

Public Safety Committee Minutes

Present:

Chairperson - Mayor Hepner
Councillor Gill
Councillor Hayne
Councillor LeFranc
Councillor Martin
Councillor Starchuk
Councillor Villeneuve

Absent:

Chief Superintendent, OIC, Surrey
Cllr. Woods
Cllr. Steele

RCMP Representatives

Supt. Shawn Gill, Surrey RCMP
Supt. Manny Mann, Surrey RCMP

Staff Present:

City Manager
Director, Public Safety Strategies
Manager, Bylaw Enforcement & Licensing Services
Fire Chief
City Solicitor
City Clerk
Manager, Financial Reporting
Crime Reduction Strategy Manager
Community Safety Coordinator
Deputy City Clerk

A. ADOPTION OF MINUTES

1. Public Safety Committee – December 7, 2015

It was Moved by Councillor LeFranc
Seconded by Councillor Hayne
That the minutes of the Public Safety
Committee meeting held on December 7, 2015, be adopted.
Carried

B. COMMITTEE REPORTS

1. Item No. Pool Public Safety Strategy Development – Update 1

The Director, Public Safety Strategies provided the following comments:

- In building a new Public Safety Strategy, it is important to acknowledge the Crime Reduction Strategy (CRS) and its substantive completion, with 82% of its recommendations accomplished;
- The CRS sets a strong foundation for transparent, engaged, comprehensive approach towards developing a new strategy;
- Have been engaged with internal and external groups over the last three months to gain information about City;
- Undertaking some real discussions with various groups, it is also a change management strategy and the importance of the notion in having a guiding coalition;
- In building a new strategy, the following change management stages will be applied:
 - Create Urgency

- Form a Powerful Coalition
 - Create a vision for change
 - Communicate the vision
 - Empower action
 - Create quick wins
 - Build on the change
 - Make it stick
- In the City of Surrey, the notion of strategy and identifying priorities is not new, as such it will be important to link the new strategy with already existing strategies, such as Sustainability Charter and the Official Community Plan;
 - Foundation of any good strategy is the values of an organization, the new Public Safety Strategy will build upon the City's values of community, innovation, integrity, service and teamwork;
 - A public safety leadership group has been developed and we are recommending a best practices informed "scorecard" approach built from and linked to the Sustainability dashboard;
 - The Public Safety Strategy is an evidence-based, collaborative approach to enhance the livability by addressing issues related to crime, personal safety, emergencies, disasters, road safety, and persistent social challenges.
 - The Surrey Public Safety Strategy will:
 - Mobilize and facilitate dialogue among key stakeholders and community members to find innovative solutions to complex public safety issues;
 - Develop a results focused, evidence based strategy to ensure we achieve our vision of a safe city; and,
 - Utilize best practices, collect relevant data and regularly analyze data and trends to ensure an appropriate focus to innovatively facilitate social change.
 - The Surrey Model for Public Safety brings together all of the key players involved in the Public Safety Mission (ie. Police, Fire, Bylaws and Legal, Community, Business, Social Planning and Sustainability, Schools and Community Agencies, and Parks, Recreation and Culture).
 - Best Practices will be researched to determine what works and what doesn't work;
 - A detailed strategy map will be built behind each task/initiative;
 - Creates internal cohesion – "our roadmap"
 - A "one stop shop" to outline the components
 - Communicates the vision, mission and the actions
 - Aligns the daily work (initiatives) to vision and strategy
 - Brings discipline to strategy – makes strategy everyone's job
 - Uses performance measures and targets to measure progress
 - Allows us to communicate, measure and prioritize initiatives

- Becomes a dashboard
- An engaged and integrated senior leadership will be required in order to:
 - Maintain a clear strategic focus;
 - Engage everyone in developing and executing strategy;
 - Provide high visibility and active personal engagement;
 - Assume personal accountability and ownership for the execution of strategy;
 - Operate regularly and effectively as a team; and,
 - Make positive use of measurement in managing strategy.
- The Senior Leadership team and its members provide active, personal and visible leadership for our strategy and its execution;
- It will be important to be clear in our vision for “a city in which all people live, work, learn and play in a safe and engaged community” and clear in our mission “to collaborate across sectors for maximum impact.”
- The timeline and associated tentative dates for the Public Safety Strategy Development Process was highlighted as follows:
 - Senior Staff Review – January 2016
 - Present Draft Framework at Public Safety Committee – February 29, 2016
 - Gap Analysis and Process Development – March 2016
 - Internal and External Consultation – March to April 2016
 - Review Feedback and Develop DRAFT Framework – April to May 2016
 - Develop Strategy – March to August 2016
 - Strategy Launch – October 2016
- Three criteria for strategic initiatives include: (1) supported by the City and our partners; (2) Designed to enhance public safety; and (3) include targets, measures and monitoring;
- Much work has already transpired between December and January, and at this time staff is defining the key strategic themes ;
- With regards to steps going forward, the following work will be undertaken between March and October:
 - Objectives - Determining continuous improvement activities;
 - Strategy Map - Creating a unified picture of all components;
 - Measures and Targets – Metrics, targets of all objectives;
 - Initiatives – Confirm projects that anchor the strategy;
 - Align & Launch – Reality check, dashboard and launch.

During discussion, the following comments were made:

- The baseline will be determined in the measures sections, where benchmarking will be based on existing data;

- The Strategy Map creates internal cohesion, creating a one-stop shop that aligns the daily work and communicates the vision;
- The Public Safety team is comprised of internal and external stakeholders;
- Staff advised that a data analyst will be hired, along with term employees for the developing the strategy themes;
- Although the proposed key staff members on the team have busy workloads, it is important to have key staff involved and all staff on the team have volunteered to be part of the project;
- In terms of a mechanism to submit information to the Public Safety Working Group (PSWG), it is anticipated that most of the members will assign staff within their own areas to serve as backups;
- Internal focus groups will be will be conducted to provide staff with the ability to be involved and provide input;
- Staff is still determining how things will work in terms of data collection and measures and targets, and the development of a public safety database with the RCMP;
- Staff needs to determine what data is missing, such as perceptual information, as there is no information on the perception of residents relative to public safety;
- In terms of building the benchmarks based on the City's unique situations, staff advised that within the dashboard there will be an ability to provide contextual/descriptive information that will speak to various measures and be responsive to the City's unique demographics;
- Staff confirmed that national benchmarks will also be applied, as it is important to measure the City at various levels;
- Appreciation was expressed relative to the term "social license";
- The proposed plan is ambitious but it is based on the fact that conversations will be ongoing and this has been built into the work plan to get out into the community in several ways (ie. attending meetings; arranging focus groups), to ensure that people in the area believe the work is appropriate;
- There are a number of initiatives that are already underway and we don't have to wait until October; we will just be refining the initiatives, such as the SMART table, and ensuring there is more alignment with existing initiatives;
- It is important for the public to understand that no work is being put on hold; and,

- There seems to be a shift taking place with regards to the receptivity by people and being on board with the building of a Public Safety Strategy.

It was

Moved by Councillor Hayne
Seconded by Councillor LeFranc
That Committee Report No. P001 entitled

"Public Safety Strategy Development - Update 1" be endorsed and received as information.

Carried

2. **Item No. P002 Community Safety Patrol Pilot Project Update -
Newton**

The Manager, Bylaw Enforcement & Licensing was recommending approval of the recommendations outlined in the report. The purpose of the report was to update Council on the "Community Safety Patrol Pilot" project and to confirm the transition plan for the Community Safety patrols.

It was noted that since February 2015, staff have consulted with the community and local businesses and the presence and interaction in the community is providing a sense of security. The transition plan is based on four components: (1) RCMP; (2) By-law Enforcement; (3) Newton BIA; and, (4) Newton Revitalization.

It was

Moved by Councillor Hayne
Seconded by Councillor Villeneuve
That Committee Report No. P002 entitled

"Community Safety Patrol Pilot Project Update - Newton" be received as information.

Carried

The following comments were made:

- The focus has been integrating with the RCMP, building up the presence in the Newton area and tracking all of the activities;
- The patrol is primarily foot patrol, low level enforcement, fully connected to the bylaw system, where patrol officers can call for help;
- The biggest benefit is on the street presence, especially in the evening;
- The Newton BIA is concentrating on security for businesses, while the foot patrols are providing more benefit to the public;
- The patrols receive the same training as is provided to bylaw enforcement officers;
- The transition plan is in the early stages but has been received positively;

- With regards to bylaw infractions, the main issues that have been monitored relate to panhandling individuals, people camping out by businesses and illegals sales happening in area; and,
- It is important to note that the patrols are very connected to all agencies depending on the challenge.

RCMP DETACHMENT

3. 4th Quarter Crime Statistics Report

File: N/A - Verbal Update

Supt. Shawn Gill and Supt. Manny Mann in attendance before the Committee to provide an overview of the 4th Quarter Crime Statistics Report that was distributed on table. Prior to presenting Surrey's Media Officer Sgt. Alanna Dunlop was introduced to the Committee.

Recorded offences for the 2015 fourth quarter were highlighted, along with the percentage change between 2014 and 2015 fourth quarters: violent crimes; property crimes; and other offences.

Statistics noted were as follows:

- In 2015, Surrey saw a 40% decrease in **homicides** over 2014;
- Overall, there was a 36% increase in **violent crime** in 2015, however Q4 saw a 9% decrease in violent crimes from the previous (Q3) quarter;
- The biggest drivers in violent crime offences were attempted murders, abductions/ kidnappings, sexual assaults, and assaults;
- More people were arrested for violent crimes in 2015 (1,860) than 2014 and more violent offence charges were laid (4,445). These include a number of arrests made of persons believed to be involved in Surrey's 2015 shooting series, which impacted our violent crime rate;
- Of the 22 abductions/kidnappings in Q4, 5 were unsuccessful attempts at apparent abductions and 9 were related to domestic assaults. Those that are domestic in nature tend to be women being confined/prevented from leaving;
- Surrey had an 11% decrease in property crime in 2015 with almost all types of property crimes seeing a decline. The most significant decreases were seen in break & enters (-16%), theft of motor vehicle (-26%), theft from vehicle (-23%), and identity theft (-26%);
- The 36% increase in fraud is partially due to the large number of reports received regarding fraud calls associated to Canada Revenue Agency and Citizenship and Immigration Canada; and,

- Offensive weapons files increased by 18%, which is likely a result of our enhanced enforcement related to the shooting series, and breach /bail violations increased by 17% which would be expected with our increased focus on prolific offenders.

During discussion, the RCMP noted that they look forward to a stronger partnership with the Director of Public Safety Strategies and enhancing the RMCP's initiatives. The public engagement thus far has been interesting to watch, the RCMP wants to be strategic and endeavor to make public sessions more intimate, such as having sessions where officers sit at tables with members of the public.

The Surrey Mobilization and Resiliency Table (SMART) was launched in November, 2015. SMART is a risk driven response model that works in collaboration with other human service providers to address developing community problems before they become police problems. An evaluation process was incorporated into SMART with the assistance of academia and analysts to monitor the progress and success of the program. The steering committee will monitor the efforts of SMART and meet regularly to assess its success.

It was Moved by Councillor Villeneuve
Seconded by Councillor LeFranc
That the verbal update by the RCMP
regarding the 4th Quarter Crime Statistics Report be received as information.
Carried

C. NEW BUSINESS

D. OTHER BUSINESS

MOTION TO HOLD A MEETING IN A CLOSED SESSION

It is in order for Public Safety Committee members to pass a resolution to closed the meeting to the public pursuant to Section 90 (1)(f) of the *Community Charter*, which states:

"A part of a council meeting may be closed to the public if the subject matter being considered relates to or is one or more of the following:

- (f) law enforcement, if the council considers that disclosure could reasonably be expected to harm the conduct of an investigation under or enforcement of an enactment"

It was Moved by Councillor Villeneuve
Seconded by Councillor Gill
That the Public Safety Committee meeting
be closed to the public pursuant to Section 90 (1)(f) of the *Community Charter*, which
states:

"A part of a council meeting may be closed to the public if the subject matter being
considered relates to or is one or more of the following:

- (f) law enforcement, if the council considers that disclosure could reasonably be
expected to harm the conduct of an investigation under or enforcement of an
enactment."

Carried

E. NEXT MEETING

The next meeting of the Public Safety Committee is scheduled for April 11, 2016.

F. ADJOURNMENT

It was Moved by Councillor Villeneuve
Seconded by Councillor Gill
That the Public Safety Committee meeting
do now adjourn.

Carried

The Public Safety Committee adjourned 1:28 p.m.



Jane Sullivan, City Clerk



Mayor Hepner, Chair