

**Present:**

Chair, Councillor Villeneuve  
W. Al-Jabiri  
A. Belgalka  
S. MacKinnon  
C. Mohr  
J. Sturge  
D. Toor  
J. Liu (YR)  
M. Tutt (YR)

**Absent:**

M. Shaw  
L. Rhead  
S. Dooley  
K. Thiara  
A. Quiroz

**Staff Present:**

A. Murphy, Senior Social Planner  
L. Luaifoa, Legislative Services

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A roundtable of introductions was done at the start of the meeting.

**A. ADOPTION OF MINUTES**

1. Social Policy Advisory Committee Minutes of February 3, 2016 to be adopted.

It was

Moved by S. MacKinnon

Seconded by D. Toor

That the Social Policy Advisory Committee

Minutes of February 3, 2016, be adopted.

Carried

**B. DELEGATIONS**

1. **Sustainability Charter Update**

M. Baynam, Sustainability Coordinator, presented an update on the Sustainability Charter 2.0.

The following comments were made:

- The Sustainability Charter is the City's highest level policy document. It was created in 2008. The Charter is intended to be a living document; to be updated when required to ensure it continues to be relevant and reflective of the City's values and vision.
  - The Charter 2.0 is in final draft and going through the consultation process. It is expected to go Council for approval in April.
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- Feedback from a City Speaks poll disclosed that:
  - 88% of respondents felt it was important for the City to pursue sustainability
  - 80% of respondents were unaware of the Charter
  - 93% of respondents were unaware of the Sustainability Dashboard
  
- The 3 pillars that were featured in the original Sustainability Charter have been replaced by 8 themes. These themes represent key issues that require addressing in the community.
  
- The 8 themes of the updated Sustainability Charter are as follows:
  1. Inclusion
  2. Built Environment and Neighbourhoods
  3. Public Safety
  4. Economic Prosperity and Livelihoods
  5. Ecosystems
  6. Education and Culture
  7. Health and Wellness
  8. Infrastructure
  
- The purpose of the change to the 8 themes is to make the Charter more intuitive, to provide a holistic picture of sustainability goals for the City, and to better connect issues across the themes.
  
- Each theme has an overarching goal with a series of desired outcomes and strategic directions. The goals and outcomes outline what the City wants to see in the various areas looking ahead to 2058.
  
- A few examples of Strategic Directions related to Social Policy in the Charter 2.0 are as follows:
  - Work with Aboriginal leaders to support and strengthen social innovation in the Surrey Urban Aboriginal community.
  - Support the development of shelter facilities and supportive housing.
  - Work at the neighbourhood level to empower local clubs, groups and agencies to contribute to a vibrant community.
  - Ensure greater diversity in City processes and programs through engagement of under-represented groups.
  - Ensure a range of free, safe and engaging spaces and activities are available for youth in all communities and at different times of day.
  
- The updated Charter proposes a new Vision Statement – “A Thriving, Green and Inclusive City”. The revised statement was inspired by the City of Surrey’s Official Community Plan (OCP).

- A full draft of the Charter will go to Council in March with final approval in April, 2016.

The delegation was thanked for their presentation.

2. **Surrey Mobilization and Resiliency Table (SMART)**

File: 5080-01

Inspector Ghalib Bhayani, RCMP and J. Sturge, Lookout Society, presented on the SMART Program.

The following comments were made:

- The Surrey Mobilization and Resiliency Table (SMART) started in 2014. This “Hub” model brings together RCMP and other Surrey service providers to identify and intervene with individuals at imminent risk before incidents occur. The model originated in Scotland and has been successfully established in 55 communities across Canada. The Surrey SMART table is the first hub in BC.
- In 2014, over 170,000 service calls were received by the RCMP in Surrey. 37% of the services calls were identified as issues that weren’t necessarily police issues however, resulted in a significant use of police time and assets.
- A scan of RCMP calls for service determined that 28% of policing resources were being expended in the City Centre. This resulted in the City Centre area being recommended for the SMART initiative.
- RCMP met with 135 local business owners to identify the issues in the area. In addition, 75 street-engaged individuals in the area were interviewed and asked what the service gaps were for them and why were they on the streets and identifying what their challenges were.
- An inventory of local committees was conducted and of the 65 committees in existence, 16 had police representation. The duplication amongst services providers proved that collaboration was necessary.
- SMART identifies risks to reduce harm and demand for emergency response. The initiative focusses on short-term, immediate intervention for situations of acutely-elevated risk. Some risks may include addictions and mental health issues, criminality and victimization, poor physical health or self-care, lack of social and family support, or poor parenting, etc.
- SMART defines acutely-elevated risk when 4 conditions are present:
  - Significant interest at stake;
  - Clear possibility of harm occurring;
  - Severe intensity of harm is predicted; and
  - There is a multi-disciplinary nature to the elevated risk of factors.

- SMART partners meet weekly to assess information that is brought to the table. The appropriate agencies to help the client(s) by developing an intervention plan to be actioned within 24-48 hours are identified.
- Confidentiality agreements are signed at each meeting and a Privacy Impact Assessment (PIA) has been completed for SMART and approved by the Office of the Information and Privacy Commissioner for BC. The information provided at the meeting is used to identify which agency needs to be involved in the intervention.
- In Prince Albert, Saskatchewan, the City was challenged with some of the same issues as Surrey. After implementation of the SMART model, the attendance to the emergency room has decreased by 11% as a result. Child apprehensions also decreased.
- An example of an acutely-elevated risk is a 16 year old teen that was found living underneath the skytrain in Surrey Central, who was pregnant and has mental and addiction issues. The police were called at 2 am and this wasn't necessarily a police issue. The group met about this case and went out to find the teen. Once found, the teen was assured she was not in trouble and officials let her know that help was readily available for her.
- This model is also a consent based model. Some people will state they are not interested in the help being offered to them. Other people may not have been located.
- The anticipated goal of SMART is to help people change their lives, fewer calls for service, less pressure on the Emergency Rooms and reduction in risk factors. The long term success is for citizens to live longer, healthier, lower crime lives. The SMART table is aiming to have responded to 150 cases by the end of 2016.

## **C. OUTSTANDING BUSINESS**

### **1. Refugee Transportation Loan Petition Update**

- Staff advised that Councillor LeFranc and Councillor Villeneuve met with Randeep Sarai, Liberal MP, Surrey City Centre on February 10, and Councillor Villeneuve met with Jenny Kwan, NDP MP, Vancouver, to discuss the Refugee Transportation Loan issue. Both MP's are part of the Standing Committee on Citizenship and Immigration.
- Councillor Villeneuve and Councillor LeFranc sent a letter to the Standing Committee requesting that the Committee include the Refugee Transportation Loan as a study topic.
- Randeep Sarai had also agreed to present the petition (over 1000 names) in Ottawa in House of Commons.
- Staff will provide an update at the next SPAC meeting.

**2. Syrian Refugee Update**

Aileen Murphy, Senior Social Planner, provided the following update:

- Over 25,000 refugees have arrived in Canada. 1508 Government Assisted Refugees have arrived at Vancouver airport which included 343 family units.
- It has been a challenge to find permanent housing for larger families at income assistance rates. The Federal government has secured a block of rooms at the Sheraton Hotel in Surrey to assist with accommodations for up to 400 refugees until proper housing is secured.
- The Guildford Recreation Centre and Library have offered refugees temporary library cards, recreation passes, and tours of the Library and Recreation Centre.
- Of the refugees that have arrived in BC and settled into permanent housing, 48% have been housed in Surrey. There are 299 refugees in Surrey in permanent housing. 60% of the refugees are under the age of 19.
- Olga Shcherbyna, Planning Technician, has been working with Human Resources staff to facilitate lunch and learn training sessions for staff that are interested in learning about the refugees and how to assist, etc.
- Wafa Al-Jabiri noted that an event is being planned by the LIP Immigrant Advisory Roundtable on April 9 to welcome Syrian refugees to Surrey. The intent of the event is to help motivate and encourage refugees to be more involved in the community.

**3. Local Immigration Partnership (LIP) Update**

- March 31 is the end of a two year Contribution Agreement with the Federal Government. In process of negotiating for one more year.
- SPAC will receive a presentation in the future on the Surrey Immigrant Integration Strategic Plan that is being completed.

**4. Surrey Urban Aboriginal Social Innovation Strategy Update**

The first phase of the Urban Aboriginal Social Innovation Strategy has been completed and Sheldon Tetreault, consultant, will be at the next SPAC meeting to provide the Committee with a presentation on the project.

**5. 2016 doors Open Update**

- This item was deferred.

**D. NEW BUSINESS**

There is no new business.

**E. ITEMS REFERRED BY COUNCIL**

There were no items referred by Council.

**F. CORRESPONDENCE**

There is no correspondence.

**G. INFORMATION ITEMS**

The Committee received the following information items:

1. Immigration, Refugees and Citizenship Canada, News Release: Restoring Fairness to the Interim Federal Health Program
2. Lookout Society, Boulevard Shelter
3. Community Leaders Igniting Change (CLIC)

Councillor LeFranc noted that the Envision Financial has agreed to provide a grant of \$25,000 to support the CLIC program. CLIC is a project developed by the Surrey Poverty Reduction Coalition in partnership with SFU Surrey. It is a training program that supports self-development and encourages leadership at the grassroots or neighbourhood level. The training is suitable for participants who are interested in building capacity within their community.

4. The Committee was forwarded on-table information on colonization in Canada and the Residential School system.

**H. Other Business**

1. **Committee Member Updates**
2. **2016 SPAC Fun Schedule** - Review Agenda for May meeting

Delegations for future SPAC meetings:

Urban Aboriginal Project – confirmed for May  
READ Surrey/White Rock Society – confirmed for May  
Social Innovation – September or November  
LIP Presentation – May or July

I. NEXT MEETING

The next Social Advisory Committee meeting is scheduled for Wednesday, May 18, 2016 in room 2E Community Room A.

J. ADJOURNMENT

It was

Moved by A. Belgalka


Seconded by W. Al-Jabiri

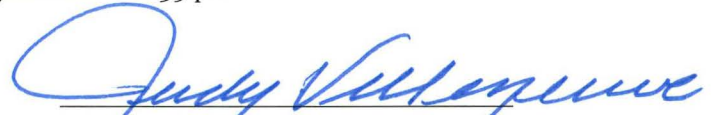
That the Social Policy Advisory Committee

meeting do now adjourn.

Carried

The Social Policy Advisory Committee adjourned at 6:35 pm.

  
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Jane Sullivan, City Clerk

  
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Chairperson, Councillor J. Villeneuve  
Social Policy Advisory Committee