workers' Compensation Board registration number and a letter from the Workers' Compensation Board confirming that the Contractor is registered in good standing with the Workers' Compensation Board and that all assessments have been paid to the date thereof prior to the City having any obligations to pay monies under this Agreement.
- 18.3 The Contractor agrees that it is the prime contractor for the Goods and Services as defined in the *Workers Compensation Act, R.S.B.C. 2019, c.1,* as amended. The Contractor will have a safety program in place that meets the requirements of the Workers' Compensation Board Occupational Health and Safety Regulation and the *Workers Compensation Act.* As prime contractor, the Contractor will be responsible for appointing a qualified coordinator for insuring the health and safety activities for the location of the Goods and Services. That person will be the person so identified in this Agreement, and the Contractor will advise the City immediately in writing if the name or contact number of the qualified coordinator changes.
- 18.4 Without limiting the generality of any other indemnities granted by the Contractor in this Agreement, the Contractor shall indemnify and save harmless the Indemnitees from and against all claims, demands, causes of action, suits, losses, damages, costs, liabilities, expenses, judgements, penalties and proceedings (including all actual legal costs) which any of the Indemnitees incur, suffer or are put to arising out of or in any way related to unpaid Workers' Compensation Board assessments owing from any person or corporation engaged in the performance of this Agreement or arising out of or in any way related to the failure to observe safety rules, regulations and practices of the Workers' Compensation Board, including penalties levied by the Workers' Compensation Board.
- 18.5 The Contractor will ensure compliance with and conform to all health and safety laws, by-laws or regulations of the Province of British Columbia, including without limitation the *Workers Compensations Act* and Regulations pursuant thereto.

- 18.6 The City may, on twenty-four (24) hours written notice to the Contractor, install devices or rectify any conditions creating an immediate hazard existing that would be likely to result in injury to any person. However, in no case will the City be responsible to ascertaining or discovering, through inspections or review of the operations of the Contractor or otherwise, any deficiency or immediate hazard.
- 18.7 The Contractor understands and undertakes to comply with all Workers' Compensation Board Occupational Health and Safety Regulations for hazardous materials and substances, and in particular with the "Workplace Hazardous Materials Information System (WHMIS)" Regulations. All "Material Safety Data Sheets (MSDS)" shall be shipped along with the Goods and any future MSDS updates will be forwarded.

19. BUSINESS LICENSE

19.1 The Contractor will obtain and maintain throughout the term of this Agreement a valid City of Surrey business license.

20. GENERAL PROVISIONS FOR GOODS

20.1 Documentation for shipments of Goods from outside Canada shall be provided by a Contractor by airmail and shall include all documents as required by law or customary practice. All packages shall be marked as follows:

"Upon arrival, please contact customs broker:

Livingston International Inc. Telephone: 604-685-3555 Fax: 604-605-8231

Email: cst19@livingstonintl.com"

- 20.2 If this Agreement pertains to the fabrication, assembly or other processing of the Goods, representatives of the City shall be permitted free access at all reasonable times for the purpose of inspection, testing or obtaining information as to the progress of the fabrication, assembly or processing.
- 20.3 The City may require that shop drawings be submitted by the Contractor for review prior to the delivery of the Goods. The City may require that a qualified registered professional engineer stamp and approve a shop drawing prior to submission. Any review of shop drawings by the City will not relieve the Contractor from its obligation to deliver Goods in full compliance with all requirements of this Agreement.

21. COMPLIANCE

- 21.1 The Contractor will provide the Goods and Services in full compliance with all applicable laws, building codes and regulations.
- 21.2 The Contractor will, as a qualified and experienced practitioner, interpret applicable codes, laws and regulations applicable to the performance of the Services. If an authority having jurisdiction imposes an interpretation which the Contractor could not reasonably have verified or foreseen prior to entering into this Agreement, then the City will pay the additional costs, if any, of making alterations so as to conform to the required interpretation.

21.3 The Contractor shall comply with all applicable policies, procedures and instructions provided by the City

22. JURISDICTION OF COUNCIL AND NON-APPROPRIATION

- 22.1 Nothing in this Agreement limits or abrogates, or will be deemed to limit or abrogate, the jurisdiction of the Council of the City in the exercise of its powers, rights or obligations under any public or private statute, regulation or by-law or other enactment.
- 22.2 The Contractor recognizes and agrees that the City cannot make financial commitments beyond the City's current fiscal year. The City will annually make bonafide requests for appropriation of sufficient funds to cover all payments covered by this Agreement. If City Council does not appropriate funds, or appropriates insufficient funds, the City will notify the Contractor of its intention to terminate or reduce the services so affected within 30 days after the non-appropriation becomes final. Such termination shall take effect 30 days from the date of notification, shall not constitute an event of default and shall relieve the City, its officers and employees, from any responsibility or liability for the payment of any further amounts under this Agreement.

23. WAIVER

23.1 Any failure of the City at any time or from time to time to enforce or require the strict keeping or performance of any of the terms and conditions contained in this Agreement shall not constitute a waiver of the terms and conditions and shall not affect or impair the terms or conditions in any way or the City's right at any time to avail itself of any remedies as the City may have for any breach of the terms and conditions.

24. APPLICABLE LAW AND CITY POLICIES

- 24.1 This Agreement shall be governed by and construed in accordance with the laws of the Province of British Columbia. The City and the Contractor accept the jurisdiction of the courts of British Columbia and agree that any action under this Agreement shall be brought in such courts.
- 24.2 The Contractor shall comply with all applicable policies, procedures and instructions provided by the City.

25. NOTICES

- 25.1 Any notice, report or other document that either party may be required or may wish to give to the other should be in writing, unless otherwise expressly provided for, and will be deemed to be validly given to and received by the addressee:
 - (a) by hand, on delivery;
 - (b) by facsimile, on transmission; or
 - (c) by mail, five calendar days after posting.
- 25.2 The addresses for delivery will be as shown in the Quotation. In addition, the City may give notice to the Contractor by email at the Contractor's email address as shown in the

Quotation, which email will be deemed to be validly given and received by the Contractor on transmission. The Contractor may not give notice to the City by email.

26. MERGER AND SURVIVAL

26.1 The representations, agreements, covenants and obligations set out in this Agreement shall survive the delivery of the Goods and performance of the Services and payment of the Fees and Disbursements.

27. ENTIRE AGREEMENT

- 27.1 This Agreement, including the Schedules and any other documents expressly included by reference in this Agreement, contains the entire agreement of the parties regarding the provision of the Goods and Services, and no understandings or agreements, oral or otherwise, exist between the parties except as expressly set out in this Agreement. This Agreement supersedes and cancels all previous agreements between the parties relating to the Goods and Services.
- 27.2 In the event that the Contractor issues an invoice, packing slip, sales receipt, or any like document to the City, the City accepts the document on the express condition that any terms and conditions in it which constitute terms and conditions which are in addition to or which establish conflicting terms and conditions to those set out in this Agreement are expressly rejected by the City.

28. SIGNATURE

- 28.1 This Agreement shall be signed by a person authorized to sign on behalf of the Contractor.
- 28.2 This Agreement may be executed in or one or more counterparts all of which when taken together will constitute one and the same Agreement, and one or more of the counterparts may be delivered by fax transmission or as a PDF file.

29. FUEL EMISSIONS DATA

- 29.1 As of January 1, 2013, the City requires contractors to report the quantity of fuel used to operate vehicles, equipment and machinery as part of the delivery of operating (non-capital) services defined as "Traditional Services" in the Carbon Neutral Workbook.v2 as part of the BC Climate Action Charter. Typical data to be submitted would include the following for each calendar year:
 - Type of vehicle/vehicle class used to deliver the contracted services;
 - Type of fuel consumed by each vehicle class; and
 - Litres of fossil fuels consumed in relation to the service delivered under the contract.
- 29.2 Fuel consumption associated with the provision of these services must be provided to the City within thirty (30) days of the end of the calendar year or the termination of the contract, whichever is earlier. An excel-based Fuel Use Reporting template will be provided by the City. The most current version of the workbook is located on the Climate Action Toolkit website for your reference at http://toolkit.bc.ca/carbon-neutral-government

30. NON-ROAD DIESEL ENGINE EMISSION REGULATION

- 30.1 If you **own**, **operate**, or **hire** diesel powered equipment, Metro Vancouver's Non-Road Diesel Engine Emissions Regulation Bylaw No 1161, 2012 (the Bylaw) may impact your business. The Bylaw came into force on January 1, 2012 and requires owners or operators to register and label Tier 0 and Tier 1 non-road diesel engines that are 25 horsepower (19kW) or greater in order to operate within Metro Vancouver. Tier 0 engines must have **90 days** of registration purchased by **December 31, 2014** or the engine(s) will be **prohibited from ever operating** in Metro Vancouver. To be fully registered an owner/operator must:
 - · provide required information (machine/engine/company details),
 - · pay fees, and
 - · label machines with Metro Vancouver issued registration number.
- 30.2 Other important information:
 - · Non-road Tier 1 engines must be registered and pay fees to operate,
 - · Failure to comply with the Bylaw may result in fines up to \$200,000, and
 - · 80% of fees paid into the program can be recovered.
- 30.3 The City may, at its discretion, give preference to equipment that meets higher emission standards.
- 30.4 Contact Metro Vancouver staff at 604-451-6655, visit www.metrovancouver.org/nonroaddiesel or email nonroaddiesel@metrovancouver.org for more information about the Bylaw, the rebate program, and for assistance with the registration process.

31. ENUREMENT

31.1 This Agreement shall enure to the benefit of and be binding upon the respective successors and permitted assigns of the City and the Contractor.

IN WITNESS WHEREOF the parties hereto have executed the Contract on the day and year first above written.

CITY OF SURREY by its authorized signatory:
< <name>></name>
< <job title="">></job>
< <name contractor="" of="">></name>
by its authorized signatory:
< <name>></name>
< <job title="">></job>

SCHEDULE A – SPECIFICATIONS OF GOODS AND SCOPE OF SERVICES

1. SERVICES

The Contractor must provide everything needed to meet all the requirements of the Contract including, without limitation any and all labour, materials, tools and equipment and transportation necessary to pick up refuse from City owned containers (45 gallon bins) at the designated locations, and to properly dispose of all refuse into Contractor's refuse hauling vehicle for disposal at the Contractor's disposal facility. All Services must be performed to the complete satisfaction of the City.

2. SCOPE OF SERVICES

- 2.1 All labour and supplies must conform to the recognized standards accepted by applicable industry trade associations, and must conform to the most current applicable Municipal, Provincial and National codes, by-laws, regulations and other applicable requirements. The Contractor must be responsible for all costs associated with adhering to these codes, by-laws, regulations and requirements.
- 2.2 The Contractor must have a good working knowledge of these codes, by-laws, regulations and requirements, and for promptly and efficiently applying the correct interpretation of such during the course of performing all work for the City. Any and all changes to these codes, by-laws, regulations and requirements causing the City to be in potential breach of the same, must be brought to the City's immediate attention.
- 2.3 All work must be performed in a professional manner and in accordance with good trade practice, and must be continually acceptable to the City.
- 2.4 As deemed by the City, call backs for incomplete, unsatisfactory and/or guarantee work, shall be at the sole expense of the Contractor and to the complete satisfaction of the City. The City shall have final authority and sole discretion as to the acceptability.

3. GENERAL REQUIREMENTS

- 3.1 At each scheduled service, the Contractor is responsible for the removal of all refuse within the metal drum bins (45 gallon barrels) regardless of weight, location, content or content level.
 - a. Failure to service a refuse bin as per the schedule may result in a deficiency notice per incident.
- 3.2 All refuse/litter within a 3 meter perimeter of every refuse bin must be collected and disposed off site at each refuse bin service.
 - a. Failure to litter pick and remove all litter within 3 meters of the bin may result in a deficiency notice.
- 3.3 An approved application (app) compatible with IOS and Android systems will be provided for streamlined documentation of all service reports. At every Service, the app's inspection and administrative fields must be fully filled out to confirm service location,

record the completion of each Site's services, and report any issues and other additional details as required by the City.

- a. Failure to fully complete all required fields within the app may result in a deficiency notice per Service.
- 3.4 Any large/excessive debris (dumped refuse) that the Contractor cannot collect and dispose of must be photo-documented and included within the service report. The City will have final authority and sole discretion as to the acceptability.
 - a. Failure to report dumped refuse may result in a deficiency notice and may result in a \$100 service credit per incident.
- 3.5 The Contractor may choose to utilize garbage can liners, at their sole expense.
- 3.6 Bin locations are determined by the City. The Contractor may not alter the location of any refuse bins without written approval. The Contractor may make suggestions of alternate locations for the City's review.
- 3.7 The City may from time to time, by written notice to the Contractor, choose to change the location of the bins. No additional charges may be billed to the City for bin relocations or for bins that have limited vehicle access.
- 3.8 The City may from time to time, by written notice to the Contractor, choose to add or delete the number of bins in any location. The Fees will be increased or decreased according to the rates as set out in Schedule B.
- 3.9 The Contractor will perform a visual inspection of each refuse bin and record any damages, graffiti, theft and/or potential hazards via the approved app on their mobile device.
 - a. Failure to report damages, graffiti and/or potential hazards at time of service may result in a deficiency notice.
- 3.10 In the event of any incidents, altercations or accidents involving City facility visitors, Contractor employees or City employees, the Contractor will notify the Department Representative immediately, and follow up in writing by 10am the following day. The City may require a detailed written report from the Contractor describing the hazard, unsafe working condition or incident.
 - a. Failure to report these situations will result in a deficiency notice and may result in a \$100 service credit for each occurrence.
- 3.11 The Contractor must immediately report Park Operations any condition that poses a risk to park patrons or to the City. As part of this report, the Contactor shall provide the nature and location (preferably with GPS coordinates) of the condition. If possible, and without endangering its employees, the Contractor shall safely remedy the condition or secure the site to prevent further damage and/or to protect park patrons and City employees from injury. If the condition is encountered outside of regular working hours, (7am 3:30pm), and it is not remedied by the Contractor, the Contractor must immediately notify Surrey

Fire Base Telephone: 604-543-6700. If the condition *is* remedied, however, the Contractor shall notify Parks Operations as soon as practicably possible.

- a. Failure to report any conditions that pose a risk to park patrons may result in the termination of the agreement.
- 3.12 The Contractor will not interfere with the public use of a facility and/or site and will conduct its operations to offer the least possible disruption and inconvenience to the public.
- 3.13 The Contractor's employees may not use City property for personal use.
- 3.14 Smoking is not permitted in any City Building or Park.

4. TIME SCHEDULE

- 4.1 Work must not take place prior to 7:00 a.m. unless otherwise approved by the City. The basic hours of services will be as follows:
 - For the months of April through October, 7:00 a.m. to 6:00 p.m.
 - For the months of November through March, 7:00 a.m. to 3:30p.m.
 - a. Servicing parks outside of the approved hours of service may result in a deficiency notice per day.
- 4.2 All Service Level '1' and Service Level '2' parks must be serviced before **10:00 am** on the scheduled day.
- 4.3 Every service day should include the service of all scheduled refuse bins, regardless of the number of separate loads or trips the Contractor may have to make to and from its disposal centre. If at any time the Contractor discovers that the Time Schedule cannot be met it will immediately advise the City in writing (text and/or email) and provide a revised Time Schedule for the City to review and approve.
 - a. Failure to follow the schedule or provide an alternative schedule for approval may result in a deficiency notice per day.
- 4.4 The City reserves the right to set a priority schedule indicating the order that park locations and/or bins must be serviced.
- 4.5 The Contractor must be prepared to adjust its schedule to accommodate organized events at no cost to the City.
- 4.6 The City reserves the right to adjust the collection frequency of bins on a park by park basis. The Fees will be increased or decreased by written agreement of the City and the Contractor according to the rates as set out in Schedule B.

5. PARK SECURITY / KEYS

5.1 Any park gates/bollards opened unlocked and opened for access into a Park site must be immediately replaced and secured after entrance, then reopened and resecured again when exiting the park.

- a. Failure to replace a bollard or secure a gate upon immediate entry/exit into our out of a park may result in a deficiency notice and may result in a service credit of \$100.
- b. Any claims related to unreplaced or unsecured bollards will be the Contractor's responsibility.
- 5.2 The Contractor will be issued the necessary facility / gate key. In no case shall the Contractor make duplicates of any City issued key(s).
- 5.3 Keys will be signed for by the Contractor and upon completion or termination of the Agreement will be returned to the City.
 - a. Failure to return keys and access cards to the Department Representative, or, designate within three (3) working days may incur a service credit of One Hundred Dollars (\$100.00) per day.
- 5.4 Lost keys must be reported immediately to the City within twenty (24) hours from the time the incident occurred.
 - a. The Contractor will be responsible for the cost of replacing lost or stolen or unaccounted for keys and/or FOBs, including re-keying doors, gates or locks.

6. EXTRA SERVICES

6.1 The Contractor will, if requested in writing by the City, provide services for additional temporary refuse bins or add supplementary service days for specified sites to support events and tournaments. The Contractor will invoice the City separately using the rates as set out in Schedule B.

7. CONTRACTOR'S PERSONNEL

- 7.1 The Contractor will supply sufficient labour plus provide all necessary supervision to adequately perform the Services and meet the Time Schedule. All personnel performing the Services must meet the following minimum qualifications and standards:
 - Should be qualified through training & experience to complete the Services and operate the Contractor's equipment;
 - Should be licensed to operate Contractor's equipment; and
 - Should be conversant in English.
- 7.2 The City may at any time give the Contractor written notice to the effect that the conduct or action of a designated employee of the Contractor is, in the reasonable belief of the City, detrimental to the interest of the public within the work area(s). The Contractor will meet with the City to consider the appropriate course of action with respect to such matter and the Contractor to take reasonable measures under the circumstances to assure the City that the conduct and activities of the Contractor's employees will not be detrimental to the interest of the public within the work area(s).
- 7.3 The Contractor's personnel's attire will be of a standard acceptable to the City. Acceptable attire is defined as a clean, long or short-sleeved shirt, worn with pants that provide a

professional appearance. The Contractor is responsible for all aspects of attire worn by its staff.

a. There may be a deficiency notice issued for any day when the Contractor's attire does not meet the City requirements.

8. CONTRACTOR'S VEHICLES and EQUIPMENT

- 8.1 The Contractor's vehicles and equipment used in the performance of the Services must be properly equipped to deliver the Services. All of the Contractor's vehicles and equipment must be equipped with approved back-up alarms, multiple lite revolving / strobe lights, or other necessary warning systems, which must be maintained and in proper operating condition at all times. In the event of a breakdown, the Contractor shall arrange for reserve equipment, with always the intent to maintain the schedule frequency.
- 8.2 Vehicles used in the performance of the Services must be identified on both sides with the full company name and telephone number. This must be fully legible and displayed in a professional manner.
- 8.3 Driving speed through City parks will be at a **maximum of 10 km/ hour**, and the Amber lights on each vehicle must be used during the course of business in City parks.
- 8.4 Contractor's vehicles must keep to paved pathways and roads throughout the park to avoid damage to City parkland and park assets. The City will determine the means and access to and from the work site area(s), in addition to restricting times or areas of access where it deems necessary.
- 8.5 A list of in carrying out the Service, or any portion thereof, the convenience of the public must always be considered and provided for by the Contractor, who must not obstruct any street, thoroughfare or sidewalk longer than necessary. All pedestrian walkways must be maintained in a safe condition at all times. Any discontinuities likely to prove hazardous to the public and / or pedestrians must be removed, barricaded or clearly and safely marked.
- 8.6 The Contractor must equip all staff performing the Services with an internet-capable, mobile device with data (IOS or Android) for service reporting through an administrative and inspection application (app). Orientation for the administrative and inspection application to the provided by the City.
 - Failure to equip staff internet-capable, mobile devices with data devices may result in a deficiency notice per day and may result in a \$100 service credit per day.

9. COMMUNICATION

9.1 The Contractor shall be available at all reasonable times to report and confer with City staff with respect to the Services. Communication must be available via email and telephone. Phone conversations must be followed up with written communication. Minimally, the Contractor shall provide a contact number and answering service available 24 hours a day, 7 days a week in order to receive service requests from City staff.

- 9.2 The Contractor will designate an individual to serve as the primary point of contact to oversee the contract and provide contact information that includes contact availability, in case of an emergency or in case the City otherwise needs to contact the Contractor outside of the approved schedule. The Contractor shall not change the primary point of contact without written authorization from the City. Contractor will also designate a backup point of contact in the event the primary is not available.
- 9.3 The Contractor, or designate must respond to City requests for time-sensitive and emergency services within two (2) hours, and general inquiries within twenty-four (24) hours unless otherwise stipulated in the agreement.
- 9.4 In the event of a problem or potential problem that may impact the quality or quantity of work, services, or the level of performance under a Contract, the Contractor shall notify the City **immediately** in writing and by telephone.

10. LOST PROPERTY

- 10.1 The Contractor is to develop and implement a process and procedure for receiving and maintaining any lost property of value found during the performance of the Services. The Contractor is required to secure the handling of valuables and the disposition of these valuables to the City within 24 hours of the Contractor finding such items.
- 10.2 The City will process the recovery of lost items, and if possible determine their rightful owners, and the disposition of unclaimed articles through the City's auction process.

11. INCLEMENT WEATHER

- 11.1 While the Services are to be continuous, the City reserves the right to suspend any or all work due to poor weather conditions. The City reserves the right to authorize the delayed work to be performed at a later date, or the City may deem it more appropriate to omit the delayed work and resume the normal schedule. The Contractor must not perform any suspended work without written authorization from the City.
- 11.2 While work is suspended due to inclement weather conditions, the Contractor must maintain readiness to resume work when conditions again become favorable enough to proceed.
- 11.3 If the Contractor deems work cannot be completed as per the weekly schedule due to inclement weather, the Contractor must contact the City within 24 (twenty-four) hours and provide an alternative work plan for approval.
 - a. Failure to contact the City regarding the delay and or to provide an alternative work plan for approval may result in a deficiency notice and may result in a \$100 service credit per incident.

12. ENVIRONMENTAL PROTECTION

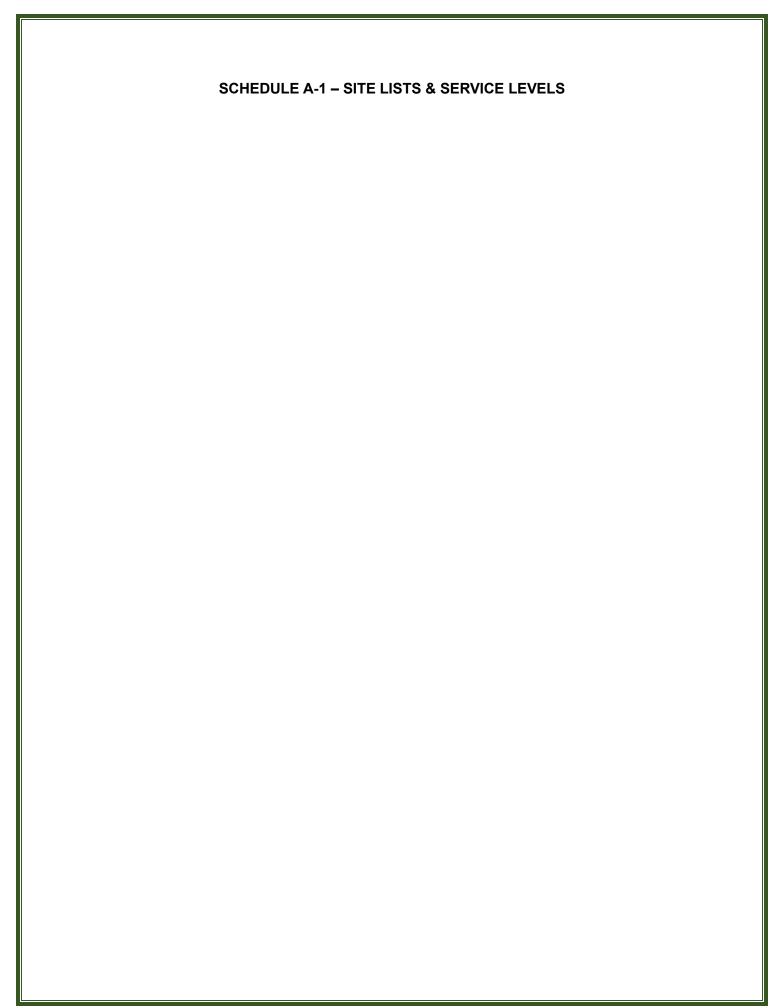
12.1 The Contractor shall be responsible to take all necessary measures to comply with requirements of the Federal and Provincial Environmental Protection Agencies, City Acts

and by-laws Waste Management Act and any other applicable acts in respect to air, earth and water pollutants.

13. HEALTH, SAFETY AND PROTECTION

- 13.1 The Contractor is responsible for initiating, maintaining, and supervising all safety precautions and programs in connection with the Services. The Contractor shall take every precaution to instruct personnel about and otherwise safeguard them against any possible injuries as well as other potential hazards within the parks.
- 13.2 Accident Reports: The Contractor must comply with all WorkSafe BC regulations and other regulatory agency requirements for record keeping and reporting of all accidents resulting in death, trauma, or occupational illness. The Contractor shall provide a verbal report to the Department Representative, or designate within one hour of occurrence and a written follow-up report to the Department Representative, or designate within 24 hours of the occurrence.
- 13.3 The Contractor must conform to all applicable Federal, Provincial and Municipal laws, and to the requirements of this Agreement. In performing Services under this Agreement the contractor must:
 - (a) Take all reasonable steps and precautions to prevent accidents and to preserve the health and safety of contractor personnel performing or in any way coming into contact with the performance of this Agreement;
 - (b) Take all reasonable precautions to prevent the release of hazardous chemicals into the environment;
 - (c) Take such additional precautions as the Department Representative, or designate may reasonable require for health, safety and environmental protection; and,
 - (d) Any violation of these health, safety and environmental rules and regulations, unless promptly corrected as directed by the Department Representative, or designate shall be grounds for termination of this Agreement in accordance with the Default Clause of this Agreement.

- END OF PAGE -



1. PACKAGE A - CLOVERDALE

Service Level	Park Name & Address	# of Year Round Bins	# of Season al Bins	Total # High Season Bins
1	Cloverdale Athletic Park, 6330 168 St	22	11	33
1	Cloverdale Youth Park, 6240 Highway 15	3		3
1	Hazelgrove Park, 7080 190 St	7		7
		32	11	43
2	Clayton Park, 18513 70 Ave	4	3	7
2	Cloverdale Ball Park, 17383 61A Ave	2	10	12
2	Don Christian Park, 6220 184 St	4		4
2	Hillcrest Park, 6530 185 St	6		6
		16	13	29
3B	59D - Greenbelt, 19489 73 Ave	1		1
3B	68H - Neighbourhood Park, 18590 70 Ave	1		1
3B	69B - Neighbourhood Park, 6491 194 St	2		2
3B	69C - Neighbourhood Park, 6650 195 St	1		1
3B	69G - Neighbourhood Park, 19502 66 Ave	1		1
3B	69H - Greenbelt, 19494 65 Ave	1		1
3B	A.J. McLellan Park, 16584 62a Ave	1		1
3B	Adams Road Park, 18160 68 Ave	2	2	4
	Bill Reid Millennium Amphitheatre , 6386 176 St	1		1
	Bose Forest Park, 6203 164 St	2		2
	Churchland Park, 5969 163a St	1		1
	East View Park, 6135 190 St	1		1
	Greenaway Park, 17905 60 Ave	2	2	4
	Hazelgrove Park, 7080 190 St	1		1
	Katzie Park, 19373 68 Ave	3		3
	Magee Park, 6872 191 St	1		1
	McIntyre Park, 19462 64 Ave	1		1
	Provinceton Park, 6994 180 St	1		1
	Salmonberry Park, 19077, 72 Ave	1		1
	Shannon Park, 7312 192a St	2		2
	Starr Park, 19333 66 Ave	1		1
	Surrey Centre Cemetery, 16675 Old McLellan Rd	4		4
		32	4	36
4B	59B - Greenbelt, 19451 72 Ave	1		1
	A.J. McLellan Park, 16584 62a Ave	1		1
	Clayton Hill Park, 18221 Claytonhill Dr	1		1
		3	0	3
	Cloverdale Total Bins	83	28	111

2. PACKAGE B - GUILDFORD / FLEETWOOD

Service	Park Name & Address	# of Year Round	# of Seasonal	Total # High
Level	Fair Name & Address	Bins	Bins	Season Bins
1	Erma Stephenson Park, 15920 110 Ave	5	5	10
1	Fleetwood Park, 15802 80 Ave	16	11	27
		21	16	37
2	Francis Park, 15951 83 Ave	4		4
2	Guildford Heights Park, 10310 154 St	6	2	8
2	Guildford Recreation Centre & Library, 15101 105 Ave	2		2
2	Hjorth Road Park, 10275 148 St	13	7	20
2	Lionel Courchene Park, 9900 154 St	5	8	13
2	Port Kells Park, 19340 88 Ave	3	5	8
2	Walnut Park, 16175 80A Ave	1		1
		34	22	56
3B	Barry Mather Park, 15039 92A Ave	1		1
3B	Bonaccord Park, 14962 98 Ave	2		2
3B	Bonnie Schrenk Park, 16510 84 Ave	1		1
3B	Coast Meridian Park, 8225 170 St	1		1
	Enver Creek Park, 8170 146 St	2	1	3
3B	Freedom Dog-Off-Leash Park, 15452 84 Ave	1		1
	Frost Road Park, 8607 164 St	1		1
	Maple Park, 14939 84 Ave	2		2
	Maple Green Park, 8959 150 St	3		3
	Meagan Anne MacDougall Park, 9008 Fleetwood Way	1		1
	Morningside Park, 8229 150 St	1		1
	Serpentine Heights Park, 16151 92 Ave	1		2
	Surrey Sport & Leisure Complex, 16555 Fraser Hwy	1		1
	Bothwell Park, 9435 168 St	1		1
	Douglas Park, 15044 99A Ave	2		2
	Fraser Heights Park, 10588 160 St	5		5
	Godwin Farm Biodiversity Preserve, 9016 164 St	1		1
	Hummingbird Park, 11083 Swan Cres	1		1
	J.R. Douglas Park, 10885 162B St	1		1
	North Point Park, 16088 109 Ave	1		1
	North Surrey Community Park, 15848 97A Ave	4		8
	Northview Park, 11149 156 St	1		1
	Robin Park, 11240 150 St	3		4
30	100m r ark, 11240-150-5t	38		45
/IR	14E - Greenbelt, 11015 154 St	1		1
	Green Timbers Greenway, 33A UROW, 14904 95 Ave	2		
	Green Timbers Greenway, 34A - Utility ROW, 15472 95A Ave	1		1
	Green Timbers Greenway, 348 - Utility ROW, 15472 95A Ave	2		2
	Green Timbers Greenway, 35B - Utility ROW, 16102 95A Ave	1		1
		1		1
	Green Timbers Greenway, 35C - Utility ROW, 9530 162A St Hemlock Park, 9353 160 St			1
46	THEITHOCK FAIR, 3333 100 St	9		9
	Guildford/Elastupad Tatal Bina	_		
	Guildford/Fleetwood Total Bins	102	45	147

3. PACKAGE C - NEWTON

Service Level	Park Name & Address	# of Year Round Bins	# of Seasonal Bins	Total # High Season Bins
1	Newton Athletic Park, 7395 128 St	30		30
1	Tamanawis Park, 12515 64 Ave	7	4	11
1	Unwin Park, 13313 68 Ave	7	14	21
	Goldstone Park, 5850 146 St	6	1	7
	,	50	19	69
2	Beaver Creek Park, 12270 66 Ave	1		1
2	Boundary Park, 6058 Boundary Dr West	2		2
	Cougar Creek Park, 6889 123 St	5	1	6
	Panorama Village Park, 14899 57 Ave	3		3
	Sullivan Heights Park, 6322 144 St	5	2	7
	Sullivan Park, 6272 152 St	6	6	12
	Surrey Lake, 7500 152 St	1		1
	West Newton Community Park, 13008 59 Ave	7		7
	, , , , , , , , , , , , , , , , , , , ,	30		39
3A	Amelia Adams Park, 8546 121A St	1		1
	Beaver Creek Heights Park, 6722 122A St	1		1
	Bob Rutledge Park, 5448 148 St	1		1
	Chimney Heights Park, 14677 74 Ave	3		3
	Dominion Park, 8225 134 St	2		2
	Evershine Park, 12688 70 Ave	1		1
	Frank Hurt Park, 13828 77 Ave	1		1
	Hazelnut Meadows Community Park, 14069 68 Ave	3		3
	Hyland Creek Park, 6542 138 St	2		2
	Joe Brown Park, 5381 125A St	1		3
	Kabaddi Park, 7017 122 St	3		3
		1		1
	Kennedy Trail Park, 12237 82 Ave	1		
	McLeod Park, 6306 140 St			1
	M.J. Norris Park, 6539 129A St	1		1
	Newton Dog Park, 13550 70A Ave	1		1
	Newton Pond, 13720 70 Ave	2		2
	Newton Reservoir Park, 6275 128 St	1		1
	Panorama Park, 12863 60 Ave	3		3
	Pioneer Park, 6572 133 St	3		3
	Princess Margaret Park, 7044 128 St	2		4
	R.A. Nicholson Park, 12140 75A Ave	2		2
	Springwood Forest Park, 5844 150 St	1		1
	Strawberry Hill Park, 7676 122 St	2		3
3A	T.E. Scott Park, 6998 148 St	3		3
		42		47
	50J - Utility ROW, 73A Ave and 125 St	1		1
	60D - Utility ROW, 12520 68 Ave	2		2
	60E - Utility ROW, 12485 69a Ave	1		1
	Corrigan Park, 5921 126 St	1		1
	East View Trail Park/Serpentine Dog Off-Leash Area, 7648 125 St	1		1
	Hunt Road Park (formerly 50B - Utility ROW), 12586 80 Ave	1		1
4A	Newton Athletic Park, 7395 128 St	1		1
		8	0	8
	Newton Total Bins	130	33	163

4. PACKAGE D - NORTH SURREY

4.	PACKAGE D - NOKIH SUKKET			I	
Service Level	Park Name & Address	# of Y Round Bins		# of Seasonal Bins	Total # of High Season Bins
	1 Bear Creek Park, 13750 - 88 Ave		41	27	68
	1 Hawthorne Park, 10503 144 St		11	5	16
	1 Tom Binnie Park, 10665 City Parkway		4		4
	1 Whalley Athletic Park, 13351 105A Ave		6	9	15
	1 Brownsville Bar Park, 11931 Old Yale Road		3		3
			65	41	106
	2 Bolivar Park, 13591 Crestview Dr		8	5	13
	2 Forsyth Park, 10635 140 St		3		3
	2 Green Timbers Urban Forest Park, 14698 96 Ave		7	2	9
	2 Hawthorne Dog Park, 10503 144 St		1		1
			19	7	26
	3A 22D - Utility ROW, 13931 100 Ave		1		1
	3A A.H.P. Matthew Park, 9762 132 St		1	2	3
	3A Bridgeview Park, 11475 126A St		5	3	8
	3A Brookside Park, 14201 84A Ave		2		2
	3A Green Timbers Park, 14255 96 Ave		1		1
	3A Invergarry Park, 14400 Currie Dr		2		2
	3A Kennedy Park, 9058 Holt Rd		3		3
	3A Kiyo Park, 9050 140 St		1		1
	3A Moffat Memorial Park, 9434 122 St		2		2
	3A Poplar Park, 13074 112 Ave		1		1
	3A Queen Elizabeth Meadows Park, 9400 134 St		2		2
	3A Robertson Drive Park, 12730 92 Ave		2		2
	3A Robson Park, 12576 100 Ave		6		6
	3A Royal Kwantlen Park, 13035 104 Ave		5		13
			2		
	3A Surrey Nature Centre, 14225 Green Timbers Way				2
	3A Surrey Public Wharf, 11731 130 St		2		3
	3A Mart Village Bark - Artificial Turf, 10665 City Parkway		3		
	3A West Village Park, 13231 Central Ave		1		1
	3A William Beagle Park, 12944 92A Ave		1		1
	44 404 4055 440 6		43		56
	4A 12H - Utility ROW, 10550 140 St		1		1
	4A 22B - Utility ROW, 13900 100 Ave		1		1
	4A 42C - Utility ROW, 14204 82a Ave		1		1
	4A Inouye Park (30E - Utility ROW) 12719 88 Ave		1		1
	4A Inouye Park (31E - Utility ROW) 13378 92 Ave		1		1
	4A Inouye Park (31H - Utility ROW) 8985 Queen Mary Blvd		2		2
	4A 32B - Utility ROW 9409 140 St		1		1
			8		8
	5 Holland Park		21		21
			21	0	21
		North Total Bins	156	61	217

5. PACKAGE E - SOUTH SURREY

Service Level	Park Name & Address	# of Year Round Bins	# of Seasonal Bins	Total # High Season Bins
	1 Redwood Park, 17900 20 Ave	3	3	
	1 South Surrey Athletic Park, 1925 148 St	25		
	1 Sunnyside Acres Urban Forest Park, 2598 144 St	1		3.
	1 Summyside Acres orbum Forest Funk, 2550 144 St	29		42
	2 Bakerview Park, 1845 154 St	2		
	2 Crescent Park, 2585 132 St	7		
	2 Crescent Park at Tennis Court, 2440 128 St	1		
	2 Edgewood Park, 2284 165 St	3		
	2 Elgin Heritage Park/Stewart Farm, 13723 Crescent Rd	5		
	2 Kwomais Point Park, 1367 128 St	2		
	2 Semiahmoo Trail - 123A - Park, 15109 23A Ave	1		
	2 Sunnyside Park, 15455 26 Ave	5		1
	, , , , , , , , , , , , , , , , , , , ,	26	27	5
3	3A 103D - Utility ROW, 14900 35 Ave	3		
	3A 115 A Greenbelt, 16588 28 Ave	1		
	BA Alderwood Park, 1761 Lilac Dr	6		
	BA Bay Ridge Park, 14284 18a Ave	1		
	BA Bell Park, 1782 136 St	1		
	BA Ben Stevenson View Park, 1799 Ocean Park Rd			
	BA Blumsen Park, 3536 Rosemary Heights Dr			
	BA Chantrell Park, 2254 Chantrell Park Dr	1		
	BA Chantrell Creek Park, 13741 24 Ave	1		
	BA Dufferin Park,17375 2 Ave	3		
	BA Hazelmere Cemetery, 19184 16 Ave	1		
	BA Laronde Park, 1806 130 St			
	BA Latimer Park, 2786 192 St	2		
	BA Meridian By The Sea Park, 2040 150 St			
	BA Morgan Creek Park, 3302 156A St	2		
	BA Mountain View Park, 3029 160 St	1		
	BA Oak Meadows Park; 16271 22 Ave	3		
	BA Ocean Park Library Grounds, 12864 17 Ave	1		
	BA Orchard Grove Park, 16685 24 Ave	2		
	BA Semiahmoo Trail - 123E - Park, 15138 20 Ave	1		
	BA South Meridian Park, 16187 12 Ave	2		
	BA Southmere Village Park, 1701 Martin Dr	6		
	BA Summerhill Park, 13089 Summerhill Cres	1		
	BA Sunnyside Acres Urban Forest Park, 2598 144 St	4		
	BA Sunnyside Lawn Cemetery, 14850 - 28 Ave	4		
	BA Wills Brook Park, 15999 28 Ave	2		
	BA Winter Crescent Park, 3484 148 St			
		54		
	IA 125G, 1765 167 St	1		
	IA South Surrey Indoor Pool, 14655 - 17 Avenue	1		
		2		
	South Total Bi			

MAPS FOR PACKAGES A to E may be viewed and/or downloaded from the City of Surrey Managed File Transfer (MFT) link below.

Enter the login and password when prompted, locate folder 1220-040-2023-083 and proceed.

Hostname: https://mft.surrey.ca

Login ID: surreybid Password: Welcome

Locate Folder: 1220-040-2023-083

- END OF PAGE -

SCHEDULE A-2 – TIME SCHEDULE

SERVICE LEVEL FREQUENCY

	Service Schedule								
	Sat	Sun	Mon	Tues	Wed	Thurs	Fri		
	Level 1	Level 1	Level 1	Level 1	Level 1	Level 1	Level 1		
HIGH		Level 2	Level 2		Level 2		Level 2		
SEASON	Level 3A		Level 3B	Level 3A	Level 3B	Level 3A	Level 3B		
JLAJON			Level 4B	Level 4A					
		Level 5							
		Level 1	Level 1		Level 1		Level 1		
MID		Level 2			Level 2				
SEASON	Level 3A		Level 3B	Level 3A		Level 3B			
JLAJON			Level 4B	Level 4A					
		Level 5							
	·								
		Level 1			Level 1		Level 1		
LOW		Level 2			Level 2				
SEASON			Level 3B	Level 3A					
JLAJUN			Level 4B	Level 4A					
		Level 5							

*All Service Level '1' and Service Level '2' parks must be serviced before **10:00 am** on the scheduled day.

Level 3A	North Surrey, Newton & South Surrey
Level 3B	Cloverdale & Guildford/Fleetwood
Level 4A	North Surrey, Newton & South Surrey
	North Surrey, Newton & South Surrey Cloverdale & Guildford/Fleetwood

High Season	April 1 - Sept 30			
Mid Season	Oct 1 - Nov 30 & Feb 1 - Mar 3			
Low Season	Dec 1 - Jan 31			



SCHEDULE B - QUOTATION

RFQ Title: Refuse Collection and Disposal Services RFQ No: 1220-040-2023-083 CONTRACTOR Legal Name: **Contact Person and Title: Business Address: Business Telephone: Business Fax: Business E-Mail Address: CITY OF SURREY** City Representative: Sunny Kaila, Manager, Procurement Services E-mail for PDF Files: purchasing@surrey.ca 1. If this Quotation is accepted by the City, a contract will be created as described in: the Agreement; (a) (b) the RFQ; and (c) other terms, if any, that are agreed to by the parties in writing. 2. Capitalized terms used and not defined in this Quotation will have the meanings given to them in the RFQ. Except as specifically modified by this Quotation, all terms, conditions, representations, warranties and covenants as set out in the RFQ will remain in full force and effect. 3. I/We have reviewed the RFQ Attachment 1 - Agreement - Goods and Services. If requested by the City, I/we would be prepared to enter into that Agreement, amended by the following departures (list, if any): Section Requested Departure(s)

1	
The	City requires that the successful Contractor have the following in place befor
	riding the Goods and Services:
(a)	Workers' Compensation Board coverage in good standing and further, if an "Owne Operator" is involved, personal operator protection (P.O.P.) will be provided,
(b)	Workers' Compensation Registration Number Prime Contractor qualified coordinator is Name: and Contact Number: :
(c)	and Contact Number: Insurance coverage for the amounts required in the proposed Agreement as minimum, naming the City as additional insured and generally in compliance wit the City's sample insurance certificate form available on the City's Website a www.surrey.ca search Standard Certificate of Insurance ;
(d)	City of Surrey or Intermunicipal Business License: Number;
(e)	If the Contractor's Goods and Services are subject to GST, the Contractor's <u>GS</u> Number is; and
(f)	If the Contractor is a company, the <u>company name</u> indicated above is <u>registere</u> with the Registrar of Companies in the Province of British Columbia, Canada Incorporation Number
requ	Incorporation Number f the date of this Quotation, we advise that we have the ability to meet all of the abovirements except as follows (list, if any): uested Departure(s):
requ	f the date of this Quotation, we advise that we have the ability to meet all of the abovirements except as follows (list, if any):
Req	f the date of this Quotation, we advise that we have the ability to meet all of the abovirements except as follows (list, if any):
Req	f the date of this Quotation, we advise that we have the ability to meet all of the abov irements except as follows (list, if any): uested Departure(s):
Req Plea The this	f the date of this Quotation, we advise that we have the ability to meet all of the abovirements except as follows (list, if any): uested Departure(s): se State Reason for the Departure(s): Contractor acknowledges that the departures it has requested in Sections 3 and 4 of Quotation will not form part of the Agreement unless and until the City agrees to thereiting by initialing or otherwise specifically consenting in writing to be bound by any of the Agreement unless and until the City agrees to the pricing by initialing or otherwise specifically consenting in writing to be bound by any of the consenting in writing the consenting in writing th
Plea The this in we then	f the date of this Quotation, we advise that we have the ability to meet all of the abovirements except as follows (list, if any): uested Departure(s): se State Reason for the Departure(s): Contractor acknowledges that the departures it has requested in Sections 3 and 4 of Quotation will not form part of the Agreement unless and until the City agrees to thereiting by initialing or otherwise specifically consenting in writing to be bound by any of the Agreement unless and until the City agrees to the pricing by initialing or otherwise specifically consenting in writing to be bound by any of the consenting in writing the consenting in writing th

7.	I/We have reviewed the RFQ Attachment 1, Schedule A – Specifications of Goods and Scope of Services. If requested by the City, I/we would be prepared to meet those requirements, amended by the following departures and additions (list, if any):
	Requested Departure(s)
	Please State Reason for the Departure(s):
_	s and Payments
8.	The Contractor offers to supply to the City of Surrey the Goods and Services for the prices plus applicable taxes as follows:

			#				
Service Level	#		Services	Total #			
1	Months	# Bins	per Bin	Services	Cost per Service	Total Co	st
High Season	6	43	183	7,869	\$ -	\$	-
Mid season	4	32	69	2,208	\$ -	\$	-
Low Season	2	32	27	864	\$ -	\$	-
Service Level			#				
	#		Services	Total #			
2	Months	# Bins	per Bin	Services	Cost per Service	Total Co	st
High Season	6	29	105	3,045	\$ -	\$	-
Mid season	4	16	35	560	\$ -	\$	-
Low Season	2	16	18	288	\$ -	\$	-
C			#				
Service Level	#		Services	Total #			
3B	Months	# Bins	per Bin	Services	Cost per Service	Total Co	st
High Season	6	36	79	2,844	\$ -	\$	-
Mid season	4	32	35	1,120	\$ -	\$	-
Low Season	2	32	9	288	\$ -	\$	-
C			#				
Service Level	#		Services	Total #			
4B	Months	# Bins	per Bin	Services	Cost per Service	Total Co	st
High Season	6	3	27	81	\$ -	\$	-
Mid season	4	3	17	51	\$ -	\$	-
Low Season	2	3	9	27	\$ -	\$	-

PACKAGE B - 0	GUILDFOF	RD / FLEE	TWOOD				
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost	
High Season	6	37	183	6,771	\$ -	\$	-
Mid season	4	21	69	1,449	\$ -	\$	-
Low Season	2	21	27	567	\$ -	\$	-
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost	
High Season	6	56	105	5,880	\$ -	\$	-
Mid season	4	34	35	1,190	\$ -	\$	-
Low Season	2	34	18	612	\$ -	\$	-
Service Level 3B	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost	
High Season	6	45	79	3,555	\$ -	\$	-
Mid season	4	38	35	1,330	\$ -	\$	-
Low Season	2	38	9	342	\$ -	\$	-
Service Level 4B	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost	
High Season	6	9	27	243	\$ -	\$	-
Mid season	4	9	17	153	\$ -	\$	-
Low Season	2	9	9	81	\$ -	\$	-
					Package B	\$	_

PACKAGE C -	NEWTON	J				
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	69	183	12,627	\$ -	\$ -
Mid season	4	50	69	3,450	\$ -	\$ -
Low Season	2	50	27	1,350	\$ -	\$ -
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	39	105	4,095	\$ -	\$ -
Mid season	4	30	35	1,050	\$ -	\$ -
Low Season	2	30	18	540	\$ -	\$ -
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	47	78	3,666	\$ -	\$ -
Mid season	4	42	35	1,470	\$ -	\$ -
Low Season	2	42	9	378	\$ -	\$ -
Service Level 4A	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	8	26	208	\$ -	\$ -
Mid season	4	8	17	136	\$ -	\$ -
Low Season	2	8	9	72	\$ -	\$ -
					Package C	\$ -

PACKAGE D	- NORTH	SURREY					
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost	
High Season	6	106	183	19,398	\$ -	\$	_
Mid season	4	65	69	4,485	\$ -	\$	_
Low Season	2	65	27	1,755	\$ -	\$	_
LOW Scuson		03		1,733	Y	,	
			#				
Service Level	#		Services	Total #			
2	Months	# Bins	per Bin	Services	Cost per Service	Total Cost	
High Season	6	26	105	2,730	\$ -	\$	-
Mid season	4	19	35	665	\$ -	\$	-
Low Season	2	19	18	342	\$ -	\$	-
Service Level	#		# Services	Total #			
3A	Months	# Bins	per Bin	Services	Cost per Service	Total Cost	
High Season	6	56	78	4,368	\$ -	\$	-
Mid season	4	43	35	1,505	\$ -	\$	-
Low Season	2	43	9	387	\$ -	\$	-
Service Level	#		# Services	Total #			
4A	Months	# Bins	per Bin	Services	Cost per Service	Total Cost	
High Season	6	8	26	208	\$ -	\$	-
Mid season	4	8	17	136	\$ -	\$	-
Low Season	2	8	9	72	\$ -	\$	-
Service Level	#		# Services	Total #			
5	Months	# Bins	per Bin	Services	Cost per Service	Total Cost	
High Season	6	21	26	546	\$ -	\$	-
Mid season	4	21	17	357	\$ -	\$	-
Low Season	2	21	9	189	\$ -	\$	-
					Package D	\$	-

PACKAGE E - S	SOUTH SU	JRREY				
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	42	183	7,686	\$ -	\$ -
Mid season	4	29	69	2,001	\$ -	\$ -
Low Season	2	29	27	783	\$ -	\$ -
Service Level 2	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	53	105	5,565	\$ -	\$ -
Mid season	4	26	35	910	\$ -	\$ -
Low Season	2	26	18	468	\$ -	\$ -
Service Level	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	55	78	4,290	\$ -	\$ -
Mid season	4	54	35	1,890	\$ -	\$ -
Low Season	2	54	9	486	\$ -	\$ -
Service Level 4A	# Months	# Bins	# Services per Bin	Total # Services	Cost per Service	Total Cost
High Season	6	2	26	52	\$ -	\$ -
Mid season	4	2	17	34	\$ -	\$ -
Low Season	2	2	9	18	\$ -	\$ -
					Package E	\$ -

REFU	SE COLLECTION AND DISPOSAL SERVICES – COS	ST SUMMARY
ITEM	AREA	TOTAL ANNUAL COST
PACKAGE A	CLOVERDALE	\$
PACKAGE B	GUILDFORD/FLEETWOOD	\$
PACKAGE C	NEWTON	\$
PACKAGE D	NORTH SURREY	\$
PACKAGE E	SOUTH SURREY	\$
	SUBTOTAL	\$
	GST (5%:)	\$
	TOTAL CONTRACT PRICE	\$

All prices are in Canadian funds.

Payment Terms:

9. A cash discount of ____% will be allowed if invoices are paid within ____ days, or the ____ day of the month following, or net 30 days, on a best effort basis.

Extra Services:

10. If additional services are requested by the City of Surrey, the Contractor offers to supply the City of Surrey the extra services per bin, as follows:

ITEM	EXTRA SERVICE	COST PER BIN
1.	EXTRA SERVICE	\$

If the cost of an Extra Service differs from a unit cost, please provide details on the cost breakdown:

Experience, Reputation and Resources:

11. Contractor's relevant experience and qualifications in delivering Goods and Services similar to those required by the Agreement (use the spaces provided and/or attach additional pages, if necessary):

per		dentify and provide the bac o provide the Goods and Serves, if necessary):		
Key	Personnel			
١	lame:			
E F	experience: Dates: Project Name: Responsibility:			
sub	<u>-contractors</u> and r	identify and provide the landerial suppliers proposed to acces provided and/or attach ad	undertake a port	ion of the Goods
(Description of Goods & Services	Sub-Contractors & Material Suppliers Names	Years of Working with Contractor	Telephone Nur and Email

	Do you have specific Health and Safety Training Program for all personnel? ☐ Yes ☐ No
	Have your employees received the required Health and Safety training and retraining? $\hfill \square$ Yes $\hfill \square$ No
	☐ Corporate OH&S policy attached (please tick to confirm).
17.	Describe your company's training program. Provide a list (i.e. WHMS, Health & Safety etc.) of refresher or upgrade training, if available, that your company provides for new and existing employees, including examples of subjects covered, materials and frequency.
18.	Contractor should describe their sustainability initiatives relating to the environmental impacts. The environmental attributes (green) of their Goods and Services. Anticipated objectives (e.g., carbon neutral by 2015). Information pertaining to their environmental policies, programs and practices. Confirm that the Contractor complies with any applicable objective (use the spaces provided and/or attach additional pages, if necessary):
19.	Contractor should describe their sustainability initiatives relating to the environmental impacts. The environmental attributes (green) of their Goods and Services. Anticipated objectives (e.g., carbon neutral by 2015). Information pertaining to their environmental policies, programs and practices. Confirm that the Contractor complies with any applicable
	objective (use the spaces provided and/or attach additional pages, if necessary):
Metro	o Vancouver's Non-Road Diesel Engine Emissions Regulation By-law:
20.	Contractors should confirm they are in compliance with By-law (if applicable):
	☐ Applicable as follows ☐ Not applicable to this project

	No.	Equipment Description		Engine Tier Designation	Engine Registration Number as Issued by Metro Vancouver
•	1		☐ Tier	0 or 🗖 Tier 1	
-	2		☐ Tier	0 or 🗖 Tier 1	
-	3		☐ Tier	0 or 🗖 Tier 1	
-	4		☐ Tier	0 or 🗖 Tier 1	
•	5		☐ Tier	0 or 🗖 Tier 1	
is Qu	ACTOF	is offered by the Contractor		day of	, 202
		f O code a de co			
		of Contractor) Authorized Signatory)		(Signature of A	Authorized Signatory)
Signatu	ure of A		natory)		Authorized Signatory) nd Position of Authorized Sign
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SCHEDULE C - PRIME CONTRACTOR DESIGNATION

Letter of Understanding

As per the requirements of the *Workers' Compensation Act*, R.S.B.C. 2019, Chapter 1, Part 2, Division 4, Section 24 and 25 which states:

Coordination of multiple-employer workplaces

24 In this section:

"multiple-employer workplace" means a workplace where workers of 2 or more employers are working at the same time:

"prime contractor" means, in relation to a multiple-employer workplace,

- (1) The prime contractor of a multiple-employer workplace must
 - ensure that the activities of employers, workers and other persons at the workplace relating to occupational health and safety are coordinated, and
 - (b) do everything that is reasonably practicable to establish and maintain a system or process that will ensure compliance with this Part and the regulation in respect to the workplace.
- (2) Each employer of workers at a multiple-employer workplace must give to the prime contractor the name of the person the employer has designated to supervise the employer's workers at that workplace.

By signing this Agreement, the Contractor accepts all responsibilities of a prime contractor as outlined in the Workers' Compensation Act, and WorkSafeBC OH&S Regulation.

As a Contractor signing this Prime Contractor Designation form with the City of Surrey (the "owner"), you are agreeing that your company, management staff, supervisory staff and workers will comply with the Workers' Compensation Board (WCB) Occupational Health and Safety Regulation and the *Workers' Compensation (WC) Act*.

Any WorkSafeBC OH&S violation by the prime contractor may be considered a breach of contract resulting in possible termination or suspension of the agreement and/or any other actions deemed appropriate at the discretion of the City.

Any penalties, sanctions or additional costs levied against the City, as a result of the actions of the prime contractor are the responsibility of the prime contractor.

The Contractor acknowledges having read and understood the information above.

By signing this Prime Contractor Designation form, the Contractor agrees as a representative of the firm noted below, to accept all responsibilities of the prime contractor for this project.

The Contractor understands and accepts the responsibilities of the prime contractor designation in accordance with the *Workers' Compensation Act* while contracted by the City of Surrey for project and will abide by all Workers' Compensation Board Regulation requirements.

Project File No.:	1220-040-2023-083	
Project Title and Site Location:	Refuse Collection and Disposal Service	s
Prime Contractor Name:		
Prime Contractor Address:		
Business Telephone/Business Fax Numbers:Phone:Name of Person in Charge of Project:		Fax:
Name of Person Responsible for Co Phone:	oordinating Health & Safety Activities:	
Prime Contractor Signature:	Date:	
Please return a signed copy of this 13450 – 104 Avenue, Surrey, Britis	memo to the City of Surrey, Finance De h Columbia, V3T 1V8	partment, Procurement Services Section

If you have any questions, please contact the City of Surrey, Manager Occupational Health & Safety at 604-591-4658.

SCHEDULE D - CONTRACTOR HEALTH AND SAFETY EXPECTATIONS

Responsibility of the Contractor(s)

The City of Surrey strives to maintain a safe work environment for employees and contractors and insists upon the enforcement of safe practices and procedures in all premises and in all work activities. It is essential that all contractors and their employees and sub-contractor(s) perform in the same manner. It is every employer and contractor's responsibility to ensure that staff and public are protected from workplace hazards.

As a contractor to the City of Surrey, you are expected to conform to the requirements of the Workers' Compensation Act, the WorkSafeBC Occupational Health and Safety Regulation and to all provincial and local laws and regulations. The City of Surrey Building Owner, Project Manager, and the Manager, Occupational Health & Safety or designate have the authority to order an unsafe act to cease or to have an unsafe piece of equipment removed from the premises or, in extreme situations, to shut down a job entirely. Any City of Surrey Employee that observes a safety infraction by a contractor performing work for the City of Surrey should bring it to the attention of a manager immediately or Occupational Health & Safety (604-591-4131).

The following information is provided as typical City of Surrey requirements but does not relieve the contractor from complying with all applicable local and provincial laws, regulations and bylaws.

PERSONNEL

- 1. You are expected to inform your employees of any potential hazard in the workplace and advise of appropriate action to be taken should a hazard be found or a fire or accident occur.
- 2. Contractors will restrict persons invited on the premises to employees only. No families or friends are permitted.
- 3. The contractor will advise the City of any on-site accidents involving the contractor's employees, or injuries to others caused by the contractor's business.

SAFETY MANAGEMENT SYSTEM

- 1. Contractors will ensure their employees utilize proper safety equipment and clothing as required for job site activities.
- 2. Contractors must follow and have on site proper written safe work procedures for hazardous work, e.g. Fall protection, confined space entry, hot work, lockout, excavations and shoring, traffic management, etc.
- 3. Contractor must identify workplace hazards and implement suitable controls to decrease the risk.
- 4. Contractor must provide safety training and education to staff and have training records available for review.
- 5. Contractor must have a health & safety program for its workers and sub-contractors.
- 6. Contractor will provide appropriate First-Aid coverage for their workers and subcontractors.
- 7. Contractor must forward a weekly work task list prior to work commencement to the

coordinator.

8. The qualified safety coordinator must participate in the City of Surrey OHS Orientation or attend the Prime Contractor's Orientation.

WORK AREAS –City Facilities

No work by contractors shall occur in any area without prior consent of the City of Surrey Manager, Civic Facilities or their designated representative. Work during normal business hours of the City shall not create undue noise, smells or otherwise unduly disturb the work of City of Surrey staff or the public. If an activity requires that a disturbance is likely, the contractor shall whenever possible only do that work outside normal business hours.

All activities that create a hazard (i.e., work from a ladder, removal of a floor tile, emission of VOC's, etc.) to persons outside the contractor's supervision shall have warning devices, delineation or barriers, sealed spaces, etc. as would normally be required to protect any person from that hazard.

SAFETY ATTITUDE

Your safety record and attitude are important criteria used to judge your qualification for future bidding on solicitations with the City of Surrey. You can help ensure employee safety and your eligibility for future business with the City if you exhibit and practice a "Safe Work - Safe City" attitude.

The City of Surrey is concerned about the health, safety and wellbeing of all employees and contractors. It is essential we maintain a healthy, safe and productive work environment.

All Employees & Contractors:

It is everyone responsibility to:

- know and comply with WorkSafeBC regulations
- follow established safe work procedures
- immediately report any work-related injury to his/her supervisor; and to the city representative
- not remain on the work site while his/her ability to work is in any way impaired
- report unsafe acts and conditions to their supervisor
- correct unsafe conditions immediately whenever it is possible to do so
- take reasonable care to protect your health & safety and the health and safety of other persons who may be affected by your acts or omissions at work

An employee must refuse to work if continuing to do so would endanger the health and safety of the employee, fellow employees, or others. The worker must immediately report the circumstances of the unsafe condition to his or her supervisor or manager. If the unsafe condition is not remedied or the issue is not resolved the Manager, Occupational Health & Safety must be contacted.

GENERAL RULES

- 1. For all secured worksites, contracted workers are required to sign in and sign out each day
- 2. (Access cards may be issued a worker may need to provide an Identification document (i.e. Driver's License) in exchange).
- 3. Personal protective equipment, as determined by the City, through consultation with the Contractors Health and Safety Representatives must be worn when and where required. (Hard Hats, Safety Footwear, Safety Vests and Safety Glasses must be worn on active construction sites. Hearing Protection must be worn when noise levels are above 85dBA.)
- 4. Horseplay, gambling and the use of alcohol or narcotics will not be tolerated.
- 5. No Smoking within 7.5M of a City owned buildings door exits, windows and vents.
- 6. Report **ALL** injuries to your supervisor immediately and notify the City's site representative.
- 7. Report any unsafe conditions, including someone under the influence or hazards, which may allow an injury to occur to you, a fellow worker, or others on the worksite.
- 8. Report any property damage, regardless of how minor.
- Restricted and controlled products will be labeled, used and stored in accordance with the
 associated regulations, e.g., WHMIS. Follow all procedural instructions when using or
 handling <u>hazardous</u> <u>materials/controlled products</u> and ensure that all containers of
 hazardous/controlled product materials are properly labelled and stored in designated
 areas.
- 10. Obey all posted signs and notices. Do not venture into areas that you are not authorized to enter.
- 11. Always use the correct posture when lifting and get assistance if the weight is excessive.
- 12. Do not work within the limits of approach to high voltage equipment.
- 13. If working at heights greater than 10 feet a Fall Protection system must be in place. The appropriate Fall Protection equipment must be worn at all times. If working at 25 feet or higher, that is not protected by permanent guardrails, a written workplace fall protection plan must be developed.
- 14. Housekeeping (Orderliness and good housekeeping are basic requirements and must be maintained at all times):
 - a. Aisles are to be kept clear at all times.
 - b. Individual work areas are to be kept clean and tidy. All materials, tools, products and equipment are to be kept in their designated areas.
 - c. Liquid spills are to be cleaned up immediately to prevent slips and falls.
 - d. Accumulation of oily rags, combustible refuse or similar fire hazards will not be tolerated.

15. Fire Prevention:

- a. Become familiar with surroundings and emergency exit.
- b. Ensure aisles and exits are not blocked at any time.
- c. Anytime a fire extinguisher is used, report it immediately to your supervisor, so that it can be recharged.
- 16. Equipment Operation (Any equipment, which could create a hazard, must be maintained in good condition):
 - Equipment must not be repaired, adjusted or operated unless by a "competent person"

who understand the safe operating procedures.

- b. Always be aware of the use and location of the "EMERGENCY STOP" button, if equipment is so equipped, before using the equipment.
- c. Loose clothing, jewelry and long hair must be secured to prevent becoming entangled with equipment.
- d. The Operator must check all safety devices on equipment before operation.
- e. All equipment must be turned off and the appropriate "lock-out" procedure followed, prior to repairs, cleaning, adjustment or lubrication.
- f. Radio/I-pod Headphones are not allowed to be worn during regular work operations.
- g. All ladders must be of an approved type and length. Unacceptable ladders must be removed immediately from the premises.
- h. All vehicles and equipment on City property must be kept in safe mechanical condition at all times and be operated only by persons with a valid driver's license and/or proper training and qualifications.
- i. Contractors will not operate any equipment, valves, switches, etc., which are part of the City's operation, unless specific permission is received from the Department Representative.
- 17. Ground Disturbance –Every time you dig in the ground, with a shovel or mechanized equipment, you run the risk of loss of life or damage to property if you hit any of the many buried cables, conduits, gas or oil pipelines and/or other underground facilities that serve our city. BC One Call Must be called and a ticket obtained prior to commencing any ground disturbance activities.
- 18. An Exposure Control Plan and written Safe Work Procedures and must be accessible for work tasks that involve handling or disturbing Asbestos (ie. AC pipe), Lead (ie. paint) or Silica (ie. concrete) containing products.

This document does not replace the Workers' Compensation Act or WorkSafeBC OH&S regulation. Each individual Contractor must have specific health and safety safe work rules and procedures that apply to their work tasks. Each Contractor must comply with the Workers' Compensation Act and WorkSafeBC Occupational Health & Safety Regulation and to provincial, and local laws and regulations. If a contractor is unable to comply they must bring this to the attention of their qualified safety representative and to the Prime Contractor safety representative immediately.

Authorized Signature:	
Name:	
	(Please Print)
Date:	