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**Present:**

Chair: Mayor Hepner  
Councillor Steele  
Councillor Villeneuve  
Councillor Gill  
Councillor LeFranc  
Councillor Martin  
Councillor Starchuk  
Councillor Woods

**Absent:**

Councillor Hayne

**Staff Present:**

City Manager  
City Clerk  
Deputy City Clerk  
City Solicitor  
Director, Public Safety  
Deputy Fire Chief  
Assistant Commissioner, OIC, Surrey RCMP  
Manager, Public Safety Operations  
Manager, Public Safety Strategies  
Manager, Stakeholder Engagement

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**A. ADOPTION OF MINUTES**

**1. Public Safety Committee – March 5, 2018**

It was Moved by Councillor LeFranc  
Seconded by Councillor Villeneuve  
That the minutes of the Public Safety  
Committee meeting held on March 5, 2018, be adopted.  
Carried

**B. DELEGATION**

**C. COMMITTEE REPORTS**

**1. Item No. P002 Surrey Mobilization and Resiliency Table (SMART)  
Evaluation Update  
File: 7450-30  
(15 minute Presentation available)**

A PowerPoint presentation was provided and the Director, Public Safety, the Assistant Commissioner, OIC, and M. Bisgaard, Manager of Service Delivery for the Ministry of Social Development and Poverty Reduction and Co-Chair, SMART, informed:

- The SMART model was established in November 2015. It is a risk driven response model, and consists of a situation table of diverse agencies. The model focuses on short to mid-term interventions designed to reduce imminent risk of harm.
- Information is only shared once a case is confirmed for multi-agency intervention.

- SMART engages with a number of community partners, including: the school district; the health authority; Surrey RCMP; provincial agencies; social services agencies; and other non-profits.
- Principles have been established that govern the information-sharing decision making process.
- There have been over 200 cases involving persons at acute risk to date. A wide spectrum of risk factors can affect an individual's risk level, including: housing; peers/environment; poverty; drug use; and mental health.
- Interventions are flexible, and may include one or more of the following: income assistance; housing (shelters, supportive housing, or market rental supplements); community/outreach supports; mental health treatment/counselling; and recovery/addictions treatment.
- Staff requested that Simon Fraser University gather empirical data regarding SMART. Primary research was conducted on the client-agency experience, including narrative interviews and database analysis.
- This evaluation indicated that in 47% of cases overall client risk was lowered. Participants highlighted the unique approach agency staff take as part of the SMART process.
- The following benefits were highlighted: potentially life-saving interventions for acute risk; catalyst effect set off additional positive changes in subjects' lives; meaningful assistance targeted at the most urgent areas of risk/need; builds rapport and improves trust in system; provides hope that clients' needs were recognized.
- The following challenges were highlighted: SMART addresses only acute risk, not long term solutions; participants often seek & need ongoing case management; and scaling up capacity to triage more cases would be desirable.
- The opportunity exists to use the data gathered to precipitate change at a policy level, such as housing. In addition, the SMART model could potentially be aligned to assist with the Opioid crisis.
- The following factors are critical to the success of SMART: ability of partners to collaborate across agencies and with the community; partners have authority to accelerate action in cases of elevated risk; four filter model to address privacy concerns associated with information sharing; and acute intervention needs to be in context of continuity of care through other supports.
- Next steps include enhancing the SMART model and strengthening partnerships between participating organizations.

Staff responded to Committee members' questions. The Director, Public Safety and the Assistant Commissioner, OIC were recommending approval of the recommendations outlined in the report.

It was Moved by Councillor Villeneuve  
Seconded by Councillor LeFranc  
That the report titled "Surrey Mobilization  
and Resiliency Table (SMART) Evaluation Update" be received for information.  
Carried

**D. OTHER BUSINESS**

**MOTION TO HOLD A MEETING IN A CLOSED SESSION**

It is in order for Public Safety Committee members to pass a resolution to close the meeting to the public pursuant to Section 90 (1)(k) of the *Community Charter*.

It was Moved by Councillor Steele  
Seconded by Councillor LeFranc  
That the Public Safety Committee close the meeting to the public pursuant to Section 90 (1)(k) of the *Community Charter*, which states:

"A part of a council meeting may be closed to the public if the subject matter being considered relates to or is one or more of the following:

(k) negotiations and related discussions respecting the proposed provision of a municipal service that are at their preliminary stages and that, in the view of the council, could reasonably be expected to harm the interests of the municipality if they were held in public".

Carried

**E. NEXT MEETING**


The next meeting of the Public Safety Committee is scheduled for June 18, 2018.

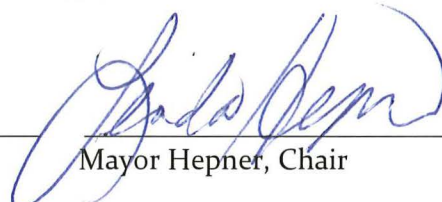
**F. ADJOURNMENT**

It was Moved by Councillor Steele  
Seconded by Councillor Woods  
That the Public Safety Committee meeting do now adjourn.

Carried

The Public Safety Committee adjourned at 1:33 p.m.

  
Jane Sullivan, City Clerk

  
Mayor Hepner, Chair